

## Company Profile

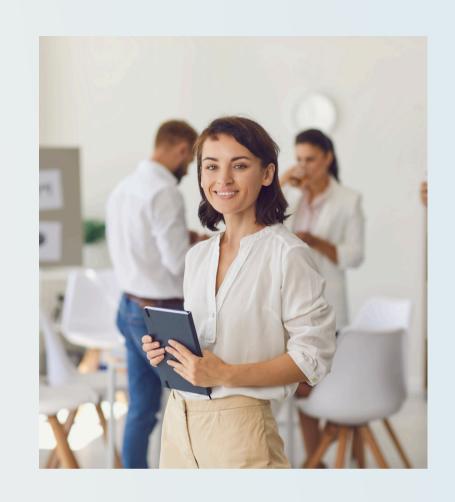
"Empowering Your Business Through Smarter Outsourcing"

#### **Presented to**

Sumaiya Nur Senior DC Pension Administrator, WTW, Ireland



## Table of Content



- About Us
- Numbers
- Vision & Mission

- Cost Reduce
- Our Services
- Competitive Edge

- Why Us?
- Sister Concern
- Connect



## About Company

Welcome to ZTECKNOWLEDGE!! We are your trusted partner in outsourcing solutions, offering a seamless blend of innovation, expertise, and efficiency. Our services are designed to help you focus on what you do best while we handle the rest. Whether it's IT, medical billing, finance, or customer service, we bring your vision to life with precision and care.



ZTECKNOWLEDGE

2+ Years

of working experience.

10K+ Files

processed and deliver

10+ Clients

amazing collaborations.

3+

major cities & countries

Redefining Outsourcing with Innovation and Trust.



### Vision

To empower businesses globally by providing unparalleled outsourcing services that drive growth, innovation, and efficiency.

## Mission

To be the most trusted and innovative outsourcing partner, delivering transformative solutions that create lasting value for our clients.



# Reduce Costs Without Compromising Quality







## Our Service

#### **IT Outsourcing**



- Cloud Solutions and Infrastructure
   Management
- Software Development & Maintenance
- Cybersecurity & Data Protection
- IT Support and Helpdesk Services

#### **Medical Billing**



- Claims Submission & Processing
- Revenue Cycle Management
- Patient Billing and Support
- HIPAA-Compliant Solutions

## **Business Process Outsourcing (BPO)**

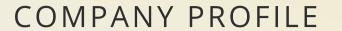


- Data Entry and Management
- Process Optimization
- Order Processing
- Multi-Channel Communication
   Support

#### Finance & Accounting



- Bookkeeping and Ledger Management
- Tax Preparation and Compliance
- Payroll Processing
- Financial Reporting and Analysis





## Our Service

#### **Customer Service**



- 24/7 Call Center Services
- Live Chat and Email Support
- Customer Retention Programs
- Complaint Resolution and Feedback Management

### **Human Resource Solutions**



- Recruitment and Staffing
- Employee Onboarding and Training
- Payroll and Benefits Administration
- Compliance and Performance Management

#### "Specialists in Every Service, Innovators in Every Field."

Our team consists of seasoned professionals with years of experience across IT, finance, medical billing, customer service, and beyond.

#### **Digital Marketing**



- Search Engine Optimization (SEO),
   Pay-Per-Click Advertising (PPC)
- Social Media Marketing
- Email Marketing
- Reputation Management



## Our Competitive Edge

Reduce upto 50% of cost

#### **Proven Track Record**

With a portfolio of successful projects and satisfied clients, we bring a track record of excellence to every engagement.

#### Cost-Effective, Quality-Driven

Our solutions are designed to optimize efficiency and reduce costs while maintaining the highest standards of performance and accuracy.

#### **Confidentiality You Can Trust**

We adhere to strict security protocols and compliance standards to protect your sensitive information at all times.



## Why US?

At ZTecKnowledge, curiosity drives us, collaboration fuels us, and excellence defines us.

**Expertise across** multiple industries

Scale Your Business Faster

Customized solutions for every client

Agile, adaptive and beyond boundaries



## Sister Concern

Azad Rifat, a reputable company for over 30 years, has made significant contributions across the garment, fisheries, agriculture, real estate, and IT sectors.

- Azad Rifat Garments Ltd
- Azad Dyeing
- Zsourcing
- Azad Fisheries
- Sweet Nation
- Kaif Development
- Azad Properties

# Let's Connect With Us!

Get a Free Consultation and Demo Test



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