



BYSL Global Technology Group

BYSL Global Technology Group is a next-generation technology conglomerate operating as an integrated business ecosystem with investments in multiple brands, industries, markets, and supply chains. The corporate office of the organization is located at Dhaka, Bangladesh. As a technology conglomerate with a mission to serve the world with exceptional products and services, BYSL Global's primary business focus ranges from IT Enabled Services (ITeS), Software Development, Retail, E-Commerce, Supply Chain & Logistics, to ICT Solutions.

About InfoCom Global

InfoCom Global, a subsidiary of BYSL Global Technology Group, is one of the leading Business Process Outsourcing (BPO) services providers in Bangladesh with world class facilities including dedicated infrastructure for advanced IT-enabled services specializing in both Voice and Non-voice Services. Based in Dhaka, Bangladesh, InfoCom Global operates with a technologically advanced call center and a cluster of trained professionals.

InfoCom Global has set out on a journey to help clients achieve their goals by providing innovative BPO services powered by technology, best business practices, industry knowledge, and excellence in customer experience management.

BYSL Global Technology Group

Development Studio: 39/2 Kalachadpur (North Baridhara), Gulshan, Dhaka 1212, Bangladesh.

Corporate Office: Level 3, Akram Center, 212, S.S. Nazrul Islam Sharani, Purana Paltan, Dhaka 1000, Bangladesh.

Phone: +880 9666 722 788 | **Email:** info@byslglobal.com | **Web:** www.byslglobal.com



Range of InfoCom Global's Services

Primarily our services can be divided into the following types:

- I. B2B (Business to Business) customer service solution
- II. B2C (Business to Consumer) customer service solution

Based on business type, our services cover the following areas:

- I. Ecommerce
- II. Telecommunications
- III. Financial Institutions
- IV. Startups
- V. Small and Mid-Size Enterprises (SMEs)
- VI. Local Conglomerates (FMCG, RMG, Etc.)
- VII. Multinational Companies (MNCs)
- VIII. Government Institutions
- IX. Healthcare
- X. Restaurants, Hotels and Tourism
- XI. Nonprofit Organizations

Mission of InfoCom Global

Our mission is to enhance business operations through leading-edge communication solutions.

Purpose of InfoCom Global

The purpose of InfoCom Global is to provide businesses with efficiency, innovation, excellence, reliability, and sustainability.

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Moral Guides

Sharing strong moral principles and values with the parent organization, BYSL Global Technology Group, InfoCom Global stands uncompromisingly firm when it comes to providing services to our customers.

- I. Customer-centric
- II. Consistency in quality
- III. Empathy
- IV. Integrity
- V. Respect

Our Clients



MARKETPLACE

The Most Trusted Digital Platform

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