



Receiving "Best Employment Provider" Award

## Digicon Technologies Ltd.

Digicon Technologies Ltd., a leading BPO and IT/ITES company in Bangladesh, was founded in 2010. Through the dynamic solution mechanism, we list among our clients some of the world's most prestigious firms as well as diverse government agencies.

## About Us

- ▶ ISO 9001:2015 Certified
- ▶ ISO/IEC 27001:2013 Certified
- ▶ 4 Service Points
- ▶ 3M monthly transactions
- ▶ 11+ Years in Market
- ▶ 26+ Clients

## BUSINESS SEGMENTS



**Learning & Development**  
IT/ITES Training,  
Employability Oriented Training



**Customer Interaction**  
Customer Care(Inbound /  
Outbound, Collections /  
Retention, Product  
Support, Quality  
Assessment



**Solution /Application**  
Customer Relationship  
Management (CRM), Complaint  
Management System (CMS),  
Call Center Solution,  
Apps



**Non-Voice /  
Digital Engagement**  
Social Media Management,  
Digital Marketing,  
E-Commerce,  
Complaint Management



**Back Office**  
Finance and Accounting, HR  
Outsourcing, Document  
Management Services,  
Transaction Processing

## Happily Serving



## Achievements

Best Employer  
Brand Awards



National Productivity And  
Quality Excellence Award

Best Employment  
Provider Award



*Innovation Towards Improved Efficiency*