

Company Profile

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XeonBD

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Introduction

It all began in 2005...

The founder, Kazi S M Nazmus Saqib, hit upon the 'XeonBD' (pronounced "ZEE-on") name in 2005 and opened its doors of service for the client of home and abroad.

XeonBD have been committed to bringing the power of the Internet and IT to our customers across Bangladesh and around the globe, through innovative and easy-to-use products that are supported by unmatched customer service.

A New Era

In the past, companies focused on achieving top-line growth through customer acquisition. Although this is still a top priority, service providers face new challenges, such as service commoditization, market saturation and new competition. Customers have more choices than ever before and, in their relationships with service providers, customers demand simplicity, convenience and value.

Our goal is to help our customers meet these challenges. Integrated customer management is a key strategy in this regard, aimed at promoting customer loyalty and maximizing operational efficiency.

To this end, we continuously strives to enhance its products and services helping to ensure efficiencies are achieved through alignment, innovation through agility, and customer loyalty through the intentional customer experience. In return, the customer enjoys a simple, convenient and valuable experience, which builds loyalty.

XeonBD: Your Automation Partner

The company has been formed by a group of professionals having vivid experience and wide exposure in Information Technology.

The resource personnel working in the company have been consistently providing reliable support services and consultancy to a wide variety of corporate houses either in the capacity of executive or as business partner or consultant. Bottom line of the company philosophy is building a long-term business partnership with its clients where interpersonal relationship, reliability, assured quality and target oriented modern technology are the major building blocks.

It is a company where professionals from both technical and functional field group together with an objective of providing appropriate business solutions. It realizes the importance of functional knowledge and its impact in developing business solutions. We constantly strive to be a leading technology firm with profound business and functional knowledge. The key to the company's success is the maintenance of a close working relationship with the clients through ensuring the best possible solutions to their needs; to establish and maintain a thorough knowledge and understanding of client's objective and help them maximize the ultimate benefits.

We want to establish ourselves as the best choice in Computing and Information Technology Services, Consultancy and Development by offering the full spectrum of services.

Company Highlights

XeonBD

XeonBD is operating as a sole proprietorship company registered at Bangladesh since 2008.

Registered Trade Mark and logo

“XeonBD” and its logo is copyrighted and registered trade mark of XeonBD which copyrighted by the copyright authority of Bangladesh government which copyright number is 10655-copper.

Our Area of Business

- Domain Name Registration
- Complete Website Hosting Solution (Shared/Reseller/VPS/Cloud (Hybrid, Private and Public) /Dedicated/Co-location)
- Website and Creative Design Solution
- Web Application Development
- Web Optimization & Online Security
- Online Marketing Solutions
- Data Center and Infrastructure Service Provider

Head office/operation office

Suite 2A, House 231, Road 06
Mohammadi Housing Limited
Mohammadpur, Dhaka 1207
Bangladesh.

Our Mission

It is a demanding mission, one that we strive to achieve every day.

Our mission is at the heart of every development meeting, sales conference and strategic planning session. We aim to continue burning the midnight oil, thinking of new ways to serve our customers and it is realized, day in and day out, at our customers' sites around the world.

We achieve our mission by developing, implementing and managing customer experience systems - systems that help customers introduce new products faster; that help us understand customers more intimately; that process orders more effectively that solve problems proactively, that answer queries more rapidly.

Our customers know that with the pace of innovation and proliferation of competition, new services and lower prices have ceased to be the differentiators they once were. The customer experience is emerging as the way to win and keep customers. The challenge is delivering an experience that truly makes a difference.

Our Vision

to include the element of relationship in business to enhance customer satisfaction this leads to loyalty and retention.

Our Believe

- Our believe system is governed by character, attitude and values.
- Our skills are developed with intentions which are pure and simple.
- We are fuelled by our desire and passion towards an objective.
- That is why we care and we share our knowledge and ideas.

Our Capabilities

We believe that the more capabilities we have, the more value we offer. Because we are a one-stop shop, we are able to develop the most effective solution based on an individual client's unique business needs.

Working with us, you can expect

- Great results at affordable rates
- Fair and accurate billing
- Quick turnaround
- Professional advice and solutions

How We Works

Total Dedication to Customers' Satisfaction - Quite simply, we provide quality telephone and online technical support for our services.

Available - When you call the phone, we answer - with a real person, not a machine.

Knowledgeable - If we cannot answer your question immediately, we will find someone who can. Fast to solve our clients' problem. We're confident that fair play is required not only in sports. We consider stainless reputation the most valuable asset of our company.

Experienced

Knowledge is first rate, of course. But we also try and understand your challenges, so we can help you better. It's our superior support that sets us apart. We pride ourselves on offering you the best and the most reliable support in our country. We're there when you need us.

Incredible Value

We understand that as your site grows and your needs change, XeonBD is right here with support and additional services you'll need. From domain name registrations, business email, security solution, web hosting to managed services, XeonBD's affordable feature-packed products are available for all your changing needs. XeonBD proves that saving money is important for all business and doesn't mean compromising service.

Low cost but high quality

XeonBD is based in Bangladesh. With the cost of living very low compared to most countries of the world the cost of IT assistance is likewise low. Yet we have a world class team of talented professionals. This gives you the unique edge of low cost yet high quality results.

Trusted by Over All Customers Worldwide

We understand that our greatest asset is our growing base of loyal customers that we serve every day. Customers who are both small and large rely on us to provide secure, reliable and value-rich services for their operations.

Our Specialties

We are professional and experienced. We can help you define your needs and fulfill those needs. Working with us, you will experience the best services.

The "get it done" approach

A web based solution or software system is only a solution when it is deployed and is working. At XeonBD we believe in providing a "complete" solution. We believe in getting things done - doing whatever is necessary in the process to make the system a solution. Thus if a system requires data, that the client has in paper form, before it can be put to use, we would arrange for data entry work ourselves. We bring together all levels of support from initial designs to quality assurance and maintenance, but we leave it to the client to choose the type and level of support needed.

The process

Uses mature development process for all projects. Depending on the size of the project our process is adapted to find an optimal result. We are great admirers of the agile process but realize that for a large

project appropriate adaptation must be made to make the process useful. Most of our projects are done on an iterative spiral development model.

The breadth of skills and experience

The XeonBD team has a very varied set of skills. This enables us to provide the solution that fits the problem.

Track record

We have a proven track record of working on very complex projects that have been successful.

Relationships

Are the key to any successful outsourcing exercise? Relationships make it possible to work on a complex software project over disparate locations. It is one aspect of a project that we stress on the most. We aim to introduce all of the key members of the off-site team to the client and to make it possible to communicate with any members for even the most trivial of issues. This is because we feel that no issue is actually trivial in software development work.

Our clients

XeonBD has worked in more than 9000+ Clients worldwide since last 13+ years and our services have involved a consultative approach in each engagement. XeonBD has strong business focus, technology expertise and has established methodologies for delivering powerful solutions and strategies to progressive. XeonBD has end-to-end expertise and experience in managing the projects right through ideation to fructification. All engagements are undertaken as a partnership, working with the client to establish an understanding of the business needs and requirements and thereafter providing the best means to achieve them.

Enabling Our Customers' Success

XeonBD has invested significantly in people, processes and technology to offer the most innovative products and services to the market. Our ability to offer both a broad portfolio of products as well as the consulting and delivery services to effectively implement and support them is absolutely unique. This distinctive strength has enabled us to successfully deliver on our customers' business needs and become their trusted business advisor.

Also, by playing an integral role in the deployment and support of our own products, we are able to collect timely feedback and insight on changing business and market requirements. As a result, we are able to provide our customers with innovative products that offer leading-edge functionality as well as the operational performance to better meet their business needs.

Through strategic integration of our modular, industry leading, XeonBD provides the most comprehensive coverage of the customer lifecycle and removes process barriers to deliver the intentional customer experience.

XeonBD' solutions combine our industry-leading portfolio of modular products and services designed to accelerate the delivery of integrated customer management, and deep business knowledge to solve pressing business challenges.

Our Products/Service/Solutions

Linux Shared Hosting

- STARTUP SSD WEB HOSTING
- ENTERPRISE SSD HOSTING
- CORPORATE SSD HOSTING
- UNLIMITED SSD HOSTING

Windows Shared Hosting

- STARTUP HOSTING
- ENTERPRISE HOSTING
- CORPORATE HOSTING

Reseller Hosting

- LINUX SSD RESELLER (BD)
- LINUX SSD RESELLER (EU/USA)
- RESELLER WINDOWS HOSTING
- VPS FOR RESELLER

Radio Hosting

- RADIO SSD HOSTING

Application SSD Hosting

- WORDPRESS HOSTING
- JOOMLA HOSTING

- MAGENTO HOSTING
- DRUPLE HOSTING
- PHPBB HOSTING

SSL/ SECURE SOCKET LAYER BRANDS

- COMODO SSL
- GEOTRUST SSL
- SYMANTEC SSL
- THAWTE SSL
- RAPIDSSL

WORDPRESS CLEANUP

- WORDPRESS CLEANUP PACKAGE
- WORDPRESS SPEED OPTIMIZATION

WEB SITE SECURITY

- SITELOCK WEBSITE SECURITY
- SPAMEXPERTS

SOLUTIONS

- EMAIL MARKETING PLATFORM
- ONLINE MARKETING SOLUTIONS
- HOSTED APPLICATION SOLUTIONS
- SEARCH ENGINE OPTIMIZATION

VPS Hosting

- CHEAP VPS SERVER
- UNMANAGED VPS HOSTING
- MANAGED VPS HOSTING
- SSD VPS HOSTING

Newspaper Hosting

- NEWS PORTAL DEVELOPMENT AND HOSTING

Server Hosting

- DEDICATED SERVER HOSTING
- COLOCATION HOSTING
- EMAIL SERVER HOSTING

Cloud Hosting

- CLOUD SERVER HOSTING
- FILE STORAGE HOSTING

Email Hosting

- G SUITR GOOGLE CLOUD
- EMAIL HOSTING
- DEDICATED EMAIL SERVER
- MICROSOFT OFFICE 336 AND EMAIL
- EMAIL MARKETING PLATFORM

DOMAIN

- DOMAIN NAME REGISTRATION
- DOMAIN NAME RESELLER

WEB DEVELOPMENT

- WEB DESIGN AND DEVELOPMENT
- DYNAMIC WEB DESIGN
- CUSTOM WEB DESIGN
- STATIC WEB DESIGN
- CMS WEB DESIGN
- WEBSITE REDESIGN
- E-COMMERCE WEBSITE
- OSD TO HTML
- APPLICATION DEVELOPMENT
- WEBSITE MAINTENANCE

TECHNICAL SKILLS & EXPERTISE

The development team of **XeonBD** is equipped with proper human resources specialized in different system development tasks. The key areas are,

SYSTEM ANALYSIS & DESIGN

System analysis and design team combines both functional and technical analysts. We believe to develop a proper system of which functional analysis is equally important as technical analysis. Our system analysis and design team specializes in the software like **Microsoft Visio, Rational Rose and Microsoft Visual Modeler**.

SOURCE CODE REPOSITORY AND ADMINISTRATION

For source code version control and multiple programmer interaction management we use **Visual Source Safe** as our source code control software.

DATABASE MANAGEMENT

We have database expertise ranging from ISAM or flat database systems like **Microsoft Access**, to robust commercial database engines like **Oracle** and **Microsoft SQL**. For web database connectivity and cross-platform data management we also have specialized experience and expertise in **My SQL** database server.

PROGRAMMING LANGUAGES

Visual Basic, Visual C++, Java, Visual Basic for Application (VBA) and Microsoft .Net Platform.

WEB PLATFORMS

HTML, CSS, Ajax, jQuery, XAML, Java, PHP, Dot Net, Action Script

CMS

Joomla, Magento, Customize Blog and Wordpress

INTERACTIVE MULTIMEDIA DEVELOPMENT

Flash and Flash Script

CREATIVE DESIGN

Adobe Photoshop, Adobe Illustrator, Adobe In design

WEB DEVELOPMENT TOOLS

Microsoft Expression Blend, Adobe Flex, Dreamweaver, Notepad

WEB SERVERS

Microsoft IIS and Apache

OPERATING SYSTEMS

Microsoft Platform and Linux/Unix

24/7 Tech Support

At XeonBD, we place EMPHASIS ON SUPERIOR CUSTOMER CARE. Our staff is well trained and always eager to assist you. More than 70% of our customers come to us referred by a XeonBD's client. The reason is obvious - OUR SUPPORT IS SIMPLY THE BEST!

Four-hour Response Guarantee

Is your current host taking days to return your tech support requests? We guarantee a reply to each and every Tech Support Ticket within four hours of its posting.

Supervisors Review Every Single Tech Support Ticket

A Supervisor reviews each tech support ticket thread within 24 hours. If you open up a tech support ticket not only will you receive a two-hour response, but within 24 hours a Supervisor will make sure that everything was resolved to your complete satisfaction.

We aim to establish long-term customer relationships based on trust and a commitment to produce best web design and web development. That's why we always keep in constant touch with our clients.

When you call the phone, we answer - with a real person, not a machine.

By working with XeonBD, you will have a single point of contact that knows your business and can help you make the decisions that make sense for you.

Delivery Schedule

This may differ for various projects but XeonBD committed to deliver in time that is scheduled after successful contract discussion.

Performance Guarantee

As part of every contract discussion performance guarantee will be discussed and hope to meet your perfect satisfaction.

XeonBD's Tier-III Data Center in Dhaka, Bangladesh

XeonBD is maintaining its own data center in Dhaka, Bangladesh and is one of the leading provider of premium web hosting products and data center infrastructure service provider from Bangladesh. Established in 2013, XeonBD's growth has been fueled by providing unbeatable managed services to businesses of all sizes, in all areas of the world. XeonBD currently serves more than 10,000 clients in over 100 countries around the world. In Bangladesh we XeonBD is the only web hosting service provider who is maintaining their own data center in Bangladesh.

Our data center designed to Tier-III Data Center Specification (Concurrently Maintainable), network has been designed to accommodate clients demanding with highest quality network performance. There is a central focus on redundancy allowing our network to rapidly self-heal failures without interruptions to connectivity. XeonBD's Bangladesh data center is having peering/routing using multiple ISPs with both the IX approved by Bangladesh Government, SMW4, SMW5, 2 IIG, and 1 ITC. Not only this XeonBD's data center network has grown up to Singapore and UK thus we have enormous control over the inbound and outbound connection from outside and inside Bangladesh to XeonBD's Bangladesh datacenter.

Data Center Facilities

Our data center network has been designed to accommodate clients demanding the highest quality network performance. There is a central focus on redundancy allowing our network to rapidly self-heal failures without interruptions to connectivity.

Premium Bandwidth

Providing the highest quality Internet connectivity and performance is our top priority and challenging to us always to keep our datacenter alive world wide from Bangladesh. We have selected premium bandwidth providers, ensuring minimal latency and fast connections to all points of the global internet.

We are proud to feature direct primary optical fiber connectivity and multiple backup optical fiber connectivity with swap over facilities. Our aggregate connectivity reaches just a single network away from our uplinks.

XeonBD's Bangladesh Data Center's major Tier-1 Premium Bandwidth Providers of Bangladesh.

Security On-site:

Datacenter access is strictly limited to technical staff. Electronic security systems control data center access and are accompanied by a full compliment of motion detecting security cameras which monitor the entire facility. We have a fully managed system, which means we have eyes from our level 3 technicians 24 hours per day remotely and allowing incident response times to be kept to a minimum.

Power System:

Our power systems feature extensive fault tolerance and resilience at every layer. Incoming service is routed to a dedicated on-site transformer diesel generator and automatically transfers to our UPS. Our UPS routes electricity by ensuring it's quality to our each facility. Featuring redundant battery cabinets and full maintenance bypass cabinets allowing for service and upgrades without interruption of power to our servers.

Our online UPS power distribution units handle final power transformation and distribution to servers, ensuring clean consistent power to data center equipment.

Our emergency generators waiting on standby, featuring over 24 hours of autonomous runtime before requiring refueling. Generator is test run at least thrice a week to ensure they are ready in the event they are needed.

Generator power is activated automatically in the event of a utility failure by the transfer switch. The data center load is maintained by the UPS units with at least 15 minutes of capacity, however this is not necessary as the generator is active and up to speed within 10 seconds of a power failure.

Cooling System:

Environmental processing systems include several tons of up flow energy efficient air conditioning units. Temperature and humidity are precisely regulated year round to ensure optimal equipment reliability. Each unit contains independent compressors and cooling loops to further enhance fault tolerance and reliability.

Services and Features that XeonBD is directly offering from our Bangladesh Data Center!

- Shared Web Hosting

Shared hosting is Web hosting in which the service provider serves pages for multiple Web sites, each having its own Internet domain name, from a single Web server. Most Web hosting companies provide shared hosting.

- VPS Hosting

A virtual private server, also known as VPS or a virtual dedicated server, is an affordable way to get advanced hosting performance and control when a traditional shared hosting plan is not powerful enough to handle your traffic. Unlike a shared hosting account, a virtual private server lets you install custom programs and provides you a guaranteed Internet Bandwidth. VPS hosting takes the hassle out of using a dedicated server without losing configurability. We make it easy for you to get started with FIVE different pre-configured plans to choose from.

- Dedicated Server Hosting

When you purchase a Dedicated Server hosting plan, you are actually leasing a server box that is configured and set up according to your preferences, but remains at our data center. A Dedicated Server account provides you with a dedicated IP address and full control of server usage and software installation, with admin (root) access to the server.

- Hosted SpamExperts Complete Spam Filtering and Email Archiving

SpamExpert's unique self-learning filtering & email security mechanisms and advanced spam-pattern detection automatically adapts to new spammer techniques and learns your preferences based on what you do and do not mark as spam; there's nothing for you to manage or maintain manually.

- Cloud Based Web Hosting

Reliability. Rather than being hosted on one single instances of a physical server, hosting is delivered on a virtual partition which draws its resource, such as disk space, from an extensive network of underlying physical servers with fully scalable resource allocation.

- Colocation Service

42U Containment Rack 600mm (W) x 1000mm (D) x 1166mm (H)
Open & Shared Rack

Some of the notable facts about XeonBD's Bangladesh Data Center:

1. XeonBD is providing **web and online security solutions to Bangladesh's most of the major financial/banking organizations** and the corporates since XeonBD starts its journey.
2. XeonBD is a **web hosting service provider in the industry since last 13+years** and team XeonBD are the experts in providing managed solutions for the server and server security. **XeonBD is not an ISP** who are offering web hosting services to the client.
3. **XeonBD is the one and the only web hosting company in Bangladesh having it's owned Tier III data center in Bangladesh since 2013.**
4. XeonBD is **hosting most of the major open source mirror** (CentOS / Ubuntu / Archlinux / Manjaro / Fedora EPEL etc.) **in XeonBD's Bangladesh data center.** So, not only the XeonBD's Bangladesh data center servers but also the people who are hosting their server in different region of Bangladesh now can use those mirror to update their OS directly from XeonBD's Bangladesh data center with least less latency and speed from 100mbps to 10Gbps.
5. XeonBD is **maintaining 3 data center facility in different geographical location (Bangladesh, United States, and Europe).**
6. We have established our **24x7 Network Operations Center (NOC) and Support team** providing support for the services offered by XeonBD.