intelle>/is

BRIDGING BUSINESS & TECHNOLOGY

COMPANY PROFILE



TABLEOF CONTENTS

- Who we are Mission Vision Brand Promise Core Values The Team
 - Areas of Business



Our Services

Customer Satisfaction Cycle

Our Clients

Management Team

Social Media

WHO WE ARE

Intellexis is an ITES and BPO service partner specializing in providing tailored solutions to clients spanning diverse industries. With a steadfast commitment to innovation, we harness our deep understanding of both information technology and business processes to deliver impactful and scalable services. Our team's expertise enables us to address complex challenges efficiently, ensuring optimal outcomes for our clients. By combining cutting-edge technology with strategic insights, we empower businesses to thrive in an ever-evolving digital landscape. At Intellexis, we are dedicated to driving success through collaboration, innovation, and unwavering excellence.





To deliver exceptional services that enhance our clients' operational capabilities, ensuring growth and innovation in every project we undertake.





Intellexis envisions a world where every business can achieve its full potential through our bespoke ITES and BPO support, setting new standards of service excellence.



BRAND PROMISE

ACCELERATE COLLABORATE HRIVE









CORE VALUES NTEGRITY MINIMALISM PARTNERSHIP AGILITY CONSISTENCY **RANSPARENCY**







GLOBAL FOOTPRINT

UNITED STATES

CANAD

UNITED KINGDOM

UAE





BANGLADESH

AUSTRALIA

OUR SERVICES

- Data Analytics
- Staffing
- BPO
- **KPO**
- Shared Customer Services
- Bookkeeping and Accounting
- Project Management
- Contact Centre Management















Completed Project

Project Results Handover and **Review Feedback**

OUR CLIENTS



M Midland Mortgage C Corporation Since 1982





















LOGOS.ADAM96.COM





MANAGEMENT TEAM



Md Khabirul Alam Chairman



Shohan Islam Managing Director



Sadman Shoumik Khan Director



Syed Saadman Hossain Director







Bazlur Rashid Director



Chairman of the Board of Directors & Directors

| CEO |
|-----|
|-----|

Vice President

| Sr Manager, Client Experience | | | Sr Manager, | |
|---|-----------|---------------------|-----------------------|--|
| Manager / Assistant Manager, Client Experience | | | Manager / Ass Ma | |
| Team Lead / Associate Team Lead, Client Experience | | | Team Lead / Ass Mo | |
| Specialist, Client Experience | | | Specialist, C | |
| Senior Associate | Associate | Junior Associate | Senior Associate | |



, Quality Management

sistant Manager, Quality Ianagement

sociate Team Lead, Quality Ianagement

Quality Management

Associate

Junior Associate

THE TEAM







F /intellexisltd @intellexisltd in /company/intellexisltd









OFFICE

House: 6, Level 8, Road: 16/A, Gulshan 1, Dhaka 1212, Bangladesh

(+88) 09613 821602

www.intellexis.com.bd