

# **P**ROFILE **OF** **Symphony Softtech Ltd.**



**PREPARED & SUBMITTED BY**

**Symphony Softtech Limited**  
Tridhara Tower (2nd Floor),  
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# Company Profile



## About Symphony Softtech Ltd.

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The Symphony Softtech Ltd. is a private limited software development and associated service provider Company operating the business in Bangladesh market since 1999 with gradual improvement of market share in Accounting and financial application domain arenas. We are the member of the apex software association in our country of Bangladesh Association of Software & Information Services (BASIS). We have dedicated professional Team in the key area of business, software & IT Infrastructure technology platform that are always keen to full fill client's requirements with latest technologies to compete in the competitive business market.

We are working with the mid-market International ERP software in Bangladesh around 20 years back name SAGE 300 which was previously known as ACCPAC. The Sage 300 is the name for the mid-market enterprise management and accounting Desktop, web based and cloud based applications. Sage Group Inc, is the second largest UK's based technology company and the world's third-largest of enterprise resource planning software (ERP) Solutions Company. Commonly known as Sage, a multinational enterprise software company and they have 6.1 million customers worldwide and offices in 24 countries, headquartered in Newcastle upon Tyne, United Kingdom.

Since inception, we have development number of business application of Shampan VAT (VAT Accounting software), complete range of HR solution includes Payroll, Tax and Benefit management solution and Fixed Deposit Receipt (FDR) application to cater the financial investment portfolio management. Needless to say that previously our Shampan VAT software was enlisted back in 2011 with the National Board of Revenue (NBR) under previous Las 1991 with amongst very short listed companies.

Our company is back by excellent mix of entrepreneurs to support to grow in business domain application using cutting edge latest technology throughout the country and eventually a right footstep in global market areas.

## Vision Statement

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To reach hundred percent customer's satisfaction through efficiently with outmost care and profitably by providing local developed and International reputed software. Continuous improvement of service delivery to reach the objective with the own developed software and International ERP solution by engaging the hands of professional from the Information Technology and Accounting background right people of combination.

## Mission Statement

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Our mission is to provide customized software with dependability, reliability of our products and services in the mid-market in local and global competition and to help to build right information systems solution to achieve customer's goals by completing their business processes in efficient and professional manner.

Our main goal is to frequently set the highest standards of customer satisfaction in our industry sector– through an innovative measure of products and services as well as to secure the strongest competitive position through creativity and excellent operational fineness.

## Quality Policy

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We do not compromise the Quality in terms of delivery of right solution to our respected customers. We care to listen customer need and formulate, articulate the requirement by an Executive Management System. It is a periodic review process to ensure the effective output delivery of our wide range services whether it is a training, a business domain, technical support or the most importantly a custom need of our developed custom application.

**Note: Symphony Softtech Ltd is a private limited company. Registration no C-97172/11 and Date of Incorporation: 23/11/2011with the registrar of joint stock Companies and firms.**



## Directors Profile

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### Chairman, Mr. Sayed Ahmed

Mr. Sayed Ahmed started his career in teaching. He established Classic Coaching Centre in 1986. It is one of the pioneer admissions coaching center since last 36 years. He also engaged himself as founder of some renowned journal, publication, printing and advertising agency. In 1996, he established Classic Computers and Language Centre in 20 districts of Bangladesh. He is the general member of the Federation of Bangladesh Chamber of Commerce and Industries (FBCCI). Besides, he is the Managing Director of Advance Laser and Skin Care Centre. He is also involved in other health merchandising business including online ecommerce. As an entrepreneur and Business Leader, Mr. Babu is recognized by his peer as a hard-worker & motivator to drive people. Putting all his finest efforts of what has to be done, he took his affinity for creativity as his inspiration. Under his leadership, **Symphony Softtech Ltd** will give another foot step in the IT & ITES arena in Bangladesh.

### Managing Director, Md. Faruque Sikder, FCMA

A professional accountant with IT Post Graduate, Md. Faruque Sikder has over 25+ years of experience in IT Industry in the area of IT education, marketing and implementation of international branded ERP and business domain other software. Md. Faruque Sikder is a qualified **Cost & Management Accountant** from **ICMAB** and Master in Marketing from Dhaka University. He started his career in IT Education in the year of 1995 in Bhuiyan Computer Ltd the well-known and the pioneer IT education institute in the early age of IT Industry in Bangladesh. Soon after, he started the Symphony Softtech with 2 staffs in the year of 1999. His experience includes marketing and implementation of international ERP & Business solution software. Mr. Faruque Sikder has successfully implemented the ERP software in different industry sectors in Bangladesh. He has received a good number of international trainings in ERP and Accounting software as well as few Leadership Programs. He by himself provided training in business application software to various local private and non-profit organizations and also to Accounting Professional Institute like ICMAB. His experience in business domain of international ERP & Accounting software gives him to obtain knowledge of Business Application functionality & implementation in dept. During this period of 16 years he was also engaged as a Business Analyst in other local software company and outsources number of

custom applications for the client base. With all these experiences he initiated own in-house software development in the year of 2005 in Symphony Softtech Ltd. Worked as Consultant in Government Power sector as IT & Accounting expert. Being managing a IT company since 1999, attending international trainings and IT expositions and excessing research have initiate a dream to strive him to engaged more on Block Chain Technology and other fintech Software solution. Recently, Mr. Sikder obtained VAT Consultant License from the National Board of Revenue of Bangladesh.

### **Director & COO, Md. Kamrul Hasan**

Mr. Kamrul Hasan Started his career in May, 2007 as a Sr. Executive (Programmer) in an RMG Company. He has 14+ years of experience in the software development field. He graduated with MS in CSE 2012 under East West University and has Completed 4 years B. Sc (Engg.) in Computer Science and Engineering in the year 2007, under Asian University of Bangladesh (AUB) in B+ Grade Securing 80% (+) marks in aggregate. He joined **Symphony Softtech Ltd.** in 2012 as an Assistant Manager in The Software Development Department. As an experienced Software Developer, Mr. Kamrul Hasan has played a vital on developing company's home made softwares such Shampan VAT Automation Software, Shampan HRM & Payroll Software, Shampan PF, GF & Tax Software along with many other customized software based on client demand. Currently, he is leading a team of talented and young software developers for continuously improving the software services offered by **Symphony Softtech Ltd.** He also has a lot experience in working with Sage 300 ERP Software. Besides that, he also has great knowledge on VAT Processing System, where he uses this knowledge to lead the VAT & ERP Software implementation team in day to day operations. He is also highly skilled and experienced in Marketing, where he uses his knowledge to garner new sales. He was appointed as the Director & COO in Symphony Softtech Ltd. and has held the position since then.

### **Director & Consultant (Accounting & ERP), Md. Faisal Bhuiyan**

Mr. Faisal Bhuiyan completed his Master of Business Administration (M.B.A) degree from Jagannath University, Dhaka in 2012, with a major in management. He then started his career as a Jr. ERP Consultant in a textile company. In January 2013, he joined **Symphony Softtech Ltd.** and has continued to build his career there. Mr. Faisal Bhuiyan is one of the only few Sage Certified Consultants in Bangladesh. He has used his vast knowledge and experience on the international Sage 300 software to implement ERP Software projects in various companies. He is also highly skilled in VAT Software and has worked in implementing many successful VAT Software projects. He was appointed as a Director in Symphony Softtech Ltd in September, 2021 and has continued holding this position since then.

# MEET THE TEAM

**Mr. Sayed Ahmed**  
Chairman

**Mr. Jamal Uddin Sikder**  
Vice-Chairman

**Mr. Faruque Sikder**  
Managing Director

**Kamrul Hasan**  
Director & COO



## Development Team

Mr. Md. Kamrul Hasan  
Mr. Tawhidur Rahman  
Mr. Md. Shariful Islam  
Mr. Md. Alamgir Hossain  
Mr. Salah Uddin



## Implementation Team

Mr. Md. Faisal Bhuiyan  
Mr. Md. Kamruggaman  
Mr. Md. Rabiul Islam  
Mr. Md. Shakil Ahmed  
Mr. Md. Arif Hasan



## Operation Team

Md. Rashedul Alam  
Mr. Samsul Haque



## IT Support Team

Mr. Nure Alam Siddique  
Mr. Diluar Hossain  
Mr. Abdulla Al Baky



## Marketing Team

Md. Abul Kashem  
Mr Touhidul Hoque  
Mr. Md. Azizul Chowdhury



**Our Support  
Team  
available  
24 X 7**

## Experience of the company in IT Sector

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Back in 1999, started its journey as sole proprietary business and now formed a limited company for strong footing in the software market with the International branded and locally developed software and soon after entered the export market.

We are a business partner of Sage software Inc., (UK) for selling and providing solution of Shampan HRM & Payroll, Shampan FDR Software.

With the long experience in software implementation and marketing in the local market have encouraged us for local software development. From 2005 we started selling local software by outsourcing from local software company. At the end of 2010, we started in-house software development in Business software application areas.

One of our successful local software initiatives is VAT Accounting software which is approved by the National Board of Revenue (NBR).

## We are business Partner of

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- Sage Software Inc. for SAGE 300 Previous and latest version.
- Microsoft Corporation for Software Developments

## Member

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- Bangladesh Association of Software & Information Services (BASIS)

## NBR Enlistment

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- NBR Enlisted Software Development firm.

# **Key Points of the Company**

## Key Points of the Company

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- We have been working successfully since 1999 in Bangladesh.
- We are Business Partner of Sage 300 ERP (UK) since 1999
- We become a Limited company in 2011.
- Our VAT Software were Enlisted in 2012 (Under Previous VAT Act 1991) and enlisted again with NBR for Shampan VAT software in 2019 under VAT & SD Act 2012.
- We are Member of BASIS
- We have More than 250+ Clients
  - I. VAT : 210
  - II. SAGE & Others: 40
- Our software is made according to VAT Act of 1991 and SD Act 2012
- We have lots of MIS reports in VAT Software
- We have lots of NBR Audit reports
- Our software maintain high securities profile for User Access Control Management
- Integration our Shampan VAT software with any ERP Software by various ways.
- VAT software have Desktop and Web-based (from July, 2019) version
- We provide Support service by Physically, TeamViewer / AnyDesk & phone
- We have dedicated VAT software Development Team

# **About Shampán VAT software**



## SHAMPAN VAT (VAT Management Software)

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Symphony Softtech Ltd is one of the leading software companies which introduced complete VAT automation software as per VAT Act 1991 and obtained NBR approval back on Year 2011. After successfully running over 5 years in client sites, we released new version as per “Value Added Tax and Supplementary Duty Act, 2012”. The Shampan VAT software is more users friendly and easy to manage application built on state of the art architecture technology based on C#, ASP.NET, MS-SQL and with remote connectivity/web enable facility.

Shampan VAT software is processing for your VAT through Purchase and Sales transaction of your raw materials and finish goods. Shampan VAT is applicable for Manufacturing, Trading and Service types of organization. It is developed as per **VAT & SD Acts 2012 of the National Board of Revenue (NBR)** of the Government of Bangladesh. Moreover, you have the advantage to know your stock balance, price as well as treasury information with different type of comparison reports on different date range.

## Why we use Shampan VAT Software?

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If your business is VAT registered or enlisted then you must produce a monthly or quarterly VAT Return online to VAT Online of NBR. With Shampan VAT Accounting, doing a **VAT return** is quick and easy. Once you’ve uploaded the VAT return in NBR VAT online then you can also record your payment or refund of VAT.

Shampan VAT automatically calculates VAT depending on your VAT scheme and the rates you choose when entering your transactions. Once you have completed your VAT return you can then save, print or submit the VAT return online or locally to circle office.

- Simply select the date range you want to run the report and Shampan VAT will generate the VAT return based on the information you’ve entered. You can check the figures in a detailed report and make any adjustments required before completing the Return.
- Shampan VAT will generate a detailed VAT Return showing clearly details of Net VAT payable. At the click of a button you can then submit your figures direct to the NBR, without

the need to manually enter these figures through the government web site, saving you time and allowing you to focus on the thing that is most important to you, your business.

- If you prefer, you can save this return and submit it later, if you don't want to complete the VAT Return yet.
- If you're still not sure what to do, our help pages are full of useful information and video tutorials and the low-cost monthly subscription includes free 24hr telephone and email support.

# **Scope of Work**

## 4.1 Data input output processed of Shampan VAT Software

### 1) Requirements

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**Shampan VAT:** Vat Automation software as per VAT Rules of the NBR of the Government of Bangladesh. Purchase, Sales (Item/Service), Stock & Deposit, VDS, Adjustment, Integration to Third Party Application. Web based and Desktop Software.

Software to Generating VAT Reports VAT - (4.3, 4.4, 4.5, 6.1, 6.2, 6.2.1, 6.3, 6.4, 6.5, 6.6, 6.7, 6.8, 6.10, 9.1etc.)

### 2) VAT System, to facilitate Sales related operation

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- Generating VAT Reports VAT - (6.1, 6.2, 6.2.1, 6.3, 6.4, 6.5, 6.6, 6.7, 6.8, 6.10, 9.1etc.)
- Tracking of SD, VAT, Markup for Trading)
- No limitation of number of Raw material & Finish goods Entry/input.
- Stock - Raw Material & Finished Goods

### 3) Total System provides to facilitated Setup, Co-efficient, Purchase, Production, Sales, Deposit, & Adjustment Transaction

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#### Master Data Setup

- Setup (Item/Service & Group, Item/Service Type, Vendor & Group, Customer & Group, Bank, Overhead, Production Consumption- Import output coefficient VAT 4.3 )
- User Access Rule

#### Data Input

- Co-Efficient Entry (VAT 4.3)
- Service Entry for Co-Efficient items
- Purchase Entry (Local, Import)
- Production Entry for Finish Goods
- Invoice Entry (VAT 6.3) to Customer
- Debit Note (VAT 6.8), Credit Note (VAT 6.7)
- VAT Deduction at Source (VDS)-VAT 6.6
- Adjustments Entry (Section 48)
- Toll Manufacturing Entry

## Below Data Output will comply VAT Software Mushak as per Law.

| Mushak        | Description                                                                | Company Needs | We will provide |
|---------------|----------------------------------------------------------------------------|---------------|-----------------|
| Mushak- 2.1   | Application of VAT Registration and Turnover Tax Enlistment                | Mushak- 2.1   | By the Client   |
| Mushak- 2.3   | VAT Registration Certificate / Turnover Tax Enlistment Certificate         | Mushak- 2.3   | Vat Authority   |
| Mushak- 4.3   | Import-Output Coefficient                                                  | Mushak- 4.3   | Mushak- 4.3     |
| Mushak- 4.4   | Application form for disposal of unused or unusable materials              | Mushak- 4.4   | Mushak- 4.4     |
| Mushak- 4.5   | Application form for disposal of goods damaged or destroyed in an accident | Mushak- 4.5   | Mushak- 4.5     |
| Mushak- 6.1   | Purchase Accounts Book                                                     | Mushak- 6.1   | Mushak- 6.1     |
| Mushak- 6.2   | Sales Accounts Book.                                                       | Mushak- 6.2   | Mushak- 6.2     |
| Mushak- 6.2.1 | Purchase and Sales Accounts Book                                           | Mushak- 6.2.1 | Mushak- 6.2.1   |
| Mushak- 6.3   | Tax Invoice                                                                | Mushak- 6.3   | Mushak- 6.3     |
| Mushak- 6.4   | Invoice of contractual production                                          | Mushak- 6.4   | Mushak- 6.4     |
| Mushak- 6.5   | Invoice for transfer of goods.                                             | Mushak- 6.5   | Mushak- 6.5     |
| Mushak- 6.6   | Withholding Certificate                                                    | Mushak- 6.6   | Mushak- 6.6     |
| Mushak- 6.7   | Credit Note.                                                               | Mushak- 6.7   | Mushak- 6.7     |
| Mushak- 6.8   | Debit Note.                                                                | Mushak- 6.8   | Mushak- 6.8     |
| Mushak- 6.9   | Turnover tax Invoice.                                                      | Mushak- 6.9   | Mushak- 6.9     |
| Mushak- 6.10  | Invoice date for purchases/ sales valued more than taka two lakh.          | Mushak- 6.10  | Mushak- 6.10    |
| Mushak- 7.1   | Application form for Supplementary duty adjustment                         | Mushak- 7.1   | Mushak- 7.1     |
| Mushak- 9.1   | Value Added Tax Return.                                                    | Mushak- 9.1   | Mushak- 9.1     |
| Mushak- 9.2   | Turnover Tax Return.                                                       | Mushak- 9.2   | Mushak- 9.2     |
| Mushak- 13.2  | Daily report of supervised supply                                          | Mushak- 13.2  | Vat Authority   |
| Mushak- 13.3  | Final report of supervised supply                                          | Mushak- 13.3  | Vat Authority   |
| Mushak- 18.3  | Application for VAT Clearance Certificate                                  | Mushak- 18.3  | By the Client   |
| Mushak- 18.4  | VAT Clearance Certificate                                                  | Mushak- 18.4  | Vat Authority   |
| Mushak- 18.5  | VAT Honour Card                                                            | Mushak- 18.5  | Vat Authority   |

## Below Data Output will comply VAT Software MIS reports for Audit

| Management Report                       |                                           |
|-----------------------------------------|-------------------------------------------|
| ❖ Rebate Statement                      |                                           |
| ❖ Date Wise Issue and Production Report | ❖ Comparison Statement (Fiscal Year Wise) |
| ❖ Co-Efficient Report                   | ❖ Stock Tracking Report                   |
| ❖ LC Wise Purchase Report               | ❖ Duty Draw back (DDB) statement          |
| <b>1. Purchase Report</b>               |                                           |
| ➤ Standard Purchase (Local)             | 4. Production Report                      |
| ➤ Standard Purchase Report              | 5. Consumption Report (Item wise)         |
| ➤ Exempt Purchase (Local)               | 6. Sales Stock Report                     |
| ➤ Exempt Purchase (Import)              | 7. Import Stock Report                    |
| ➤ Zero Rated Purchase (Local)           | 8. Revenue Report                         |
| ➤ Zero Rated Purchase (Import)          | 9. VDS Report                             |
| <b>2. Purchase Stock Statement</b>      |                                           |
| ➤ Vatable                               | 10. CM Material Transfer Report           |
| ➤ VAT Exempted                          | 11. Export Report                         |
| <b>3. Sales Report</b>                  |                                           |
| ➤ Normal Sales                          | 12. DEDO Report                           |
| ➤ Deemed Export                         | 13. Reject/Disposal Report                |
| ➤ Direct Export Sales                   | 14. Credit Note Report                    |
| ➤ Exempted Sales                        | 15. Debit Note Report                     |
|                                         | 16. Price Declaration Report              |
|                                         | 17. CM Memorandum Accounts                |

## 4.2 VAT Software Technical Specifications

### Overview

The information in this Compatibility Guide (formerly the *Supported Platform Matrix*) applies specifically to Shampan VAT software.

This document is intended to cover information regarding the compatibility of various operating systems with Shampan VAT. You should assume that any operating system not listed in this document is not compatible with the current version of Shampan VAT.

### Checking hardware compatibility

Incompatible hardware can cause problems such as data corruption. Verify that all hardware you use to run Shampan VAT is compatible with your operating system.

### Shampan VAT Software Development Tools

- Visual Studio 2013 C#
- Visual ASP .NET
- Microsoft .NET Framework 4.5
- Crystal Report 11
- Microsoft SQL Server 2017

### Shampan VAT compatibility:

#### All environments

The following points apply to all configurations when upgrading to Shampan VAT:

Symphony is committed to supporting future Microsoft operating systems as they are released to market for all VAT applications. However, this does not include release candidates, beta, or pre-beta operating systems. As new operating systems are scheduled for final general release, Symphony will evaluate their compatibility and update this document based on those evaluations.

#### Virtual environments

VAT is supported in **VMware ESX** and **Microsoft Hyper-V** virtual environments. However, please note that our support teams will address only application-related issues that can be

replicated in a physical environment, and will not address performance issues in a **VMware** or **Hyper-V** virtual environment.

Also, note the following points and recommendations related to virtual environments:

- Consult with an expert. Because implementing a virtual server environment is very complex, we recommend that you consult with a vendor-certified virtual server consultant.
- Ensure sufficient resources and RAM. We recommend that server RAM be configured to the maximum that the server hardware can support. Most server hardware that is certified by the virtual server vendor can support at least 32 GB of RAM.
- Check hardware compatibility. Virtual server vendors always support a list of compatible server hardware devices.
- Understand memory allocation. Each virtual server vendor implements vastly different memory allocation strategies, so you need to be familiar with their specific strategy. For example, VMware dynamically allocates memory to an active virtual image, allowing the administrator to set a maximum memory limit, but allocating that maximum memory only as needed.
- Plan for network bandwidth. Network bandwidth may become a bottleneck in virtual network environments. Be prepared to add more than four network interface cards to your virtual server. Ask your virtual server platform expert to investigate the ability of these network interface devices to “team up.” When network bandwidth becomes a bottleneck, network interface teaming may be the easiest solution, without resorting to the more complicated strategy of breaking up your network into smaller segments.

## **Database platforms:**

Microsoft SQL Server 2017 or higher is supported for use as the database server for Shampan VAT Software.

Note the following points:

- Database Edition: Microsoft SQL Server Express, Standard, Enterprise edition.
- Recommended: MS SQL Server 2017 or higher (Edition: Audit trail supported edition of MS SQL Server) so that we can turn on the Audit Trail to comply with the laws of the Government.

## **VAT application server operating systems**

Windows Server 2012 R2 or higher are supported as the application server for Shampan VAT Software.

Note the following points:



- Shampan VAT Software supports 64-bit version of Microsoft application server operating system.
- OS Edition: Datacenter and Standard editions are supported.
- See Microsoft's websites for limitations of their operating system edition.
- RDS/Terminal Server-64 bit is supported. **Note:** RDS/Terminal Server need only to Access VAT Application from different location (wide distance) Only for Remote desktop Screen.

## Workstation operating systems

32 or 64-bit versions of Windows 7 (SP1), Windows 8.1(64-bit), and Windows 10 (64-bit) are supported as the workstation operating system for Shampan VAT Software.

Supported editions are as follows:

- Windows 10: Home, Pro and Enterprise editions
- Windows 8.1: Pro and Enterprise editions
- Windows 7: Professional, Enterprise, and Ultimate editions

## ShampanVAT Software Hardware requirements

Recommended application configurations:

|                                      |                                                                                                                                                                                                                              |
|--------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Server                               | (a) Processor: Intel® Xeon® (3.0 GHz or Higher)<br>(b) RAID Controller: 5 including <b>Hot spare</b><br>(c) RAM : 32 GB<br>(d) Storage: 4 Disk as RAID-5 requires.<br>(e) UPS: 2.5 KVA Minimum.<br>(f) Power Supply: 2 (Qty) |
| RDS/Terminal Server<br>(If required) | (a) Processor: Intel® Xeon® (3.0 GHz minimum)<br>(b) RAM: 32 GB<br>(c) Internet Connectivity: Dedicated Real IP or VPN. Follow the "Bandwidth tree for RDS/Terminal Server".                                                 |
| Others                               | (a) Dot Printer LQ-310 for printing NBR Reports.<br>(b) Security feature and the security policy: Network Security Built-in in Windows Server & MS SQL database has its own security policy.                                 |

Recommended hardware specifications:

|                       |                                                                                                                                                                                                                                              |
|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Workstation/Client-PC | (a) Processor: Intel Core i3 (6M Cache) (minimum)<br>(b) RAM : 4 GB (minimum)<br>(c) LAN Coverage (Server to Client).<br>(d) Internet Connectivity minimum 512 Kbps bandwidth. (For Terminal access, It is required for out of LAN clients.) |
|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## **Application requirements for ShampanVAT Software**

Recommended application specifications:

|                      |                                                                                                |
|----------------------|------------------------------------------------------------------------------------------------|
| Server and Client-PC | Operating System must be updated after Shampan VAT application installation.                   |
|                      | Microsoft .NET Framework 3.5 to last version.                                                  |
|                      | Microsoft Excel to import/export in Shampan VAT software.                                      |
|                      | Adobe Reader<br>Crystal Report Runtime Engine<br>Bangla Font: SUTOM,SUTOMB,SUTOMI & SutonnyOMJ |

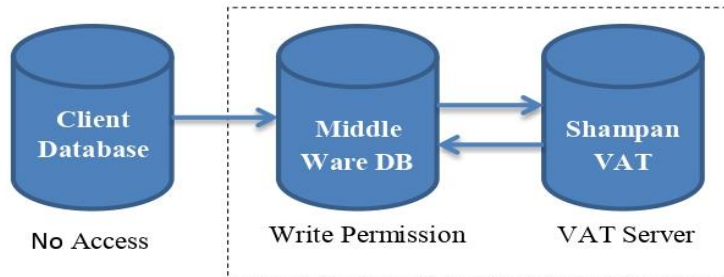
## **Bandwidth tree for RDS/Terminal Server (Dedicated internet connection)**

| TS Users                       | Recommend Bandwidth |
|--------------------------------|---------------------|
| 1 to 10 Terminal Server Users  | 10 Mbps             |
| 11 to 20 Terminal Server Users | 20 Mbps             |
| 21 to 30 Terminal Server Users | 30 Mbps             |

## Integration Methodologies

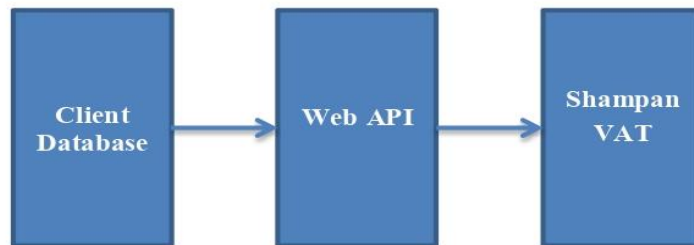
Data Integration between Client System and ShampanVAT

### Integration through Middleware Database



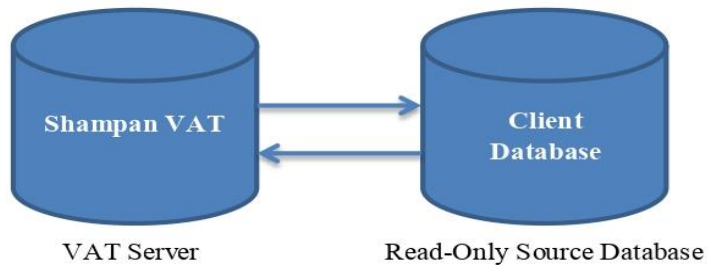
- Data Source could be Oracle, MSSQL, etc. based ERP or Financial & Other Application
- Symphony and Client both will have **write permission** in the Middleware DB
- No access required for Client Database
- Client pushes the data to the Middleware DB by specific format
- Data will be pulled from Middleware to ShampanVAT and processed

### Integration through API



- **Web API** Accepts Data with XML, JSON, etc. Formats with specifications
- **Web API** is secured by Token based authentication
- Client send data that passes to ShampanVAT through Web API and get processed

### Integration through Read-Only Data Source



- Data Source could be Oracle, MSSQL, etc.
- Read-Only permission required of **Source Database**
- ShampanVAT will pull the data from **Source Database** and will process the data

### Benefits

- Continuing client's existing software operations.
- Double Entry not required for VAT Software.
- VAT Operations and VAT & SD Act 2012 Compliance Reporting by NBR Approved **Shampan VAT** Software.

#### 4.4 Client list of Third party Integration with SAP & Others ERP

| SL | Company Name                   | Data Source             | Data Source Type | Client System   |
|----|--------------------------------|-------------------------|------------------|-----------------|
| 1  | ACI Limited                    | Intermediate DB         | MS SQL           | Custom ERP      |
| 2  | CP Bangladesh                  | API                     | XML              | Custom ERP      |
| 3  | DHL Worldwide Express (BD) Ltd | XML                     | XML              | Custom ERP, SAP |
| 4  | Green Delta Insurance Co. Ltd. | Intermediate DB         | MS SQL           | Custom ERP      |
| 5  | ITS Labtest Bangladesh         | Custom Excel            | Excel            | SUN ERP (UK)    |
| 6  | Kohinoor & Reedisha            | Direct DB Access        | Oracle, MS SQL   | Custom ERP      |
| 7  | Social Marketing Company       | Direct DB Access        | MS SQL           | Custom ERP      |
| 8  | Square Group                   | Synonyms Table          | Oracle, MS SQL   | Custom ERP      |
| 10 | Beximco Communications         | Excel & Intermediate DB | MS SQL,Excel     | Custom ERP      |
| 11 | Bata Shoe Co. Ltd              | Intermediate DB         | Oracle           | Custom ERP      |
| 12 | BASF Bangladesh Ltd            | Excel & Intermediate DB | Excel            | SAP             |
| 13 | ACI Godrej Agrovat Pvt. Ltd.   | Excel & Intermediate DB | Excel            | SAP             |

## 4.5 Phases of Implementation

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The system implementation process will go through the following phases.

1. Deployment & Training
2. Data Initialization

### 1. Deployment & Training

Deployment of the system will be transparent to the client, we' shall take full responsibility of the required activities. We shall conduct an extensive training session at the client's premise while implementation period. The trainees will be proficient computer professionals. Once trained, they will be able to provide training, internally, to the users of the outlets.

### 2. Data Initialization

Before the VAT systems can run from the different PCs, user will initialize following information- 1) Fiscal Year 2) Vendor 3) Item/Service 4) Item/Service Group 5) Customer 6) Stock Entry 7) Bank 8) Import output coefficient

## 4.6 Time frame

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Estimated Time to deploy / deliver (from 3 days after the work order issuance date or as per workload) in working days (as opposed to calendar days). Installation, Implementation & Deployment Day Time as follows: Max 50 Days

| SL | Description of Implementation and Training | Minimum Day (Approx.) | Maximum Day (Approx.) |
|----|--------------------------------------------|-----------------------|-----------------------|
| 1  | Manufacturing                              | 15                    | 20                    |
| 2  | Trading                                    | 10                    | 15                    |
| 3  | Depot                                      | 2                     | 5                     |
| 4  | Service                                    | 7                     | 10                    |

Combine Training: 2 Days per Location

## 4.7 Delivery Terms & Conditions

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- 1) Any bugs/technical errors, hardware & operating system related malfunction etc. found within 2 (Two) year will be fixed within reasonable time span without additional charges subject to AMC signed up with us.
- 2) If any changes in VAT formats (44.3, 4.4, 4.5, 6.1, 6.2, 6.2.1, 6.3, 6.4, 6.5, 6.6, 6.7, 6.8, 6.10, 9.1.) or any changes of new release SRO by National Board of Revenue (NBR) within 2 (**Two**) year will be fixed within reasonable time span without additional charges subject to AMC signed up with us.
- 3) Integration with other software is subject to additional charges.

## Deliverable

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- a) Install the Shampan VAT software in Server & PCs
- b) Shampan VAT Software soft copy
- c) Short User Guide

## 4.8 Service & Maintenance

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Symphony Support team has experienced VAT Consultant and IT engineers to provide efficient support to our Clients. Support team always keeps outmost effort to our valued Customers. We always comply new VAT SRO & Rule in the software.

- a) Support personnel will monitor the software during and after implementation.
- b) Support Media: Physical Presence/ Any desk/Team Viewer /Email / Phone.
  - Phone: This will be the first contact media to solve any problem.
  - Online: if the problem not solved by telephonic conversion then support team will ensure online support.
  - Physical Presence: in case of any serious issue/ digester support team shall attend physically.

- Its need to mention that during national holiday likes 'Eid, Puja and some unavoidable circumstance support team will conduct via phone or online.

## 4.9 Response Time Guarantee

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| Response Time Guarantee |               |
|-------------------------|---------------|
| Mode                    | Response Time |
| Phone Call              | instant       |
| Remote Solution         | instant       |
| Physical Attendance     | 12 hrs.       |

**Response Time depend on work category:** if there any problems to complete the VAT challan (VAT-6.3) then we will response within very short time like instant. Otherwise we will response time above mention

## 4.10 AIT & VAT

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- We are Income Tax (IT) exempted Till 30th June 2024 for the Software & ITES industries which has corrected to Information Technology Enabled Services (ITES) on TDS issue as per ITO 1984, Para-33 of Part-A of 6th Schedule.
- 5 % VAT on Information Technology Enabled Services HS Code: S099.10
- VAT exempted on Software price as per SRO No. 172/2019/-29Mushuk (Table-3) H.S Code 85.23

## 4.11 Offer Submission Criteria:

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The offer of Shampan VAT Software is as per Value Added Tax and Supplementary Duty Act, 2012

# **Shampan VAT Data Input Template**



## Shampan VAT Data Input Template

There are several ways of data input in Shampan VAT besides the Manual Entry which are as follows.

1. EXCEL Template
2. Middle Ware Database (Oracle, MSSQL, etc.)
3. API (XML, JSON)
4. Read-Only, View of Source Database

In every sort of Data Input we use the following templates. Among the several VAT Transaction data input here we have described the Sales (and Credit Note), Purchase and Transfer Issue Templates.

### Sales (and Credit Note):

| S L | Field Name             | Data Type      | Default Value | Remarks                                                                           |
|-----|------------------------|----------------|---------------|-----------------------------------------------------------------------------------|
| 1.  | SL                     | int            |               | Serial Number / Incremental Value                                                 |
| 2.  | ID                     | varchar(50)    | Mandatory     | Integrate System Generated ID or Unique Key                                       |
| 3.  | BranchCode             | varchar(50)    | Mandatory     | Sale Generate Branch Code                                                         |
| 4.  | CustomerGroup          | varchar(100)   | -             |                                                                                   |
| 5.  | CustomerCode           | varchar(50)    | Mandatory     | (Customer Code / Customer Name)                                                   |
| 6.  | CustomerName           | varchar(100)   | Mandatory     | At least one to be provided                                                       |
| 7.  | DeliveryAddress        | varchar(2000)  | Mandatory     |                                                                                   |
| 8.  | InvoiceDateTime        | datetime       | Mandatory     |                                                                                   |
| 9.  | ReferenceNo            | varchar(100)   | -             | Any Reference No for future Tracking                                              |
| 10. | Vehicle No             | varchar(100)   | Mandatory     | Vehicle No used for Carrying Goods                                                |
| 11. | Vehicle Type           | varchar(50)    | Mandatory     | Type of Vehicles                                                                  |
| 12. | Comments               | varchar(2000)  | -             |                                                                                   |
| 13. | ProductCode            | varchar(50)    | Mandatory     | (Product Name / Product Code)                                                     |
| 14. | ProductName            | varchar(100)   | Mandatory     | At least one to be provided                                                       |
| 15. | UOM                    | varchar(50)    | Mandatory     | Unit of Measurement (Sale Unit)                                                   |
| 16. | Quantity               | decimal(25, 9) | Mandatory     | Sale Quantity                                                                     |
| 17. | UnitPrice              | decimal(25, 9) | Mandatory     | Excluding SD and VAT                                                              |
| 18. | Subtotal               | decimal(25, 9) | Mandatory     | Calculative Value                                                                 |
| 19. | VATRate                | decimal(25, 9) | 0             | Salable VAT Rate                                                                  |
| 20. | SDRate                 | decimal(25, 9) | 0             | Salable SD Rate                                                                   |
| 21. | DiscountAmount         | decimal(25, 9) | 0             |                                                                                   |
| 22. | PromotionalQuantity    | decimal(25, 9) | 0             |                                                                                   |
| 23. | Post                   | varchar(1)     | N             | N,Y(Fixed Value)                                                                  |
| 24. | LCNumber               | varchar(50)    | -             |                                                                                   |
| 25. | CurrencyCode           | varchar(50)    | BDT           | For Local Transaction <b>BDT</b>                                                  |
| 26. | LineComments           | varchar(2000)  | -             |                                                                                   |
| 27. | Type                   | varchar(50)    | Mandatory     | VAT, NonVAT, MRPRate, FixedVAT, OtherRate, Retail, MRPRate(SC)                    |
| 28. | TransactionType        | varchar (100)  | Mandatory     | Local – for New Sale<br>Credit – for Sale Credit Note<br>Export – for Export Sale |
| 29. | PreviousSalesInvoiceNo | varchar(100)   |               | Mandatory for Credit Note;                                                        |

|     |             |              |     |                                                                                 |
|-----|-------------|--------------|-----|---------------------------------------------------------------------------------|
|     |             |              |     | This is the Sales Challan No. against which the Credit Note going to be issued. |
| 30. | IsProcessed | varchar (1)  | N   | Fixed Value                                                                     |
| 31. | CompanyCode | varchar (50) | YYY |                                                                                 |

**Purchase:**

| SL  | Field Name       | Data Type      | Default Value | Remarks                                                                                     |
|-----|------------------|----------------|---------------|---------------------------------------------------------------------------------------------|
| 1.  | SL               | int            |               | Serial Number / Incremental Value                                                           |
| 2.  | ID               | varchar(200)   | Mandatory     | Intrgrate System Generated ID or Unique Key                                                 |
| 3.  | BranchCode       | varchar(50)    | Mandatory     | Purchase Generating Branch Code                                                             |
| 4.  | Vendor_Code      | varchar(50)    | Mandatory     | (Vendor Code / Vendor Name)                                                                 |
| 5.  | Vendor_Name      | varchar(100)   | Mandatory     | At least one to be provided                                                                 |
| 6.  | Reference_No     | varchar(200)   | -             | Any Reference No for future Tracking                                                        |
| 7.  | LC_No            | varchar(100)   |               | LC Number                                                                                   |
| 8.  | BE_Number        | varchar(100)   |               | Bill of Entry Number                                                                        |
| 9.  | Invoice_Date     | datetime       | Mandatory     | Purchase Date                                                                               |
| 10. | Receive_Date     | datetime       | Mandatory     | Entry Date                                                                                  |
| 11. | ProductCode      | varchar(50)    | Mandatory     | (ProductName / ProductCode)                                                                 |
| 12. | ProductName      | varchar(100)   | Mandatory     | At least one to be provided                                                                 |
| 13. | Quantity         | decimal(25, 9) | Mandatory     | Purchase Quantity                                                                           |
| 14. | UOM              | varchar(50)    | Mandatory     | Unit of Measurement (Purchase Unit)                                                         |
| 15. | Total_Price      | decimal(25, 9) | Mandatory     | Total Purchase Price (Excluding SD and VAT)                                                 |
| 16. | Type             | varchar(50)    | Mandatory     | VAT, Non VAT, Exempted, Fixed VAT, Other Rate, Truncated, Turnover, Un Register, Non Rebate |
| 17. | SD_Amount        | decimal(25, 9) | 0             | SD Amount Applied                                                                           |
| 18. | VAT_Amount       | decimal(25, 9) | 0             | VAT Amount Applied                                                                          |
| 19. | Assessable_Value | decimal(25, 9) | 0             | Assessable Value                                                                            |
| 20. | CD_Amount        | decimal(25, 9) | 0             | CD Amount Applied                                                                           |
| 21. | RD_Amount        | decimal(25, 9) | 0             | RD Amount Applied                                                                           |
| 22. | AT_Amount        | decimal(25, 9) | 0             | AT Amount Applied                                                                           |
| 23. | AITAmount        | decimal(25, 9) | 0             | AIT Amount Applied                                                                          |
| 24. | Others_Amount    | decimal(25, 9) | 0             | Others Amount Applied                                                                       |
| 25. | Remarks          | varchar(2000)  |               |                                                                                             |
| 26. | Post             | varchar(1)     | Y             | N,Y(Fixed Value)                                                                            |
| 27. | With_VDS         | varchar(1)     |               | Is VDS Appplied or Not                                                                      |
| 28. | Comments         | varchar(2000)  |               |                                                                                             |
| 29. | TransactionType  | varchar (100)  |               | Local, Import, etc                                                                          |
| 30. | IsProcessed      | varchar (1)    | N             | Fixed Value                                                                                 |
| 31. | CompanyCode      | varchar (50)   |               | YYY                                                                                         |

**Transfer Issue:**

| SL  | Field Name           | Data Type      | Default Value | Remarks                                              |
|-----|----------------------|----------------|---------------|------------------------------------------------------|
| 1.  | SL                   | int            |               | Serial Number / Incremental Value                    |
| 2.  | ID                   | varchar(50)    | Mandatory     | Integrate System Generated ID or Unique Key          |
| 3.  | BranchCode           | varchar(50)    | Mandatory     | Transfer Generate Branch Code                        |
| 4.  | TransferToBranchCode | varchar(50)    | Mandatory     | Transfer To Branch Code(Receiver)                    |
| 5.  | TransactionDateTime  | datetime       | Mandatory     |                                                      |
| 6.  | Vehicle No           | varchar(100)   | Mandatory     | Vehicle No used for Carrying Goods                   |
| 7.  | Vehicle Type         | varchar(50)    | Mandatory     | Type of Vehicles                                     |
| 8.  | ProductType          | varchar(50)    | Mandatory     | Finish - for Finish Product<br>Raw - for Raw Product |
| 9.  | ProductCode          | varchar(50)    | Mandatory     | (Product Name / Product Code)                        |
| 10. | ProductName          | varchar(100)   | Mandatory     | At least one to be provided                          |
| 11. | UOM                  | varchar(100)   | Mandatory     | Unit of Measurement(Transfer Unit)                   |
| 12. | Quantity             | decimal(25, 9) | 0             | Transfer Quantity                                    |
| 13. | CostPrice            | decimal(25, 9) | 0             | Transfer Cost                                        |
| 14. | Post                 | varchar(1)     | N             | N,Y(Fixed Value)                                     |
| 15. | ReferenceNo          | varchar(100)   | -             | Any Reference No for future Tracking                 |
| 16. | Comments             | varchar(2000)  | -             |                                                      |
| 17. | IsProcessed          | varchar(1)     | N             | Fixed Value                                          |
| 18. | CompanyCode          | varchar (50)   | YYY           |                                                      |

**N.B.** We have details excel files of Data input for Customer information's, Vendor information's, Product, Co-efficient, Sales, Purchase, VDS info, Deposit etc. which we will share after signing the contract with Symphony Softtech.

**Compliance of VAT & SD Act 2012  
as per General Order-16**

## Compliance of VAT software as per General Order-16

| সফটওয়্যার এর প্রয়োজনীয় বৈশিষ্ট্য                                                                                                                                                                                                                                                                                                                                                                        | মন্তব্য |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| (১) নির্মিত সফটওয়্যারটি মূল্য সংযোজন কর ও সম্পূরক শুল্ক আইন, ২০১২ এবং তদধীন প্রণীত বিধিমালা, প্রজ্ঞাপন ও আদেশ পরিপালনে সক্ষমতা সম্পন্ন হইতে হইবে;                                                                                                                                                                                                                                                         | আছে     |
| (২) সফটওয়্যারটিতে যাবতীয় বাণিজ্যিক কার্যক্রম সংশ্লিষ্ট তথ্যাদি রেকর্ডপূর্বক মূল্য সংযোজন কর ও সম্পূরক শুল্ক আইন, ২০১২ এবং তদধীন প্রণীত অন্যান্য বিধানাবলীর আওতায় পূর্ণাঙ্গ অটোমেশনের সুবিধা সম্বলিত ব্যবস্থা সন্নিবেশিত থাকিতে হইবে;                                                                                                                                                                    | আছে     |
| (৩) সফটওয়্যারটিতে ক্রয় হিসাব রেজিস্টার ও বিক্রয় চালানপত্রে কোন তথ্য এন্ট্রি দেয়ার সাথে সাথে তা স্বয়ংক্রিয়ভাবে বিক্রয় হিসাব, চলতি হিসাব রেজিস্টার (প্রযোজ্য ক্ষেত্রে) এবং দাখিলপত্রে আপডেট হইতে হইবে;                                                                                                                                                                                                | আছে     |
| (৪) সফটওয়্যারটিতে তৃতীয় তফসিলে উল্লেখিত মুসক হারে সরবরাহ করিবার সুবিধা সৃষ্টিসহ উৎসে মুসক আদায়/কর্তন, ডেবিট নোট ও ক্রেডিট নোটের ব্যবস্থাপনা, চুক্তিভিত্তিক উৎপাদন, উপকরণ কর রেয়াত ব্যবস্থাপনা স্বয়ংক্রিয়ভাবে সম্পন্ন করিবার সুবিধা থাকিতে হইবে;                                                                                                                                                      | আছে     |
| (৫) উপকরণ-উৎপাদ সহগ এর ভিত্তিতে ব্যবহৃত উপকরণ, উৎপাদিত পণ্য ও উৎপাদিত পণ্য বিক্রয় বা সরবরাহ এর বিপরীতে প্রকৃত উপকরণ ব্যবহারের পরিমাণ ও জের এবং উৎপাদিত পণ্যের পরিমাণ, সরবরাহের পরিমাণ ও জের ইত্যাদি বিষয়ে তুলনামূলক প্রতিবেদন (reconciliation report) প্রতি কর-মেয়াদ শেষে স্বয়ংক্রিয়ভাবে প্রণীত হইতে হইবে, যাহাতে সহগে কোন অসংগতি থাকিলে তাহা তাৎক্ষণিকভাবে চিহ্নিত করা সম্ভব হয়;                    | আছে     |
| (৬) মাসিক দাখিলপত্রসহ অন্যান্য রেজিস্টারাদি (ক্রয় হিসাব, বিক্রয় হিসাব) এবং তৎসংশ্লিষ্ট যে কোন রিপোর্টে অটোমেটেড সিস্টেম থেকে প্রস্তুত ও প্রিন্ট করার সুবিধা থাকিতে হইবে;                                                                                                                                                                                                                                 | আছে     |
| (৭) সফটওয়্যারে শুধুমাত্র একবার মূল মুসক চালানপত্র প্রিন্ট করা যাইবে। সফটওয়্যারটিতে যেন একই চালানপত্র দ্বিতীয়বার বা পরবর্তী সময়ে ইস্যু করা না যায় তেমন ব্যবস্থা থাকিতে হইবে; তবে প্রয়োজনে অনুলিপি প্রিন্ট করা যাইবে যাহাতে “অনুলিপি” বা “Copy” জলছাপে বড় অক্ষরে প্রিন্ট করা থাকিবে। এ সংক্রান্ত যেকোন পরিবর্তনের প্রমাণ সফটওয়্যারে সংরক্ষিত থাকিতে হইবে;                                            | আছে     |
| (৮) মুসক চালানপত্রে সংখ্যানুক্রমিক (chronologically) নম্বর, সময় ও তারিখ স্বয়ংক্রিয়ভাবে প্রিন্ট করিতে হইবে, যা কেবলমাত্র যখনই প্রিন্ট করা হইবে সেই সময় ও তারিখ (System BIOS অনুযায়ী) প্রদর্শন করিবে;                                                                                                                                                                                                   | আছে     |
| (৯) প্রতিদিনের কার্যক্রম শেষে সেই দিনের কম্পিউটার জেনারেটেড রিপোর্টে ও বিধি মোতাবেক হিসাবরক্ষণ সংক্রান্ত সকল বাণিজ্যিক দলিলাদি, যেমনঃ চালানপত্র, ডেবিট বা ক্রেডিট নোট, ক্রয় রেজিস্টার, বিক্রয় রেজিস্টার, দাখিলপত্র ইত্যাদি, প্রিন্ট করিয়া (যাহাতে প্রিন্ট করার তারিখ ও সময় স্বয়ংক্রিয়ভাবে যথাযথভাবে মুদ্রিত হইতে হইবে) প্রতিষ্ঠানের দায়িত্বশীল কর্মকর্তা কর্তৃক স্বাক্ষর করিয়া সংরক্ষণ করিতে হইবে; | আছে     |

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|
| (১০) প্রতি করমেয়াদ শেষে উপযুক্ত কর্মকর্তা কর্তৃক স্বাক্ষরিত এই সকল হিসাবরক্ষণ সংক্রান্ত সকল বাণিজ্যিক দলিলাদির হার্ডকপি স্থায়ীভাবে বাঁধাই করিয়া রাখিতে হইবে এবং অনুন্য পাঁচ বৎসর পর্যন্ত তাহা সংরক্ষণ করিতে হইবে। মুসক কর্তৃপক্ষের চাহিদা অনুযায়ী যে কোন তথ্য (সফটকপি/হার্ডকপি) যুক্তিসংগত সময়ের মধ্যে সরবরাহ করিতে হইবে;                                                                                                                                                                        | আছে |
| (১১) মূল্য সংযোজন কর ও সম্পূরক শুল্ক বিধিমালা, ২০১৬ এর মাধ্যমে নির্ধারিত ছকের তথ্য ক্ষুণ্ণ না করিয়া নিবন্ধিত প্রতিষ্ঠান তাহার প্রয়োজন অনুযায়ী অতিরিক্ত তথ্যসহ মূসক চালানপত্র এবং অন্যান্য বাণিজ্যিক দলিলাদি/রেজিস্টার তৈরি ও সংরক্ষণ করিতে পারিবে;                                                                                                                                                                                                                                                 | আছে |
| (১২) সফটওয়্যারটিতে জাতীয় রাজস্ব বোর্ডের সংশ্লিষ্ট মূসক কর্তৃপক্ষের চাহিদা অনুযায়ী নিরীক্ষা কার্যক্রম পরিচালনার জন্য অ্যাকসেস (Access) সুবিধা থাকিতে হইবে;                                                                                                                                                                                                                                                                                                                                          | আছে |
| (১৩) সিস্টেমে মূসক চালানপত্রের সাথে পণ্য ভান্ডার (স্টক) ইন্টিগ্রেটেড থাকিতে হইবে, যেন সিস্টেমে মূসক চালানপত্র ইস্যু করা হইলে বিক্রয় রেজিস্টারের সংশ্লিষ্ট কলামে অভিন্ন সমন্বয় স্বয়ংক্রিয়ভাবে সম্পাদিত হয় এবং স্টকের পরিমাণে ম্যানুয়ালি কোন প্রকার পরিবর্তন করা সম্ভব না হয়;                                                                                                                                                                                                                    | আছে |
| (১৪) বিক্রিত পণ্য ফেরত বা ক্রয়াদেশ বাতিলের ক্ষেত্রে ডেবিট বা ক্রেডিট নোটের মাধ্যমে তাহা সমন্বয় করিতে হইবে যাহা স্বয়ংক্রিয়ভাবে বিক্রয় এবং চলতি হিসাব রেজিস্টারে প্রতিফলিত হইবে;                                                                                                                                                                                                                                                                                                                   | আছে |
| (১৫) জাতীয় রাজস্ব বোর্ডের নির্দেশনা ও চাহিদা মোতাবেক বোর্ডের অন্যান্য সফটওয়্যার বা উপাত্ত ভান্ডার বা অন্য কোন প্রতিষ্ঠানের সাথে তথ্য ও উপাত্ত বিনিময়ের সুবিধা থাকিতে হইবে;                                                                                                                                                                                                                                                                                                                         | আছে |
| (১৬) নিবন্ধিত প্রতিষ্ঠানের ব্যবসায়িক প্রাপ্তনে সকল তথ্যসহ সিস্টেম পরিচালনা করিতে হইবে। Cloud server ব্যবহার করা হইলে Database replica নিবন্ধিত প্রতিষ্ঠানের প্রাপ্তনে সংরক্ষণ করিতে হইবে;                                                                                                                                                                                                                                                                                                            | আছে |
| (১৭) ইস্যুকৃত মূসক চালান কোন কারণে বিনষ্ট হইলে বা তাহা বাতিল করিবার প্রয়োজন হইলে তাহা edit ও re-print করিবার সুযোগ থাকিবে না। সেইক্ষেত্রে ডেবিট নোট/ক্রেডিট নোট ব্যবহার করিয়া চালানপত্র বাতিল করিতে হইবে এবং পুনরায় ধারাবাহিক ক্রমিক নম্বর ব্যবহার করিয়া চালানপত্র ইস্যু করিতে হইবে, এবং অন্যান্য মূসক রেজিস্টারের সাথে তাহার link থাকিতে হইবে। উপরন্তু, চালানপত্র বাতিলের সুনির্দিষ্ট কারণ ডাটাবেইজের লগ রিপোর্টে সংরক্ষণ করিতে হইবে, যাহা প্রতি কর মেয়াদ শেষে detail report আকারে প্রণীত হইবে; | আছে |
| (১৮) আইনানুগভাবে ক্ষমতাপ্রাপ্ত যেকোন মূসক কর্মকর্তা সিস্টেমে প্রবশে করিয়া প্রয়োজনীয় পরীক্ষা-নিরীক্ষা করিতে পারিবেন;                                                                                                                                                                                                                                                                                                                                                                                | আছে |
| (১৯) Oracle, DB2, SQL ইত্যাদির যে কোনটিকে database backend হিসাবে ব্যবহার করা যাইবে। তবে যে Database ব্যবহার করা হউক না কেন এতে audit trail থাকিতে হইবে। Table এর কোন record edit/delete করা হইলে audit trail log file এ স্বয়ংক্রিয়ভাবে প্রকৃত সময় উল্লেখসহ তথ্য সংরক্ষণ করিবার ব্যবস্থা থাকিতে হইবে;                                                                                                                                                                                              | আছে |

|                                                                                                                                                                                                                                                                                                                                                            |     |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|
| (২০) দাখিলপত্র এবং অন্যান্য প্রয়োজনীয় ম্যানেজমেন্ট রিপোর্টে স্বয়ংক্রিয়ভাবে সিস্টেমে থেকে প্রস্তুত করিবার ব্যবস্থা থাকিতে হইবে এবং দাখিলপত্রসহ বিভিন্ন আবেদন/তথ্যাদি (যেমনঃ মূসক নিবন্ধনের তথ্য পরিবর্তন ইত্যাদি) Integrated VAT Administration System (iVAS) এ জাতীয় রাজস্ব বোর্ডের নির্ধারিত data schema অনুযায়ী আপলোড করিবার ব্যবস্থা থাকিতে হইবে; | নাই |
| (২১) প্রতিদিনের কার্যক্রম শেষে সকল তথ্য ন্যূনতম দুইটি ব্যাক-আপ নেয়ার ব্যবস্থা থাকিতে হইবে। যেকোন ডেটা হারানোর দায়-দায়িত্ব নিবন্ধিত প্রতিষ্ঠানকে বহন করিতে হইবে। হঠাৎ, বিদ্যুৎ বিচ্ছিন্ন হইলে কোন ডেটা যেন নষ্ট না হয় সেই বিষয়ে ব্যবস্থাসহ তাৎক্ষনিক ব্যাক-আপ এবং স্থায়ী ব্যাক-আপ এর ব্যবস্থা থাকিতে হইবে;                                            | আছে |
| (২২) সফটওয়্যারটিতে hacking এবং tampering সহ সকল ধরনের ঝুঁকি হইতে সুরক্ষার জন্য পরিপূর্ণ নিরাপত্তার ব্যবস্থা থাকিতে হইবে;                                                                                                                                                                                                                                  | আছে |
| (২৩) সিস্টেমে এর ব্যবহার বিষয়ে এবং মূসক অপারেশন বিষয়ক Detailed and Summary রিপোর্টে প্রণয়নের ব্যবস্থা থাকিতে হইবে।                                                                                                                                                                                                                                      | আছে |

# **Clients Recommendation**



**Stephen Herrera**  
Superintendent



Ref: aisd/bo/cer001

Date: 10 October 2021

### To Whom It May Concern

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting Solutions service for Sage 300 Desktop and Web-based Application. We successfully went live on this service for Sage 300 from dated 1<sup>st</sup> of May 2015.

**Sage 300 Modules we are using as following:**

- |                                       |                             |
|---------------------------------------|-----------------------------|
| 1. System Manager with Multi-currency | 5. Purchase Order           |
| 2. General Ledger                     | 6. Norming Payroll          |
| 3. Accounts Receivable                | 7. Optional Field           |
| 4. Fixed Assets Management            | 8. Norming resource manager |

Symphony Softtech Ltd Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. They were very thorough and flexible in developing a plan that well-matched our needs and unique requirements. The planned work and process we spelled out in detail in our contract and the statement of work objectives and expectations were met fully.

I was most impressed with Symphony Softtech Ltd's flexibility. They showed absolute professionalism in all dealings with us.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Mohammad', is written over a horizontal line.

Name: Mohammad Shafique Uddin Ahmed, CGIA

Designation: Head of Finance

**Mohammad Shafique Uddin Ahmed**  
Head of Finance  
American International School Dhaka  
12 UN Road Baridhara, Dhaka

"Preparing students to become stewards of a just and sustainable world."

12 United Nations Road, Baridhara, Dhaka-1212, Bangladesh • T: +8802 5881-7462, 5881-7463 F: +8802 984-3175 • [www.aisdhaka.org](http://www.aisdhaka.org)

Date: 23.01.2025

### To Whom It May Concern

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting Solutions service for Sage 300 Desktop and Web-based Application. We successfully went live on this service for Sage 300 from dated 10<sup>th</sup> of June 2013.

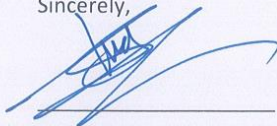
**Sage 300 Modules we are using as following:**

- |                                     |                            |
|-------------------------------------|----------------------------|
| 1. System Manager, Web Screen       | 4. Accounts Payable        |
| 2. General Ledger with Bank Service | 5. Fixed Assets Management |
| 3. Peresoft Cashbook                |                            |

Symphony Softtech Ltd Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. They were very thorough and flexible in developing a plan that well-matched our needs and unique requirements. The planned work and process we spelled out in detail in our contract and the statement of work objectives and expectations were met fully.

I was most impressed with Symphony Softtech Ltd's flexibility. They showed absolute professionalism in all dealings with us.

Sincerely,



Name: Rafiqul Islam

Designation: Head of Information Technology

BRAC EPL Investments Ltd.



# গণশাক্ষরতা অভিযান

## GONO SHAKKCHARATA OBHIJAN

### CAMPAIGN FOR POPULAR EDUCATION (CAMPE)

Ref: CAMPE-01-2025

Date: 22 January 2025

#### To Whom It May Concern

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting Solutions service for Sage 300 Desktop and Web-based Application. We successfully went live on this service for Sage 300 from dated 1<sup>st</sup> of February 2013.

Sage 300 Modules we are using as following:

- |                                     |                            |
|-------------------------------------|----------------------------|
| 1. System Manager                   | 4. Accounts Receivable     |
| 2. General Ledger with Bank Service | 5. Fixed Assets Management |
| 3. Accounts Payable                 | 6. Inventory Control       |

Symphony Softtech Ltd Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. They were very thorough and flexible in developing a plan that well-matched our needs and unique requirements. The planned work and process we spelled out in detail in our contract and the statement of work objectives and expectations were met fully.

I was most impressed with Symphony Softtech Ltd's flexibility. They showed absolute professionalism in all dealings with us.

Sincerely,

Name: Prodip Kumar Sen

Designation: Manager (Finance, HR & Admin)

Prodip Kumar Sen  
Manager (Finance, HR & Admin)  
Campaign for Popular Education (CAMPE)





# MANUSHER JONNO FOUNDATION

Ref: 062/25

Date: 22/01/2025

## To Whom It May Concern

I am pleased to write this testimonial regarding Symphony Softech Ltd.'s experience with Consulting Solutions service for Sage 300 Desktop and Web-based Application. We successfully went live on this service for Sage 300 from dated 31<sup>st</sup> of May 2011.

### Sage 300 Modules we are using as following:

1. System Manager
2. General Ledger with Bank Service
3. Fixed Assets Management

Symphony Softech Ltd Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. They were very thorough and flexible in developing a plan that well-matched our needs and unique requirements. The planned work and process we spelled out in detail in our contract and the statement of work objectives and expectations were met fully.

I was most impressed with Symphony Softech Ltd.'s flexibility. They showed absolute professionalism in all dealings with us.

Sincerely,

Name: Md. Anwar Hossain

Designation: Director-Finance & Admin

## MANUSHER JONNO FOUNDATION

Plot 3 & 4, Avenue 3, Hazi Road (Shialbari Dhal), Rupnagar, Mirpur 2, Dhaka 1216, Bangladesh  
Phone: +88-02-58053191-98, Fax: +88-02-58053190, Mobile: +88-01714-007663  
E-mail: [info@manusher.org](mailto:info@manusher.org)

[www.manusherjonno.org](http://www.manusherjonno.org)

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ



SABINCO

Ref: SAB/IT/ 79

Date: 22<sup>nd</sup> January 2025

**To Whom It May Concern**

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting Solutions service for Sage 300 Desktop and Web-based Application. We successfully went live on this service for Sage 300 from dated 27<sup>th</sup> January 2015.

**Sage 300 Modules we are using as following:**

- |                                     |                            |
|-------------------------------------|----------------------------|
| 1. System Manager                   | 4. Fixed Assets Management |
| 2. General Ledger with Bank Service | 5. Shampam FDR Management  |
| 3. Norming Payroll                  |                            |

We have third party **Loan Management System (LMS)** software which is also connected through **SAGE 300 API technology** to SAGE 300 GL Transaction Voucher in Batch wise.

Symphony Softtech Ltd Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. They were very thorough and flexible in developing a plan that well-matched our needs and unique requirements. The planned work and process we spelled out in detail in our contract and the statement of work objectives and expectations were met fully.

I was most impressed with Symphony Softtech Ltd's flexibility. They showed absolute professionalism in all dealings with us.

Sincerely,

*Abdul Hannan*

Md. Abdul Hannan  
Assistant Vice President -IT

**Saudi-Bangladesh Industrial and Agricultural Investment Company Ltd. (SABINCO)**

79, Nikunja-2, Dhaka-1229, Bangladesh, G.P.O. Box No. : 4175, Phone : 88-02-8900846-50 (PABX), Fax : 88-02-8900215  
Email : sabinco@sabincobd.com, Website : www.sabinco.com.bd

### To Whom It May Concern

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting Solutions service for Sage 300 Desktop and Web-based Application. We successfully went live on this service for Sage 300 from dated 3<sup>rd</sup> of May 2018.

**Sage 300 Modules we are using as following:**

- |                                     |                            |
|-------------------------------------|----------------------------|
| 1. System Manager                   | 5. Purchase Order          |
| 2. General Ledger with Bank Service | 6. Accounts Payable        |
| 3. Accounts Receivable              | 7. Fixed Assets Management |
| 4. Inventory Control                |                            |

Symphony Softtech Ltd Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. They were very thorough and flexible in developing a plan that well-matched our needs and unique requirements. The planned work and process we spelled out in detail in our contract and the statement of work objectives and expectations were met fully.

I was most impressed with Symphony Softtech Ltd's flexibility. They showed absolute professionalism in all dealings with us.

Sincerely,



---

M Faruque Ahmed  
Supply Chain Management  
01730-372900





আরবাব পলি প্যাক লিমিটেড  
ARBAB POLY PACK LIMITED

Ref: ৩১/২০১৪

Date: ২২.০৭.১৪

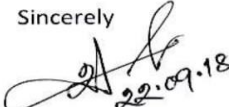
**To Whom It May Concern**

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting & Solution for our Shampan VAT system process.

Symphony Softtech Ltd. Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. Their knowledge and experience was extremely helpful as they guided us throughout our system selection process. They were very thorough and flexible developing a plan that well- matched our needs and unique requirements. The planned work and process were spelled out in detail in our contract and the statement of work objectives and expectation were met in full from July'2013 to till now.

I was most impressed with Symphony Softtech Ltd's flexibility. They showed professionalism in all dealing with us.

Sincerely

  
22.07.18  
Md. Tanvir Murshid Siddiquee  
In-charge (VAT)  
ARBAB POLY PACK LIMITED  
Shimrail, Demra Road, Siddirganj, Narayanganj

ISO 9001: 2008 Certified

Corporate Office & Factory : Shimrail, Demra Road, Siddirganj, Narayanganj, Bangladesh  
Phone : 7691975, 7694195, 7691744, Fax: 880-2-7694194,  
e-mail : arbab@metrobd.net & appl@metrobd.net





**BOMBAY SWEETS & CO., LTD.**

Date: 23.09.2018

**To Whom It May Concern**

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting & Solutions for our Shampan VAT system process. Who are working with us since January, 2013.

Symphony Softtech Ltd Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. Their knowledge and experience was extremely helpful as they guided us throughout our system selection process. They were very thorough and flexible in developing a plan that well-matched our needs and unique requirements. The planned work and process were spelled out in detail in our contract and the statement of work objectives and expectations were met in full.

I was most impressed with Symphony Softtech Ltd's flexibility. They showed professionalism in all dealing with us.

Sincerely

(Parimal Chandra Dey)  
CFO & VAT Administration Officer  
Bombay Sweets & Co. Ltd.





Date: 23.09.2018

## To Whom It May Concern

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting & Solutions for our Shampan VAT system process. We are successfully go live on Shampan VAT software from dated 1<sup>st</sup> March 2015.

Symphony Softtech Ltd Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. Their knowledge and experience was extremely helpful as they guided us throughout our system selection process. They were very thorough and flexible in developing a plan that well-matched our needs and unique requirements. The planned work and process were spelled out in detail in our contract and the statement of work objectives and expectations were met in full.

I was most impressed with Symphony SofttechLtd's flexibility. They showed professionalism in all dealing with us.

Sincerely

N Karim,

Name: NIAZUL KARIM

Designation: AGM

Company Name: C.P. Bangladesh Co., Ltd



# NITA COMPANY LIMITED

A TATA MOTORS LTD. ASSOCIATED COMPANY



ISO 9001:2008 Certified

Date: 23.09.2018

## To Whom It May Concern

I am pleased to write this testimonial regarding Symphony SofttechLtd's experience with Consulting & Solutions for our Shampan VAT system process. We are successfully go live on Shampan VAT software from dated **23.12.2015** and we get NBR approval for the shampan VAT on dated : **23.12.2015**

Symphony Softtech Ltd Team was pleased and impressed with both the methodology and people we apporioned with throughout the project. Their knowledge and experience was extremely helpful as they guided us throughout our system selection process. They were very thorough and flexible in developing a plan that well-matched our needs and unique requirements. The planned work and process were spelled out in detail in our contract and the statement of work objectives and expectations were met in full.

I was most impressed with Symphony SofttechLtd's flexibility. They showed professionalism in all dealing with us.

Sincerely

Name: M.M. Mozanur Rahman

Designation: Deputy General Manager

Company Name: Nita company Limited Jashore.



# রূপসা টায়ারস্ এন্ড কেমিক্যালস্ লিমিটেড *Rupsha Tyres & Chemicals Limited*

**HEAD OFFICE :**

Delta Dahlia, Flat-8B  
36, Kamal Ataturk Avenue  
Banani, Dhaka-1213.

**FACTORY :**

PLOT NO. 233, KHASPARA  
P.S. SONARGOAN  
DIST. NARAYANGONJ.



Date : 23-09-2018

## To Whom It May Concern

I am pleased to write this testimonial regarding Symphony SofttechLtd's experience with Consulting & Solutions for our Shampan VAT system process. We are successfully go live on Shampan VAT software from dated 18 - 08 - 2014 and we get NBR approval for the shampan VAT on dated 22-10-2014.

Symphony Softtech Ltd Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. Their knowledge and experience was extremely helpful as they guided us throughout our system selection process. They were very thorough and flexible in developing a plan that well-matched our needs and unique requirements. The planned work and process were spelled out in detail in our contract and the statement of work objectives and expectations were met in full.

I was most impressed with Symphony SofttechLtd's flexibility. They showed professionalism in all dealing with us.

Sincerely

Name: Humayun Kabir

Designation: Manager

Company Name: Rupsha Tyres and Chemicals Limited.



# Padma Blowing Limited

Barisal-Jhalokathi Road, Rupatali, Jagua, Barisal, Bangladesh,

Tel: (0431) 71709, Fax: 0088-0431-65103,

E-Mail: pbl.vat@gmail.com

Ref: PBL/VAT/0001/2018

Date: September 23, 2018

## To Whom It May Concern

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting & Solution for our Shampan VAT system process.

Symphony Softtech Ltd. Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. Their knowledge and experience was extremely helpful as they guided us throughout our system selection process. They were very thorough and flexible developing a plan that well- matched our needs and unique requirements. The planned work and process were spelled out in detail in our contract and the statement of work objectives and expectation were met in full.

I was most impressed with Symphony Softtech Ltd's flexibility. They showed professionalism in all dealing with us.

Sincerely

Name: Debasish Nandi

Designation: Manager

PADMA BLOWING LTD.  
RUPATALI  
BARISAL-JHALAKATI ROAD  
BARISAL.



# Padma Cans & Closures Ltd.



Rishipara, Hemayetpur, Savar, Dhaka-1340

Phone: 7742489 – 91 Fax: 7745122

E-mail: pccl.vat@padmagrouphd.com, Web: padma group bd.com

Ref: PCCL/VAT/0006/2018

Date: September 23, 2018

## To Whom It May Concern

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting & Solution for our Shampan VAT system process.

Symphony Softtech Ltd. Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. Their knowledge and experience was extremely helpful as they guided us throughout our system selection process. They were very through and flexible developing a plan that well- matched our needs and unique requirements. The planned work and process were spelled out in detail in our contract and the statement of work objectives and expectation were met in full.

I was most impressed with Symphony Softtech Ltd's flexibility. They showed professionalism in all dealing with us.

Sincerely

Name: Md. Moniruzzaman  
Designation: Senior Executive (VAT)





# Padma Crown Ltd.



Rishipara, Hemayetpur, Savar, Dhaka-1340

Phone: 7742489 – 91 Fax: 7745122

E-mail: pccl.vat@padmagrouphd.com, Web: padma group bd.com

Ref: PCL/VAT/0003/2018

Date: September 23, 2018

## To Whom It May Concern

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I was most impressed with Symphony Softtech Ltd's flexibility. They showed professionalism in all dealing with us.

Sincerely

Name: Md. Moniruzzaman  
Designation: Senior Executive (VAT)



**Advanced Chemical Industries Limited**



এডভান্সড কেমিক্যাল  
ইন্ডাস্ট্রিজ লিমিটেড

এসআই সেন্টার  
২৪৫ তেজগাঁও শিল্প এলাকা  
ঢাকা-১২০৮, বাংলাদেশ  
পিও বক্স ৭২১৮  
টেলিফোন +৮৮০ ২ ৮৮৭৮৬০৩  
ফ্যাক্স +৮৮০ ২ ৮৮৭৮৬১৯

**Advanced Chemical  
Industries Limited**

ACI Centre  
245 Tejgaon Industrial Area  
Dhaka-1208, Bangladesh  
Telephone +880 2 8878603  
Fax +880 2 8878619  
Email : info@aci-bd.com  
Web : www.aci-bd.com

Your ref

Our ref

Date

26<sup>th</sup> February, 2023

**To Whom It May Concern**

It is much enthusiasm that I am writing to recommend the services of the Symphony Softtech Ltd.

Symphony Softtech Ltd is one of the pioneers of **VAT Accounting Software** with the guidance and compliance with the VAT & SD Act 2012. We have been using the **Shampan VAT Software** since 2021. Symphony has provided and implemented the VAT Software with distinct professionalism and skill. They developed and follow such a standard methodology of Implementation. It's really fruitful and worthwhile to our organization.

They also provided after **Sales Service** to maintain the VAT Software for the past two years and have always been satisfied with their performance. They do an excellent job and are always ready to provide best support service both the way physically or remotely.

We are happy to recommend the services of **Symphony Softtech Ltd.**

Sincerely,

  
A.K.M Mezbaur Morshed  
Manager, VAT  
Finance and Planning.  
Advanced Chemical Industries Ltd.



### **Super Oil Refinery Ltd.**

Address: T.K. Bhaban (5<sup>th</sup> Floor), 13 Kawran Bazar, Dhaka

#### **To Whom It May Concern**

It is with much enthusiasm that I am writing to recommend the services of the Symphony Softtech Ltd.

Symphony Softtech Ltd is one of the pioneers of **VAT Accounting Software** with the guidance and compliance with the VAT & SD Act 2012. We have been using the **Shampan VAT Software** since 2019. Symphony has provided and implemented the VAT Software with distinct professionalism and skill. They developed and follow such a standard methodology of implementation. It's really fruitful and worthwhile to our organization. They influenced to change the management for keeping the record of VAT through the system rather than manually.

They also provided after **Sales Service** to maintain the Shampan VAT Software for the past Four years and have always been completely satisfied with their performance. They do an excellent job and are always ready to provide best support service both the way physically or remotely.

They are also the business partner of **Sage Group**, who is the best mid-level ERP provider in the world. They Implement and provide support of **Sage 300 ERP** in Bangladesh since its inception in 1999.

We are happy to recommend the services of **Symphony Softtech Ltd.** If you have any questions, please feel free to contact me.

Sincerely,

Mr Abu Pata Md Zayed  
Sr. DGM (Accts & Operation)  
T K Group

---

#### **Super Oil Refinery Limited**

**Corporate Office :** T.K. Bhaban, (5th Floor), 13, Kawran Bazar, Dhaka-1215 P : +88 0255013490-3, 029144136  
**Factory :** Shimrail, Siddhirgonj, Narayanganj E: info@tkgroupbd.com W : www.pusti.com.bd





# Padma Cap Manufacturing Co. Ltd.

Bagura Road, Barisal, Bangladesh,  
Tel: (0431) 64383, 2173737, Fax: 0088-0431-65103,  
E-Mail: pcmcl.vat@gmail.com,

---

Ref: PCMCL/VAT/0001/2018

Date: September 23, 2018

## To Whom It May Concern

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting & Solution for our Shampan VAT system process.

Symphony Softtech Ltd. Team was pleased and impressed with both the methodology and people we apporioned with throughout the project. Their knowledge and experience was extremely helpful as they guided us throughout our system selection process. They were very through and flexible developing a plan that well- matched our needs and unique requirements. The planned work and process were spelled out in detail in our contract and the statement of work objectives and expectation were met in full.

I was most impressed with Symphony Softtech Ltd's flexibility. They showed professionalism in all dealing with us.

Sincerely

Name: Debasish Nandi  
Designation: Manager

Padma Cap. Mfg. Co. Ltd.  
Bagura Road, Barisal.



# Padma Pet Limited

Corporate Office: Padma Centre, 32/1, Dilu Road, New Eskaton, Dhaka-1000, Bangladesh  
Tel : 8350799, 9336963, 9339765, 9353891, 9356528, Fax : 088- 2- 8312273  
Email : [padmagroup@dhaka.net](mailto:padmagroup@dhaka.net), Web : [http:// www.padmagroupbd.com](http://www.padmagroupbd.com)

Ref:

Date: 24/09/18

## To Whom It May Concern

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting & Solution for our Shampan VAT system process.

Symphony Softtech Ltd. Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. Their knowledge and experience was extremely helpful as they guided us throughout our system selection process. They were very thorough and flexible developing a plan that well- matched our needs and unique requirements. The planned work and process were spelled out in detail in our contract and the statement of work objectives and expectation were met in full

I was most impressed with Symphony Softtech Ltd's flexibility. They showed professionalism in all dealing with us.

Sincerely

Name: M.M Morshed Ali  
Designation: Deputy Manager (VAT)



# Padma Paper Mills Ltd.

Corporate Office : Padma Centre, 32/1, Dilu Road, New Eskaton, Dhaka-1000, Bangladesh  
Tel : 8350799, 9336963, 9339765, 9353891, 9356528, Fax : 880-2- 8312273  
E-mail: padmagroup@dhaka.net, Web : http:// www.padmagroupbd.com



Ref:

Date: 24/09/18

## To Whom It May Concern

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting & Solution for our Shampan VAT system process.

Symphony Softtech Ltd. Team was pleased and impressed with both the methodology and people we apportioned with throughout the project. Their knowledge and experience was extremely helpful as they guided us throughout our system selection process. They were very through and flexible developing a plan that well- matched our needs and unique requirements. The planned work and process were spelled out in detail in our contract and the statement of work objectives and expectation were met in full

I was most impressed with Symphony Softtech Ltd's flexibility. They showed professionalism in all dealing with us.

Sincerely

Name: M.M Morshed Ali  
Designation: Deputy Manager (VAT)





**MATADOR BALLPEN INDUSTRIES LTD.**  
(Member of Matador Group of Companies)

**Date: 23.09.2018**

**To Whom It May Concern**

I am pleased to write this testimonial regarding Symphony Softtech Ltd's experience with Consulting & Solutions for Shampan VAT System Process. We are implementing the Shampan VAT Software and the NBR approval for the Shampan VAT Software is under process.

Symphony Softtech Ltd. Team is efficient and knowledgeable with both the methodology and people we apportioned with throughout the project. Their knowledge and experience is extremely helpful as they guide us throughout our system selection process. They are very flexible in developing a plan that well-matched our needs and unique requirements. The planned work and process are spelled out in detail in our contract and the statement of work objectives and expectations are met in full.

I am most impressed with Symphony Softtech Ltd's flexibility. They show professionalism in all dealing with us.

Sincerely,

**Name: Sayed Jakir Hoshen, CPA, FCMA**

**Designation: CFO and Company Secretary**

**Company Name: Matador Group**





# Seven Circle (Bangladesh) Ltd.

Head Office: "LANDVIEW" (7<sup>th</sup>, 8<sup>th</sup>, 9<sup>th</sup> & 12<sup>th</sup>) Floor, 28 Gulshan North C/A, Gulshan-2, Dhaka-1212, Bangladesh, Tel: (880-2) 58817690-3, Fax: (880-2) 9895835, www.ssgil.com

Ref: SCBL/VAT Software/2018/Certificate/

Date: 25/09/2018

## To Whom It May Concern

This is to certify that Symphony Softtech Ltd has been engaged with M/s Seven Circle (Bangladesh) Ltd (Seven Rings Brand Cement manufacturing and supplying Company) wholly owned under Shun Shing Group International Ltd., Hong Kong providing VAT software Consulting & Solution as the part of VAT automation for the Company.

As per agreement Symphony Softtech Ltd met all requirement efficiently which were spelled out by both the Companies. The Company has recently completed User Acceptance Test (UAT) successfully. Now we are ready for **Go Live**.

After successfully completion of VAT automation at Seven Circle (Bangladesh) Ltd, below mentioned entities we will be started. We wish every success for future endeavor.

Company List under VAT automation:

1. **Shun Shing Cement Mills Ltd.** Factory: 1-4 Ship Yard Road, Ward No-31, Labonchara, Banglabandha, Rupsha, Khulna.
2. **Shun Shing Packaging Industries Ltd.** Factory: Char Mirpur, Kaligonj, Gazipur.
3. **Shun Shing Power Ltd.** Factory: Char Mirpur, Kaligonj, Gazipur.
4. **Shun Shing Cement Industries Ltd.** Factory: Shikalbaha (Boktearpara), Karnaphuli (Potia), Chattogram.

Sincerely

**Md. Kausar Alam**  
MBA, ACA (ICAEW), FCS, FCCA, FCMA  
Chief Financial Officer & Co. Secretary  
Shun Shing Group Bangladesh Operation



# Procter & Gamble

**Procter & Gamble Bangladesh (Pvt) Ltd**  
40/6 Concord Bilkis Tower, 11th Floor, North Avenue  
Gulshan-2, Dhaka-1212, Bangladesh.  
T: +880-966705705

## To Whom It May Concern

It is with much enthusiasm that we are writing to recommend the services of the Symphony Softtech Ltd.

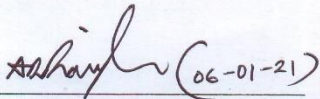
Symphony Softtech Ltd is one of the pioneers of VAT Accounting Software with the guidance and compliance with the VAT & SD Act 2012. We have been using the **Shampan VAT Software** since September 2019. Symphony has provided and implemented the VAT Software with distinct professionalism and skill. They developed and follow such a standard methodology of implementation, it is really fruitful and worthwhile to our organization. They helped keeping record of VAT through the system rather than manually.

They also provided after **Sales Service** to maintain the Shampan VAT Software for the past year and we have always been completely satisfied with their performance. They are doing an excellent job and are always ready to provide best support service both physically or remotely.

They are also the business partner of Sage Group, who is the best mid-level ERP provider in the world. They Implement and provide support of Sage 300 ERP in Bangladesh since its inception in 1999.

We are happy to recommend the services of **Symphony Softtech Ltd**. If you have any questions, please feel free to contact.

Sincerely,

 (06-01-21)

For, Procter & Gamble Bangladesh Pvt. Limited





### **To Whom It May Concern**

It is with much enthusiasm that I am writing to recommend the services of the Symphony Softtech Ltd.

Symphony Softtech Ltd is one of the pioneers of **VAT Accounting Software** with the guidance and compliance with the VAT & SD Act 2012. We have been using the **Shampan VAT Software** since July'2020. Symphony has provided and implemented the VAT Software with distinct professionalism and skill. They developed and follow such a standard methodology of Implementation. It's really fruitful and worthwhile to our organization.

They also provided after **Sales Service** to maintain the Shampan VAT Software since July'2020 and have always been completely satisfied with their performance. They do an excellent job and are always ready to provide best support service both the way physically or remotely.

We wish continuous success of Symphony Softtech Ltd.

Sincerely,  
Thanking You!

A handwritten signature in black ink, appearing to read "Shaikh Abdul Momen", is written over a horizontal line.

Shaikh Abdul Momen, FCA  
Head of Finance



**Pidilite Speciality Chemicals Bangladesh Private Ltd.**

House No. B-101(North), Road No. 07, Mohakhali DOHS, Dhaka-1206.  
Tel : 88-02-8714577, Fax : 88-02-8713047, Web : [www.pidilite.com](http://www.pidilite.com)





YOUNUS FINE PAPER MILLS LTD.

Date: 30/01/2021

**To Whom It May Concern**

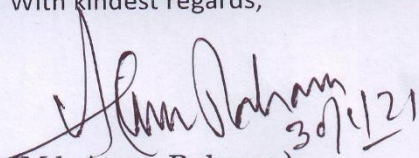
Name of the Product : Shampan VAT Software  
Supplier of the Product : Symphony Softtech Ltd  
Recommended by : Md. Ataur Rahman, Asst. Director

This is to certify that we have been successfully using the Shampan VAT software which is approved by the National Board of Revenue (NBR) under the VAT & SD Act 2012.

We are very much impressed the quality and professionalism of delivering software by the team were involved. There is certainly a Project Plan and with clear time line and monitoring feedback in every steps of completion the assigned jobs i.e. the VAT automation software. They have good team blending of VAT Knowledgeable, accounting and IT expert for the implementation of the VAT Automation software.

The project has gone on live with little downtime even though there were a pandemic situation, they use the online tools for implementation, training and after sales support service. We feel that they know what they are selling by a providing a best service such I do not have any hesitation to recommend them to be a best partner in the coming days.

With kindest regards,

  
(Md. Ataur Rahman)  
Asst. Director





# Sonali Paper & Board Mills Limited

Corporate Office :  
51, Central Road, Dhanmondi  
Dhaka-1205, Bangladesh

Phone : 58610056-59, 9677781  
Fax : +88-02-58613965, 58615683  
E-mail : information@younusgroup.com

Ref :

Date : .....

Date: 30/01/2021

## To Whom It May Concern

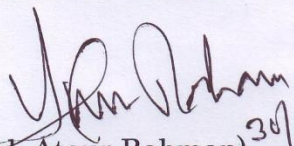
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Supplier of the Product : Symphony Softtech Ltd  
Recommended by : Md. Ataur Rahman, Asst. Director

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With kindest regards,

  
(Md. Ataur Rahman) 30/1/21  
Asst. Director

Date: 06.01.2021

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They also provided after **Sales Service** to maintain the Shampan VAT Software from 1<sup>st</sup> January 2020 and have always been completely satisfied with their performance. They do an excellent job and are always ready to provide best support service both the way physically or remotely.

They are also the business partner of **Sage Group**, who is the best mid-level ERP provider in the world. They Implement and provide support of **Sage 300 ERP** in Bangladesh since its inception in 1999.

We are happy to recommend the services of **Symphony Softtech Ltd**. If you have any questions, please feel free to contact me.

Sincerely,



A.A. Mahbubul Islam FCMA  
General Manager  
Finance & Accounts



Date: 06.01.2021

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We are happy to recommend the services of **Symphony Softtech Ltd**. If you have any questions, please feel free to contact me.

Sincerely,



A.A. Mahbubul Islam FCMA  
General Manager  
Finance & Accounts

**To Whom It May Concern**

Name of the Product : Shampan VAT Software  
Supplier of the Product : Symphony Softtech Ltd  
Recommended by : Mr. Shyamol Kumar Saha, COO

This is to certify that we have been successfully using the Shampan VAT software which is approved by the National Board of Revenue (NBR) under the VAT & SD Act 2012.

We are very much impressed the quality and professionalism of delivering software by the team were involved. There is certainly a Project Plan and with clear time line and monitoring feedback in every steps of completion the assigned jobs i.e. the VAT automation software. They have good team blending of VAT Knowledgeable, accounting and IT expert for the implementation of the VAT Automation software.

The project has gone on live with little downtime even though there were a pandemic situation, they use the online tools for implementation, training and after sales support service. We feel that they know what they are selling by a providing a best service such I do not have any hesitation to recommend them to be a best partner in the coming days.

With kindest regards,



Chief Operating Officer (COO)  
Transsion Bangladesh Ltd.



**Transsion Bangladesh Limited**

Concord Baksh Tower (4th floor) Plot-11/A, Road-48, Block-CWN, Gulshan-2, Dhaka-1212, Bangladesh.  
Tel : +8809666-771277 Web : [www.transsion.com](http://www.transsion.com)



### Whom It May Concern

I am writing this letter as a recommendation for the NBR Approved VAT & SD Act 2012 Automation VAT Software services provided by Symphony Softtech Ltd. For the past few years, we have been working hand in hand with Symphony Softtech Ltd to assist us with numerous services including VAT & SD Act 2012 Automation VAT System. There are not failing so far and they have always been on time, making them a reliable partner to us.

My first engagement with Symphony Softtech Ltd was on a project of NBR Approved automation of VAT Software under VAT & SD Act 2012. They are very good expertise in VAT & SD Act 2012 Law side by side with VAT Software automation. The feedback and results were phenomenon compared to our previous manual VAT Management System. It is through the use of their services that we have been able to transform our manual VAT Management system to VAT Automation System and these make our VAT user more efficient and productive by error less VAT Reporting, Process and other related with VAT compliance as per VAT & SD Act 2012.

I would like to consider Symphony Softtech Ltd for VAT automation System Service Provider which is approved by National Board of revenue (NBR). I have had a good experience with them over the past few years for the services they are rendering to us. I therefore strongly recommend their services to be taken by others.

Yours Sincerely,

Shyamol Kumar Saha

Chief Executive Officer (CEO)

Carlcare Technology BD Limited.



**Carlcare Technology BD Limited**  
**Plot No-909, M/S. Shirin Chowdhury Industrial Complex (6<sup>th</sup> and 7<sup>th</sup> Floor),**  
**Vogra Chowrasta, Gazipur city, Gazipur-1704, Bangladesh**



Corporate Office:

BEACON Business Centre  
9/B/2, Toyenbee Circular Road, Motijheel,  
Dhaka-1223, Bangladesh.  
Tel: +880-2-57165371-76, Fax: +880-2-57165379  
Email: beacon@beaconpharma.com.bd  
Website: www.beaconpharma.com.bd

**To Whom It May Concern**

Name of the Product : Shampan VAT Software  
Supplier of the Product : Symphony Softtech Ltd  
Recommended by : Mr Rezaul Karim, VP - F&A,

This is to certify that we have been successfully using the Shampan VAT software which is approved by the National Board of Revenue (NBR) under the VAT & SD Act 2012.

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With kindest regards,



(Md. Rezaul Karim)  
Vice President - Finance & Accounts



**Enlistment Copy**

গণপ্রজাতন্ত্রী বাংলাদেশ সরকার  
জাতীয় রাজস্ব বোর্ড  
রাজস্ব ভবন, ঢাকা।  
(মুসক বাস্তবায়ন পণ্য শাখা।)

নথি নং-০৮.০১.০০০০.০৭১.০৩.০০৩.১৮/ ২২৮

তারিখঃ ২৯/০১/ ২০১৯ খ্রিঃ।

বিষয়ঃ জাতীয় রাজস্ব বোর্ডের সাধারণ আদেশ নং ১৪/মুসক/২০১৮ তারিখঃ ২৭ ভাদ্র ১৪২৫ বঙ্গাব্দ/১১ সেপ্টেম্বর ২০১৮ খ্রিঃ  
এর আওতায় তালিকাভুক্তিকরণ।

০২। বিষয়ে বর্ণিত সাধারণ আদেশের আওতায় **Symphony Softtech Ltd, 3rd floor,H-2, Lake Circus Kalabagan, Dhaka.** কে নিম্নবর্ণিত শর্তে সফটওয়্যার নির্মাণকারী প্রতিষ্ঠান হিসেবে জাতীয় রাজস্ব বোর্ডের তালিকাভুক্তি করা হইলোঃ

শর্তসমূহঃ

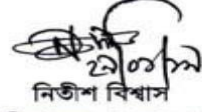
- ১) নির্মিত সফটওয়্যারটিতে মূল্য সংযোজন কর আইন, ১৯৯১ এবং তদধীন প্রণীত বিধিমালা, প্রজ্ঞাপন ও আদেশ পরিপালনে সক্ষমতা সম্পন্ন হইতে হইবে;
- ২) সফটওয়্যারটি যাবতীয় বাণিজ্যিক কার্যক্রম সংশ্লিষ্ট তথ্যাদি রেকর্ডপূর্বক মূল্য সংযোজন কর আইন, ১৯৯১ এবং তদধীন প্রণীত অন্যান্য বিধানাবলীর আওতায় পূর্ণাঙ্গ অটোমেশনের সুবিধা সম্বলিত ব্যবস্থা সন্নিবেশিত থাকিতে হইবে;
- ৩) সফটওয়্যারটিতে ক্রয় হিসাব রেজিস্টার ও বিক্রয় চালানপত্রে কোন তথ্য এন্ট্রি দেয়ার সাথে সাথে তা স্বয়ংক্রিয়ভাবে বিক্রয় হিসাব, চলতি হিসাব রেজিস্টার এবং দাখিলপত্রে আপডেট হইতে হবে;
- ৪) সফটওয়্যারটিতে আদর্শ হার বা ট্যারিফ মূল্য বা সংকুচিত ভিত্তিমূল্যে সরবরাহ করিবার সুবিধা সৃষ্টিসহ উৎসে মুসক আদায়/কর্তন, অপচয় ও উপজাত পণ্য ব্যবস্থাপনা, ডেবিট নোট ও ক্রেডিট নোটের ব্যবস্থাপনা, চুক্তিভিত্তিক উৎপাদন, উপকরণ কর রেয়াত ব্যবস্থাপনা ও মূল্য ঘোষণা ব্যবস্থাপনা স্বয়ংক্রিয়ভাবে সম্পন্ন করিবার সুবিধা থাকিতে হইবে;
- ৫) মূল্য ঘোষণায় বর্ণিত সহগ এর ভিত্তিতে উৎপাদিত পণ্য, ব্যবহৃত উপকরণ ও বিক্রয় এর বিপরীতে প্রকৃত উপকরণ ও উৎপাদিত পণ্যের স্থিতির একটি তুলনামূলক প্রতিবেদন (reconciliation report) প্রতি কর-মেয়াদ শেষে স্বয়ংক্রিয়ভাবে প্রণীত হইতে হইবে, যাহাতে মূল্য ঘোষণায় বর্ণিত সহগে কোন অসংগতি থাকিলে তাহা তাৎক্ষণিকভাবে চিহ্নিত করা সম্ভব হয়;
- ৬) মাসিক দাখিলপত্রসহ অন্যান্য রেজিস্টারাদি (ক্রয় হিসাব, বিক্রয় হিসাব, চলতি হিসাব) এবং রিপোর্ট অটোমেটেড সিস্টেম থেকে প্রস্তুত ও প্রিন্ট করার সুবিধা থাকিতে হইবে;
- ৭) সফটওয়্যারে শুধুমাত্র একবার মূল মুসক চালানপত্র প্রিন্ট করা যাইবে। সফটওয়্যারটিতে যেন একটি চালানপত্র দ্বিতীয়বার বা পরবর্তী সময়ে ইস্যু করা না যায় তেমন ব্যবস্থা থাকিতে হইবে; তবে প্রয়োজনে অনুলিপি প্রিন্ট করা যাইবে যাহাতে “অনুলিপি” বা “copy” জলছাপে বড় অক্ষরে প্রিন্ট করা থাকিবে। এ সংক্রান্ত যে কোন পরিবর্তনের প্রমাণ সফটওয়্যারে সংরক্ষিত থাকিতে হইবে;
- ৮) মুসক চালানপত্রে সময় ও তারিখ স্বয়ংক্রিয়ভাবে প্রিন্ট করিতে হইবে, যা কেবলমাত্র যখনই প্রিন্ট করা হইবে সেই সময় ও তারিখ (System BIOS অনুযায়ী) প্রদর্শন করিবে;
- ৯) প্রতিদিনের কার্যক্রম শেষে সেই দিনের কম্পিউটার জেনারেটেড রিপোর্ট ও বিধি মোতাবেক হিসাবরক্ষণ সংক্রান্ত সকল বাণিজ্যিক দলিলাদি, যেমন : চালানপত্র, ডেবিট বা ক্রেডিট নোট, ক্রয় রেজিস্টার, বিক্রয় রেজিস্টার, চলতি হিসাব, দাখিলপত্র, ইত্যাদি প্রিন্ট করিয়া (যাহাতে প্রিন্ট করার তারিখ ও সময় স্বয়ংক্রিয়ভাবে যথাযথভাবে মুদ্রিত হইতে হইবে) প্রতিষ্ঠানের দায়িত্বশীল কর্মকর্তা কর্তৃক স্বাক্ষর করিয়া সংরক্ষণ করিতে হইবে;





- ১০) প্রতি করমেয়াদ শেষে উপযুক্ত কর্মকর্তা কর্তৃক স্বাক্ষরিত এই সকল হিসাবরক্ষণ সংক্রান্ত সকল বাণিজ্যিক দলিলাদির হার্ডকপি স্থায়ীভাবে বীধাই করিয়া রাখিতে হইবে এবং অন্যান্য ছয় বৎসর পর্যন্ত তাহা সংরক্ষণ করিতে হইবে। মুসক কর্তৃপক্ষের চাহিদা অনুযায়ী যে কোন তথ্য (সফটকপি/হার্ডকপি) যুক্তিসংগত সময়ের মধ্যে সরবরাহ করিতে হইবে;
- ১১) মূল্য সংযোজন কর বিধিমালার নির্ধারিত ছকের তথ্য ক্ষুন্ন না করিয়া নিবন্ধিত প্রতিষ্ঠান তাহার প্রয়োজন অনুযায়ী অতিরিক্ত তথ্যসহ মুসক চালানপত্র এবং অন্যান্য বাণিজ্যিক দলিলাদি/রেজিস্টার তৈরি ও সংরক্ষণ করিতে পরিবে;
- ১২) সফটওয়্যারটিতে জাতীয় রাজস্ব বোর্ডের সংশ্লিষ্ট মুসক কর্তৃপক্ষের চাহিদা অনুযায়ী নিরীক্ষা (Audit) কার্যক্রম পরিচালনার জন্য অ্যাকসেস (Access) সুবিধা থাকিতে হইবে;
- ১৩) সিস্টেমে মুসক চালানপত্রের সাথে পণ্য ভান্ডার (স্টক) ইন্টিগ্রেটেড থাকিতে হইবে, যেন সিস্টেমে মুসক চালানপত্র ইস্যু করা হইলে বিক্রয় রেজিস্টারের সংশ্লিষ্ট কলামে অভিন্ন সমন্বয় স্বয়ংক্রিয়ভাবে সম্পাদিত হয় এবং স্টকের পরিমাণে ম্যানুয়ালি কোনো প্রকার পরিবর্তন করা সম্ভব না হয়;
- ১৪) বিক্রিত পণ্য ফেরত বা ক্রয়াদেশ বাতিলের ক্ষেত্রে ডেবিট বা ক্রেডিট নোটের মাধ্যমে তাহা সমন্বয় করিতে হইবে যাহা স্বয়ংক্রিয়ভাবে বিক্রয় এবং চলতি হিসাব রেজিস্টারে প্রতিফলিত হইবে;
- ১৫) জাতীয় রাজস্ব বোর্ডের নির্দেশনা ও চাহিদা মোতাবেক বোর্ডের অন্যান্য সফটওয়্যার বা উপাত্ত ভান্ডার বা অন্য কোন প্রতিষ্ঠানের সাথে তথ্য ও উপাত্ত বিনিময়ের সুবিধা থাকিতে হইবে;
- ১৬) নিবন্ধিত প্রতিষ্ঠানের ব্যবসায়িক প্রাঙ্গণে সকল তথ্যসহ সিস্টেম পরিচালনা করিতে হইবে। Cloud Server ব্যবহার করা হইলে Database replica নিবন্ধিত প্রতিষ্ঠানের প্রাঙ্গণে সংরক্ষণ করিতে হইবে;
- ১৭) ইস্যুকৃত মুসক চালান কোন কারণে বিনষ্ট হইলে বা তাহা বাতিল করিবার প্রয়োজন হইলে তাহা edit ও re-print করিবার সুযোগ থাকিবে না। সেইক্ষেত্রে ডেবিট নোট/ক্রেডিট নোট ব্যবহার করিয়া চালানপত্র বাতিল করিতে হইবে এবং পুনরায় ধারাবাহিক ক্রমিক নাম্বার ব্যবহার করিয়া চালানপত্র ইস্যু করিতে হইবে এবং অন্যান্য মুসক রেজিস্টারের সাথে তাহার Link থাকিতে হইবে। উপরন্তু, চালানপত্র বাতিলের সুনির্দিষ্ট কারণ ডাটাবেইজের লগ রিপোর্টে সংরক্ষণ করিতে হইবে, যাহা প্রতি কর মেয়াদ শেষে detail report আকারে প্রণীত হইবে।
- ১৮) আইনানুগভাবে ক্ষমতাপ্রাপ্ত যেকোনো মুসক কর্মকর্তা সিস্টেমে প্রবেশ করিয়া প্রয়োজনীয় পরীক্ষা-নিরীক্ষা করিতে পারিবেন;
- ১৯) Oracle, DB2, SQL ইত্যাদির যে কোনোটিকে database backend হিসাবে ব্যবহার করা যাইবে। তবে যে database ব্যবহার করা হউক না কেন এতে audit trail থাকিতে হইবে। Table এর কোনো record edit/delete করা হইলে audit trail log file-এ স্বয়ংক্রিয়ভাবে প্রকৃত সময় উল্লেখসহ তথ্য সংরক্ষণ করিবার ব্যবস্থা থাকিতে হইবে;
- ২০) দাখিলপত্র এবং অন্যান্য প্রয়োজনীয় ম্যানেজমেন্ট রিপোর্ট স্বয়ংক্রিয়ভাবে সিস্টেম থেকে প্রস্তুত করিবার ব্যবস্থা থাকিতে হইবে এবং দাখিলপত্রসহ বিভিন্ন আবেদন/তথ্যাদি (যেমনঃ মুসক নিবন্ধনের তথ্য পরিবর্তন ইত্যাদি) Integrated VAT Administration System (iVAS) এ জাতীয় রাজস্ব বোর্ডের নির্ধারিত data schema অনুযায়ী আপলোড করিবার ব্যবস্থা থাকিতে হইবে;
- ২১) প্রতিদিনের কার্যক্রম শেষে সকল তথ্য ন্যূনতম দুইটি ব্যাক-আপ নেয়ার ব্যবস্থা থাকিতে হইবে। যেকোনো ভেটা হারানোর দায়-দায়িত্ব নিবন্ধিত প্রতিষ্ঠানকে বহন করিতে হইবে। হঠাৎ, বিদ্যুৎ বিচ্ছিন্ন হইলে কোনো ভেটা যেন নষ্ট না হয় সেই বিষয়ে ব্যবস্থাসহ তাৎক্ষণিক ব্যাক-আপ এবং স্থায়ী ব্যাক-আপ এর ব্যবস্থা থাকিতে হইবে;
- ২২) সফটওয়্যারটিতে hacking এবং tampering সহ সকল ধরনের ঝুঁকি হইতে সুরক্ষার জন্য পরিপূর্ণ নিরাপত্তার ব্যবস্থা থাকিতে হইবে;
- ২৩) সিস্টেমে এর ব্যবহার বিষয়ে এবং মুসক অপারেশন বিষয়ক Detailed and Summary রিপোর্ট প্রণয়নের ব্যবস্থা থাকিতে হইবে;

- ২৪) কমিটি কর্তৃক সুপারিশকৃত যোগ্য ১১টি সফটওয়্যার নির্মাণকারী প্রতিষ্ঠানসমূহ এই মর্মে জাতীয় রাজস্ব বোর্ডের নিকট ননজুডিশিয়াল স্ট্যাম্পে অঙ্গীকারনামা প্রদান করিবে যে বিদ্যমান সাধারণ আদেশের প্রয়োজনীয় বৈশিষ্ট্য পরিপালনে এবং এ বিষয়ে সময়ে সময়ে জারিকৃত শর্ত অনুসারে হালনাগাদকরণে ব্যর্থ হইলে জাতীয় রাজস্ব বোর্ড তালিকাভুক্তি বাতিলের ক্ষমতা সংরক্ষণ করিবে।



নিতীশ বিশ্বাস

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তারিখঃ ২৯/০১/২০১৯ খ্রিঃ।

অনুলিপি সদয় অবগতি ও প্রয়োজনীয় ব্যবস্থা গ্রহণের জন্যঃ

০১-১২। কমিশনার, কাস্টমস্ এন্ডাইজ ও ভ্যাট কমিশনারেট, ঢাকা (উত্তর)/ ঢাকা (দক্ষিণ)/ ঢাকা (পূর্ব)/ ঢাকা (পশ্চিম)/ চট্টগ্রাম/কুমিল্লা/ রাজশাহী/ রংপুর/ খুলনা/ যশোর/সিলেট/ বৃহৎ করদাতা ইউনিট (ভ্যাট), সেগুন বাগিচা, ঢাকা।



নিতীশ বিশ্বাস

দ্বিতীয় সচিব (মুসক - বাস্তবায়ন পণ্য)  
E-mail: nbr\_vat@yahoo.com

০/৮



# **Company's Legal Documents**

Sl. No. : 6022



## CERTIFICATE OF MEMBERSHIP

THIS IS TO CERTIFY THAT

**SYMPHONY SOFTTECH LTD.**

IS **GENERAL** CATEGORY MEMBER OF

BANGLADESH ASSOCIATION OF SOFTWARE AND INFORMATION SERVICES  
SINCE **APRIL 03, 2008** HAVING MEMBERSHIP NUMBER **GE-08-04-053**.

THIS CERTIFICATE IS VALID UPTO **DECEMBER 31, 2025**.



*Note: This is a system-generated certificate, no signature is required.  
Please scan the QR code to verify membership validity.*

**Bangladesh Association of Software and Information Services**

Registration no: TO-428/(98)

☎ +880 96 12322747 ✉ info@basis.org.bd 🌐 www.basis.org.bd





**Government of the People's Republic of Bangladesh**

**National Board of Revenue**

**Taxpayer's Identification Number (TIN) Certificate**

**TIN : 552452321989**

This is to Certify that **SYMPHONY SOFTTECH LTD.** is a Registered Taxpayer of National Board of Revenue under the jurisdiction of **Taxes Circle-311 (Company)** , Taxes Zone **15, Dhaka**.

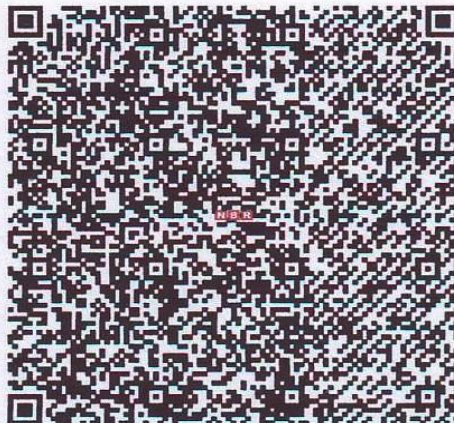
**Taxpayer's Particulars :**

- 1) Name : **SYMPHONY SOFTTECH LTD.**
- 2) Registered Address/Permanent Address : **House # 5/1, Vasa Soinik Oli Ahad Sarak, Road # 4concord Arcadia Shoping Moll, 4th floor. , Dhanmondi, Dhaka, PO : 1205**
- 3) Current Address : **House # 5/1, Vasa Soinik Oli Ahad Sarak, Road # 4concord Arcadia Shoping Moll, 4th floor. , Dhanmondi, Dhaka, PO : 1205**
- 4) Previous TIN : **7882000038**
- 5) Status : **Company**

Date : October 24, 2013

**Please Note:**

1. A Taxpayer is liable to file the Return of Income under section 75 of the Income Tax Ordinance, 1984.
2. Failure to file Return of Income under section 75 is liable to-
  - (a) Penalty under section 124; and
  - (b) Prosecution under section 164 of the Income Tax Ordinance, 1984.



**Deputy Commissioner of Taxes**

Taxes Circle-311 (Company)  
Taxes Zone 15, Dhaka  
Address : Razzak Plaza (5th Floor), 383, Tongi Diversion  
Road, Mogbazar, Dhaka Phone : 8318573



# ঢাকা দক্ষিণ সিটি কর্পোরেশন

www.dsc.gov.bd



লাইসেন্স ইস্যুর বিবরণ



## ই-ট্রেড লাইসেন্স

ইস্যুর তারিখ : 08/07/2024  
ইস্যুর সময় : 17:29:12

লাইসেন্স নং : TRAD/DSCC/226260/2019

স্থানীয় সরকার (সিটি কর্পোরেশন) আইন, ২০০৯ (২০০৯ সনের ৬০ নং আইন) এর ধারা ৮৪-তে প্রদত্ত ক্ষমতাবলে সরকার প্রণীত আদেশ কর্তৃক তফসিল, ২০১৬ এর ১০ অনুচ্ছেদ অনুযায়ী ব্যবসা, বৃত্তি, পেশা বা শিল্প প্রতিষ্ঠানের উপর আরোপিত কর আদায়ের লক্ষ্যে নিম্নবর্ণিত ব্যক্তি প্রতিষ্ঠানের আনুকূলে অত্র ট্রেড লাইসেন্সটি ইস্যু করা হলো।

|                                       |   |                                                                                                                                   |                        |                                 |
|---------------------------------------|---|-----------------------------------------------------------------------------------------------------------------------------------|------------------------|---------------------------------|
| ১। ব্যবসা প্রতিষ্ঠানের নাম            | : | সিমফনী সফটেক লিমিটেড                                                                                                              |                        |                                 |
| ২। প্রতিষ্ঠানের মালিকের নাম           | : | মোঃ ফারুক শিকদার (এম. ডি)                                                                                                         |                        |                                 |
| ৩। পিতা / স্বামীর নাম                 | : | মোঃ ইব্রাহীম শিকদার                                                                                                               |                        |                                 |
| ৪। মাতার নাম                          | : | মৃত হাসমত আরা খানম                                                                                                                |                        |                                 |
| ৫। ব্যবসার প্রকৃতি                    | : | লিমিটেড কোম্পানী                                                                                                                  |                        |                                 |
| ৬। ব্যবসার ধরণ                        | : | কম্পিউটার সফটওয়্যার, কম্পিউটার হার্ডওয়্যার, সকল প্রকার আমদানীকারক (কেমিক্যাল ব্যতীত), সকল প্রকার রপ্তানীকারক (কেমিক্যাল ব্যতীত) |                        |                                 |
| ৭। প্রতিষ্ঠানের ঠিকানা                | : | বাড়ী নং-৫/১, ডায়া সৈনিক অলি আহাদ সড়ক রোড নং-৪ কনকর্ড আর্কেডিয়া শপিং মল, ৫ম তলা, ধানমন্ডি, ঢাকা                                |                        |                                 |
| ৮। অঞ্চল / বাজার শাখা এলাকা           | : | ১                                                                                                                                 | ওয়ার্ড / মার্কেট:     | ১৫                              |
|                                       | : | -                                                                                                                                 |                        |                                 |
| ৯। এনআইডি/পাসপোর্ট/জন্ম নিবন: নং ফোন  | : | ২৬৯১৬৫১১৯০০৭৫<br>০১৭৩০০৪৭৭৬৫                                                                                                      | বিআইএন নং:<br>ই-মেইল:  | faruque.sikder@symphonysoft.com |
| ১০। অর্থ বছর                          | : | ২০২৪-২০২৫ (নবায়নকৃত)                                                                                                             | ব্যবসা শুরুর তারিখ:    | ২০/০৯/২০১৮                      |
| ১১। মালিকের বর্তমান ঠিকানা            | : |                                                                                                                                   | মালিকের স্থায়ী ঠিকানা |                                 |
| হোল্ডিং নং                            | : | ৭১/বি                                                                                                                             | হোল্ডিং নং             | : ৭১/বি                         |
| রোড নং                                | : | ২য় লেন                                                                                                                           | রোড নং                 | : ২য় লেন                       |
| গ্রাম / মহল্লা                        | : | কলাবাগান                                                                                                                          | গ্রাম / মহল্লা         | : কলাবাগান                      |
| পোস্টকোড                              | : |                                                                                                                                   | পোস্টকোড               | :                               |
| থানা                                  | : | কলাবাগান                                                                                                                          | থানা                   | : কলাবাগান                      |
| জেলা                                  | : | ঢাকা                                                                                                                              | জেলা                   | : ঢাকা                          |
| বিভাগ                                 | : | ঢাকা                                                                                                                              | বিভাগ                  | : ঢাকা                          |
| ১২। ট্রেড লাইসেন্স/নবায়ন ফি(বার্ষিক) | : |                                                                                                                                   |                        |                                 |
| লাইসেন্স/নবায়ন ফি                    | : | ৭৫০০                                                                                                                              | সাইনবোর্ড কর           | : ৮০০                           |
| সারচার্জ                              | : | ০                                                                                                                                 | ড্যাট                  | : ১২৪৫                          |
| আয়কর / উৎসেকর                        | : | ৩০০০                                                                                                                              | ফর্ম ফি                | : ৫০                            |
| বকেয়া ( )                            | : | ০                                                                                                                                 |                        |                                 |
| সংশোধনী ফি                            | : | ০.০০                                                                                                                              | সর্বমোট                | : ১২৫৯৫.০০                      |

অত্র ট্রেড লাইসেন্স এর মেয়াদ ৩০ শে জুন, ২০২৫ পর্যন্ত

*(Signature)*

লাইসেন্স ও বিজ্ঞাপন সুপারভাইজার



*(Signature)*

কর কর্মকর্তা



**Government of the People's Republic of Bangladesh**  
**National Board of Revenue**

Mushak-2.3

Customs, Excise and VAT Commissionerate, Dhaka (West)  
Mohammadpur Division

**Value Added Tax Registration Certificate**

This is to certify that the person whose details are given below is registered under  
Value Added Tax and Supplementary Duty Act, 2012 (Act No. 47 of 2012)

**BIN : 001976146-0402**

|                                 |                                                                                       |
|---------------------------------|---------------------------------------------------------------------------------------|
| Name of the Entity              | : SYMPHONY SOFTTECH LTD.                                                              |
| Trading Brand Name              | : Shampan                                                                             |
| Old BIN                         | : 17091058599                                                                         |
| e-TIN                           | : 552452321989                                                                        |
| Address                         | : House # 02 (3rd Fl), Lake Circus, 3rd Lane; Kalabagan PS;<br>Dhaka-1215; Bangladesh |
| Issue Date                      | : 11/09/2019                                                                          |
| Effective Date                  | : 11/09/2019                                                                          |
| Type of Ownership               | : Private Limited                                                                     |
| Major Area of Economic Activity | : Services, Imports                                                                   |



*This is a system generated certificate and doesn't require any signature*





## Certificate of Incorporation

No. ....C-97172/11.....

I hereby certify that .....SYMPHONY SOFTTECH LTD.....

.....  
.....  
is this day incorporated under the Companies Act (Act XVIII) of  
1994 and that the Company is Limited.

Given under my hand at.....Dhaka.....  
this.....Twenty-Third.....day of.....November.....  
two thousand.....Eleven.....



.....  
Deputy Registrar of Joint Stock Companies & Firms,  
Bangladesh.



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Scan this code with your smart phone  
to verify the certificate

## Certificate of Compliance

This is to certify that the products/services provided by:  
**SYMPHONY SOFTTECH LTD.**

REGISTERED ADDRESS: HOUSE # 02 (3RD FLOOR), LAKE CIRCUS,  
3RD LANE, KALABAGAN, DHAKA-1205, BANGLADESH

CORPORATE ADDRESS: TRIDHARA TOWER (2ND FLOOR), 67, WEST PANTHAPATH,  
LAKE CIRCUS, KALABAGAN, DHAKA-1205, BANGLADESH

has been assessed by PQC and found to comply with the  
requirements of

### **CMMI MATURITY LEVEL 3** **(Capability Maturity Model Integration)**

**For the following scope:**

DESIGN, DEVELOPMENT, SOLUTION, IMPLEMENTATION AND SUPPORT  
SERVICES IN: SHAMPAN SERIES SOFTWARE: VAT AUTOMATION; HRM &  
PAYROLL; PF, GF & TAX; FDR; IT & ITES, CLOUD COMPUTING, MOBILE  
APPS, CUSTOM SOFTWARE, API INTEGRATION, SAGE 300 ERP SOLUTIONS;  
SUPPLY, IMPLEMENTATION, CONSULTANCY AND ONGOING SUPPORT, ICT,  
VAT CONSULTANCY & TRAINING SERVICES.

#### **Certification Calendar:**

Client Id: 47056

Certificate No: CS-48947/1124

Initial Registered Date: 11.11.2024

Issuance Date: 11.11.2024

Date of Expiry: 10.11.2027

1<sup>st</sup> Surv. Due: 10.11.2025

2<sup>nd</sup> Surv. Due: 10.11.2026



Authorized Signatory

#### **PARAMOUNT QUALITY CERTIFICATIONS**

27, Old Gloucester Street, London, WC1N 3AX, United Kingdom. Email:- info@pqcert.in

Validity of this certificate is subject to successful completion of surveillance audit on or before of due date.  
(In case surveillance audit is not allowed to be conducted, this certificate shall be suspended/withdrawal.)

Certification Verification: Please check this validity of the certificate at:- <https://pqcert.in/certified-clients/> or [www.pqcert.in](http://www.pqcert.in) at Certified Client

This Certificate remains the property of PQC & shall be returned immediately upon request.

PQC SCT

PQC SCT

PQC SCT

PQC SCT

PQC SCT

PQC SCT

PQC SCT

# Certificate of Registration



This is to certify that Information Security Management System of

## SYMPHONY SOFTTECH LTD.

House No. 02 (3rd floor), Lake Circus, Kalabagan, 3rd Lane, Dhaka-1205, Bangladesh

is in accordance with the requirements of the following standard

## ISO/IEC 27001:2013

(Information Security Management System)

### SCOPE

Software Development & Sell, SAGE 300 Business Partner, ICT & VAT Consultancy

(SOA: SOA/SSL/Ver.1.0/Rev.00/Date:30-Sep-2022)

Certificate Number : SCK/05/SSL/23/88/788

To verify certificate, visit at :

[www.sckcerts.com](http://www.sckcerts.com)  
[www.iafcertsearch.org](http://www.iafcertsearch.org)

Initial Registration Date : 20-Feb-2023

1<sup>st</sup> Surveillance Date : 20-Jan-2024

2<sup>nd</sup> Surveillance Date : 20-Jan-2025

Certificate Expiry Date : 19-Feb-2026

Issued by SCK Certifications Pvt. Ltd.

  
Director



Accreditation Board : 3060, Saturn Street, Suite 100, Brea, California 92821-1732, USA

This certificate remains the property of SCK and must be returned to SCK on Cancellation or Suspension of the certificate. Validity of the certificate is subject to successful completion of surveillance audits. Further clarification regarding the scope of this certificate and the applicability of standard may be obtained by consulting the Organisation on [info@sckcerts.com](mailto:info@sckcerts.com)



# Certificate of Registration



This is to certify that Quality Management System of

## SYMPHONY SOFTTECH LTD.

House No. 02 (3rd floor), Lake Circus, Kalabagan, 3rd Lane, Dhaka-1205, Bangladesh

is in accordance with the requirements of the following standard

## ISO 9001:2015

(Quality Management System)

### SCOPE

Software Development & Sell, SAGE 300 Business Partner, ICT & VAT Consultancy

Certificate Number : SCK/01/SSL/23/88/787

To verify certificate, visit at :

[www.sckcerts.com](http://www.sckcerts.com)  
[www.iafcertsearch.org](http://www.iafcertsearch.org)

Initial Registration Date : 20-Feb-2023  
1<sup>st</sup> Surveillance Date : 20-Jan-2024  
2<sup>nd</sup> Surveillance Date : 20-Jan-2025  
Certificate Expiry Date : 19-Feb-2026

Issued by SCK Certifications Pvt. Ltd.

*Abhishek*  
Director



Accreditation Board : 3060, Saturn Street, Suite 100, Brea, California 92821-1732, USA

This certificate remains the property of SCK and must be returned to SCK on Cancellation or Suspension of the certificate. Validity of the certificate is subject to successful completion of surveillance audits. Further clarification regarding the scope of this certificate and the applicability of standard may be obtained by consulting the Organisation on [info@sckcerts.com](mailto:info@sckcerts.com)

**Sage Singapore Pte Ltd**

# Certificate of Partnership

Acknowledge

**Symphony Softtech Ltd**

as an Authorized Sage Partner for

**Sage 300 & CRM**

for the period

**01/03/2024 – 31/03/2025**



**On Behalf of Sage Singapore Pte Ltd**

Sage Singapore Pte Ltd is a wholly-owned subsidiary of Sage Group PLC

**Sage**





01<sup>st</sup> Mar 2024

Symphony Softtech Ltd  
House #2 (3<sup>rd</sup> FL.), Lake Circus,  
3<sup>rd</sup> Lane, Kalabagan, Dhaka  
1205, Bangladesh

**Sage 300 & CRM Authorised Partner**

Sage Singapore Pte. Ltd. Is the regional head office in Asia for the Sage Group PLC.

Our Channel Partners are pivotal to our success, and we are pleased to confirm Symphony Softtech Ltd is an authorised and trusted Sage partner.

Yours faithfully,

A handwritten signature in blue ink, followed by a circular company seal. The seal contains the text "SINGAPORE PTE. LTD." around the top edge, "Co. Reg. No." in the center, and "021107500" around the bottom edge.

Deng Jin Fang  
General Manager  
Sage Singapore Pte. Ltd.

# **Clients Lists and Brochure**

**SINCE | 1999**

**sage 300**

**FDR**

**Tax**

**PF & GF**

**HRM & Payroll**

**Shampan VAT**

**SYMPHONY**  
**Softtech Ltd.**  
Software Solution for Next Generation

# About Symphony Softtech Ltd.

Symphony Softtech Ltd. is a software development and service provider company operating its business in the Bangladesh market since 1999 with gradual improvement of market share in Accounting and financial software application domain areas. We have dedicated professionals of IT & Business background persons who are always keen to fulfill client's requirements with the latest cutting edge technologies to work with the competitive business market context. We are a member of the apex software association name Bangladesh Association of Software & Information Services (BASIS) in our country.

We are an implementation partner of an International ERP in Bangladesh since 1999 name Sage 300 which was previously known as ACCPAC or Accpac Plus. The Sage 300 is the name for the mid-market enterprise management and accounting web and cloud based application.



## Our Services



### Custom Software Development

Symphony Softtech Ltd. is a client-centered and quality-conscious organization offers custom software programming services, dedicated customer service and technical support. Our excellent development team with our accounting & business domain expert are ready to provide any custom software.



### Third Party Software Integration

In today's technological work, there is a trend of use of several database applications because of better performance of individual department or functionalities. In this case, different applications required to Hand Shake amongst the chosen new application with existing application.



### Value Added Tax Consultancy Service

It has been perceived that Regulatory Compliance is a mandatory function for any organization. When this regulatory compliance related to the direct and indirect tax of this increases the revenue or reduces the cost of any company. By reducing cost, increase the efficiency of the company.



### Training Service-website

Training is essential for skill development as well as performance of the software. Sometimes, new employee recruited in the organization as such there is training required to quickly adapt the new software application. In addition to software sales and implementation, we provide software training services also others service as per client's requirement.



### Business Process Service

Business process outsourcing places the ability to convey new capacities to the organization squarely in the hands of executives who have and value these capabilities. In other words, the outsourcing partner like us provides a management team that is experienced in the capability that the organization seeking change needs.



### IT Consultancy Service

Now a day, uses of Information Technology (IT) is a very fundamental need of any types and size of organization for efficiency, productivity and overall doing work from office and remote location. It has been observed by the expert that there is huge IT spending which is increasing day by day but optimum uses are not the scale of what an organization wanted to. Moreover, there is a GAP of right form of IT strategy in terms of IT Infrastructure and Software uses.



# Sage 300 ERP Business Management Software

See your business in a new way. Realize the future of your business today.

To stay competitive in today's global economy, you need more than simple financial accountability and compliance. Sage 300 ERP contains the power & tools to help you see your business in a new way so you can improve productivity, envision success, and accelerate growth. It's time to turn your business dreams into reality with the real-time visibility, collaboration, agility and innovation you need to succeed.

The Sage 300 logo, with "sage" in green and "300" in white.

## All-in-one business management software

Over 40,000 customers across 150 countries and a variety of industries trust Sage 300 to manage their finances, operations and inventory—for a fraction of the cost of traditional ERP software.



**Sage 300 ERP (Formerly Sage ERP Accpac)** is the name for the mid-market Sage ERP line of enterprise management and accounting applications, primarily serving small and medium-sized businesses. Since 2004, Sage 300 is developed by Sage. In 2012, Sage renamed Accpac to Sage 300.

**Sage 300 ERP** is modular base Accounting Business Operational system ERP Application. Core modules are, System Manager, General Ledger, Accounts Payable, Accounts Receivable, Inventory Control, Order Entry, Purchase Order, Optional Field & GL Consolidation, Transnational Analysis, Multi currency, Project & Job Costing, Business Intelligence, SAGE enterprise intelligence, Intercompany Transaction, Serialized & Lot Tracking, others.

### Designed for Growth

If your company wants to compete in today's fast paced business arena, you need to control costs in order to maximize profitability. Sage 300 ERP is a comprehensive, flexible business management solution designed to keep your total cost of ownership low by supporting multiple technologies, databases, and operating systems.

The Sage 300 logo, with "sage" in green and "300" in white.

# Main Module of Sage 300 ERP

## FINANCE TOOLS

### General Ledger

General Ledger Set up and maintain your general ledger accounts. Enter or transfer transactions from various sources. Seamlessly connects with all modules and maximize the efficiency and accuracy of financial data. Print a number of key accounting reports Like- ledger, chart of accounts, TB, posting journal, transactions listing.

### GL Consolidation

For companies with multiple entities. General Ledger Consolidation generates key financial reports for the corporate entity. Consolidate multiple general ledger by transactions, net changes, accounts balance.

### Intercompany Transactions

You can set up multiple companies, close books, and report results by company or consolidated company. Automate transactions that affect more than one of your companies. For example, a purchase order from one company will automatically become an Accounts Receivable entry in the other connected company.

### Accounts Receivable

Allows you to automate your customer billing and collection process from invoice entry to the recording of payments and even to issuing customer refunds. You can raise Invoice and can send mail to the Customer through mail instantly. Accounts Receivable gives you the tools for faster collection your money.

### Accounts Payable

Accounts Payable (AP) Set up and maintain your vendor accounts, enter transactions from various sources, and print checks. Accounts Payable produces the reports you need to avoid late payment charges, secure vendor discounts, and match cash requirements to cash resources.

### Bank Service

Bank Services keep Deposit and Payment Register along with Bank Reconciliation. Automate and simplify the monthly reconciliation process. Detect unrecorded transactions and correct differences between your books and your bank account.

### Fixed Asset Management

Fixed Asset Management can be used to process the entire asset accounting transactions, including acquisition, depreciation, adjustment, disposal, merge and split. Asset Maintenance and Asset Leasing can be used to facilitate the asset maintenance and lease management.

## PROJECT AND VENDOR MANAGEMENT

### Project and Job Costing

Manage contractor and subcontractor time and related expenses. Track and monitor every project costs, revenue details project, timelines and status. All costs, payables, receivables can roll up to each area of the project. Overhead, equipment, materials are allocated to ensure the project is on time and on budget.

### Multiple Contacts

Manage accounts and correspondence like a breeze. This module enables you to attribute many stakeholders to an account or project.

## SALES PROCESSES

### Purchase Orders

Automate your purchase order procedures. Enter and process of requisitions, purchase orders, receipts, invoices, returns, and credit & debit notes. Transactions in Purchase Orders update item quantities and costs in Inventory Control, create batches of invoices, credit and debit notes in Accounts Payable.



# Main Module of Sage 300 ERP

## Norming Resource Manager

Provides a powerful and easy tool for managing purchase requisitions, item usage, and A/P invoice, scheduling project tasks and resources, tracking employee expense. By providing the web- mobile based employee self-service portal, fully Sage 300-integrated back-end application for approval and accounting.

## Order Entry

Manage a transaction throughout its sales lifecycle. Enter orders or sales returns. Print invoices, quotes, order confirmations, picking slips, credit and debit notes, shipping labels. Fully integrated with Inventory Control and Accounts Receivable. Gain visibility of inventory levels and the status of your customer A/c.

## INVENTORY TOOLS

### Inventory Control

Inventory Control maintains detailed perpetual inventory records and produces reports to help you manage your stock effectively. Regardless of the size and complexity of your business, you can adapt Inventory Control to meet your needs. Inventory Control easily handles the requirements of your existing inventory system and offers many flexible features you can use to manage your inventory effectively.

### Serialized inventory and lot tracking

Automatically generate serial numbers or lot numbers to items to help you keep better control of your stock.

**Sage 300** cloud-web &  
Desktop Based Business  
Management Software



### Sage Enterprise Intelligence

Sage Enterprise Intelligence is an intuitive business intelligence solution integrated with your Sage business management system to help business users reduce time spent on analysis and reporting and make faster, better-informed decisions.

### Gain better visibility to make decisions

With a 360-degree view of your business real-time metrics, the ability to create personalized dashboards and meaningful reports.

### Anytime, anywhere mobile access

Sage 300 offers anytime, anywhere, and any device access to business and transactional data, critical to supporting an increasingly mobile and geographically dispersed business.

### Enjoy mobile access with new modern web screens

Sage 300 features new web screens that can be run side by side with the Sage 300 traditional Windows screens. These web screens are intuitive, and easy to navigate and provide the same functionality you have today in Sage 300.

### See everything in real time

The important key homepage dashboard performance, giving you the overview of your financial, operational in every time you log on.

## What is Sage 300cloud?

Sage 300cloud helps small and medium companies manage their entire business across geographies without the cost or complexity of traditional enterprise resource planning (ERP) software. The preferred solution for tens of thousands of companies across the globe, Sage 300cloud connects the most important aspects of your growing business.

Sage has an extensive network of third-party solution providers whose add-on solutions extend Sage 300cloud ever further to meet the specialised needs of your business. Imagine a world where your business can process orders, fulfil orders on time, make and accept payments, reconcile your books across multiple companies; manage projects, all with one trusted solution.



**sage 300**

## Shampan VAT Management Software

Shampan VAT software is applicable for manufacturing, Trading or Service types of organization. Input Output co-efficient (including BOM Process) features enriches the software. The Shampan VAT software is developed as per VAT & SD Act 2012 of National Board of Revenue(NBR) of the Government of Bangladesh. Multi-lingual in English and Bangla interface is used for easy operation.



### মুসক হিসাব বই ও রিপোর্ট

- \* মুসক-৪.৩ উপকরণ-উৎপাদ সহগ ঘোষণা
- \* মুসক-৪.৪ অব্যবহৃত বা ব্যবহার অনুপযোগী উপকরণ নিষ্পত্তির আবেদনপত্র
- \* মুসক-৪.৫ দুর্ঘটনায় ক্ষতিগ্রস্ত বা ধ্বংসপ্রাপ্ত পণ্য নিষ্পত্তির আবেদনপত্র
- \* মুসক-৬.১ ক্রয় হিসাব পুস্তক
- \* মুসক-৬.২ বিক্রয় হিসাব পুস্তক
- \* মুসক-৬.২.১ ক্রয় বিক্রয় হিসাব পুস্তক
- \* মুসক-৬.৩ কর চালানপত্র
- \* মুসক-৬.৪ চুক্তিভিত্তিক উৎপাদনের চালানপত্র



- \* মুসক-৬.৫ পণ্য স্থানান্তর চালানপত্র
- \* মুসক-৬.৬ উৎসে কর কর্তনের সনদপত্র
- \* মুসক-৬.৭ ক্রেডিট নোট
- \* মুসক-৬.৮ ডেবিট নোট
- \* মুসক-৬.১০ দুই লক্ষ টাকার বেশি মূল্যমানের ক্রয়-বিক্রয় চালান পত্রের তথ্য
- \* মুসক-৯.১ মূল্য সংযোজন কর দাখিলপত্র

### Shampan VAT Software Facilities

- User Friendly
- Simplify VAT accounting process
- Save valuable time
- Increase your productivity
- Possible to prepare any kind of customized MIS report
- User Access Control Management
- Data Import (all master & transactions) from Excel/Text
- Data Export (all report) to PDF and Excel
- Integration with SQL, Oracle and any other database





## Main Features of Shampan VAT

Shampan VAT Accounting software will save your time from Co-efficient to VAT Return submission by VAT Online system of National Board of Revenue (NBR). Shampan VAT is secured and error free which is reliable and our VAT Consultants will help you to support throughout the entry process to VAT Return submission.



### Easy Coefficient (VAT-4.3)

Create your Coefficient (VAT 4.3) as per your product and reuse the same as template for future.



### Purchase Register (VAT 6.1)

Update the Purchase Register automatically by entry process of your Local & Import Purchase considering the all Duties & taxes.



### Sales Register (VAT-6.2)

Update the Sales Register automatically by entry process of your Local & Export Sale through the VAT – 6.3.



### Sales Challan (VAT-6.3)

Easiest way to generate your Sales Challan (6.3) in the Shampan VAT software with the power of pre-defines information like rate, products and customer.



### Toll Manufacturing (VAT-6.4)

Create your Toll Manufacturing (VAT 6.4) entry as per your needs and automatically update to VAT (6.1) Register.



### Goods Transfer (VAT-6.5)

Generate the Transfer Invoice (6.5) with some pre-define information from location of Central Unit/Head Office/Factory to Branch/Depot accurately from the Shampan VAT.



### VDS (VAT 6.6)

Easiest way to manage your company's total VAT with the Withholding tax of VAT Deduction at Source (VAT) while as service receiver or service provider.



### Credit Note (VAT-6.7)

Create the Credit Note with tagging to the Challan to decrease sales by clearly identified of the original Challan Number and date.



### Debit Note (VAT-6.8)

Create the Debit Note with tagging to the Challan to increase sales by clearly identified of the original Challan Number and date.



#### Challan Exceed Tk.2 Lacs (VAT-6.10)

Challan VAT-6.10 submission is mandatory at the time of submission of monthly VAT return for exceeding Tk.2 Lacs on an transaction.



#### Submission of VAT Return (9.1)

You just need to print Return 9.1 VAT from our software after all purchase, sales, VDS and Adjustment transactions completion which is ready at any point of time as well.



#### Unused Raw and Wastage (VAT-4.4)

Manage your unused Raw and wastage finished goods by entering in VAT form 4.4 and update your stock register for compliance.



#### Centralized VAT

Through Sampan VAT software, the centrally registered business entity will be able to submit the details of the overall tax liability by VAT -9.1 (Central unit along with all the branch units).



#### Adjustment Process of VAT

All types of increasing and decreasing adjustments can be made through the Sampan software in the conditional time frame and in manner as per section-48 and that will be effect VAT-9.1 at the same time.



#### Adjustment of AT

As per section 31(3) Shampan VAT Software makes adjustment of Advance Tax at the time of purchase entry with VAT-9.1 Note-30. There is no additional entry for AT in Shampan VAT Software.



#### Adjustment of SD on Export Sale

As per Rule 45 Shampan VAT Software take decreasing adjustment for SD amount paid at import stage on raw material for producing Export goods which have been exported within time period (6 months).



#### Audit and Compliance

Shampan VAT software different types of MIS reports and details reports together with all VAT registers can be printed and audited in compliance of the VAT & SD Act 2012.



#### Issue or Consumption

Shampan VAT Software generates as per general order (GO-16) of actual materials issue and coefficient materials issue difference statement.



#### Full and Partial Rebate

If you do not get full material tax rebate, In that case Sampan VAT software calculates the partial rebate as per section 47 through the formula described.



#### Data Import and Export

You can Import & Export Master data, Regular Transactions along some specific MIS Report. It's Manage all aspects of your operations.



#### Integration with Other Software

We choose one of the three International ways to integration with other external application database to avoid duplication of data entry.



## About Shampan HRM & Payroll

### Shampan HRM Series

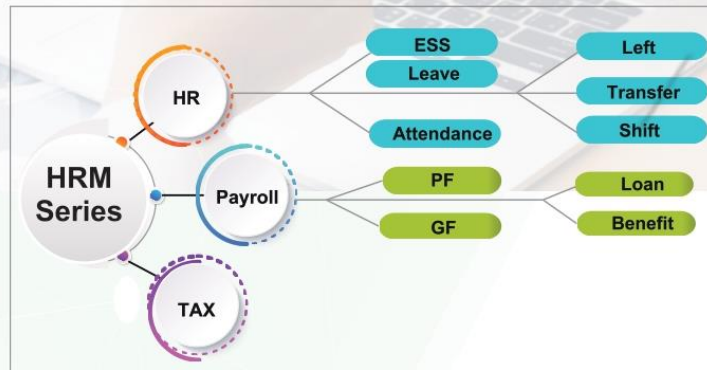
Shampan HRM & Payroll software is effective and essential software for Human Resource Department of any enterprise. Automatic attendance based Payroll system makes the payroll calculation more accurate, quick and effective.

### Additional Features of HRM Series



### Main Features of HRM Series

- Common Service
- Administrative Portal
- Employee Management
- Time & Attendance
- Leave Tracking
- Leave & Attendance Reports
- Payroll Management
- Payroll & Benefit Managements Reports
- Employee Self Services (ESS)
- Employee Management Report
- Web Bases Application
- Customization



### Shampan HRM & Payroll

Shampan HRM & Payroll Management System is completely integrated enterprise application covering immaculate Payroll system, comprehensive Human Resource Management, authentic Attendance/Time Management System along with leave, loan and employee self-service.

Its enriched with robust obligatory functionalities to run your business smoothly and faultlessly and with ensuring HR Department activities in faster, better performance to serve real time management report.

Shampan HRM & Payroll software reduce extra manpower, consume less time and makes the task 100% accurate with greater efficiency and productivity of the organization.



## Shampan Provident Fund & Gratuity Fund

Provident fund is a monetary benefit through which a company provides employees with payments when they leave their place of employment. The primary purpose of Provident Fund (PF) is to help employees save a fraction of their salary every month so that he can use the same in an event that the employee is temporarily or no longer fit to work or at retirement. Employers and Employees both contribute of wages in contribution accounts.

The Gratuity amount depends upon the tenure of service and last drawn salary, traits with employer-provided pension funds. This is mainly paid to the employee as a token of appreciation for his/her services towards the company. In Bangladesh, the provision for Gratuity Fund is contained in the Bangladesh Labor Act 2006 (2006 Act) and is defined under section 2(10) as wages. Gratuity fund is not mandatory in Bangladesh.

### Software Features of PF & GF

- ▶ Members can view his status through his portal at any point of time PF Statement
- ▶ Keep Record Investment & Profit Distribution
- ▶ Auto calculation & distribution Profit to Members accounts
- ▶ Detail PF Loan Status with Payment Schedule
- ▶ Individual Member Ledger
- ▶ Reschedule the PF loan with further calculation
- ▶ Settlement of PF Member account, Nominee
- ▶ GF Rules Settings
- ▶ Import Employee Information
- ▶ GF Statement
- ▶ Withdraw/Settlement of Fund
- ▶ Create Investment
- ▶ Closed Member List
- ▶ Encashment Entry
- ▶ Integrated with core Financial Modul



## Shampan Tax Management

Personal Tax Return is one of the most important issues of an employee who are working of organization. Shampan Tax Module ensures your Personal Tax Return accurately as per your earnings and deduction over the year. It is integrated with the HRM & Payroll Module. Through the ESS Portal an Employee can oversee his Earnings and Deductions with Tax Payable at any time. He can print the Tax Certificate with the approval of HR through the Software.



### Software Features of Tax Mangement

- ▶ Web-Based Application
- ▶ Followed and Updated by NBR
- ▶ Yearly Tax Guideline
- ▶ House Property Schedule
- ▶ Salary Tax
- ▶ Monthly Tax
- ▶ Yearly Tax
- ▶ Schedule Policy (Earning, Exemption, Rebate)
- ▶ Tax Slabs (Area Wise, Gender Wise)
- ▶ Customization
- ▶ Bonus Tax
- ▶ Tax Deposit
- ▶ Employee Self Service(ESS) Portal
- ▶ Integration with other ERP software
- ▶ Salary Schedule
- ▶ Investment Schedule
- ▶ Tax Certificate
- ▶ Tax Return



# Shampan FDR

Financial Assets Optimization Solutions

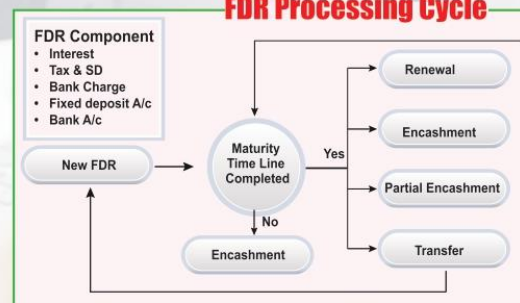
**Fixed Deposit Receipt(FDR)** is a Fund Management software simplifies the processes, having all the necessary features relating to Fixed Deposits in a single interface.

Fixed Deposit renewals process promptly and effectively providing the timely notification of maturing Deposits information. It is also helpful to provide current and historical analysis of Fixed Deposits maintenance as per account and Bank groups.

## Main Feature of FDR Software:

- **Interest Calculation:** Shampan FDR supports both Periodic and Compound Interest schemes.
- **Auto/Manual renewal :** Create any number of Deposit schemes with different interest settings at any time.
- **Master data settings:** Account, Bank with Branch Name, (Interest, AIT Rate Setting)Policy, Period setting etc, is available to avoid human entry errors.
- **Encashment/Renewal:** Shampan FDR supports Maturity Full & Partial Encashment and Pre-mature encashment. Maturity Full or Partial Renew with Bank to bank Partiall or Full Transfer.
- **Integraton Facility:** Shampan FDR can integrate with any accounting or ERP software.
- **Tight Security:** Each and every entry is recorded with user details for audit trial.
- **Parameter wise report:** FDR Open & Maturity Date range, FDR No, Bank wise reports
- **Report Customization:** Customize reports as your requirement by using Crystal Report 11.

## FDR Processing Cycle



## Benefits of FDR Management Software

- Easy FDR management system
- FDR Accounts Manage
- FDR Profit Manage
- Scenario of FDR condition
- Maturity list
- Voucher generation
- All required reports to manage FDR transactions and many more reports
- Multi FDR in single bank account facility



## Available Reports

- Accrued Interest Statement
- Maturity Statement
- Account Statement
- FDR Ledger
- Bank Statement Summary
- Vouchers

## OUR SOFTWARE SOLUTIONS



## Support & Service

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**MEMBER**

**BASIS**  
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## VAT Clients

|                                                                                                                        |                                                                                                                                     |                                                                                                                       |                                                                                                                                  |                                                                                                                                                 |                                                                                                                            |                                                                                                                          |                                                                                                                                 |                                                                                                                             |
|------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| <br>Bata Shoe Company Bangladesh      | <br>Berger Paints Bangladesh Ltd                   | <br>Square Group                     | <br>ACI Ltd.                                    | <br>Meghna Petroleum Ltd.                                      | <br>TK Group                             | <br>Marico Bangladesh Ltd.            | <br>Seven Circle (Ban.) Ltd.                 | <br>Crown Cement PLC                     |
| <br>Nourish Poultry and Hatchery Ltd  | <br>Asian Paints                                   | <br>Siemens Industrial Ltd.          | <br>Social Marketing Company                    | <br>Radiant Pharmaceuticals Ltd.                               | <br>Beacon Pharmaceuticals Ltd.          | <br>Eon Group                         | <br>Padma Group of Converters                | <br>BRAC Dairy Food Project              |
| <br>Younus Group                      | <br>DHL Worldwide Express Bangladesh               | <br>East Coast Group                 | <br>Pidilite Bangladesh                         | <br>Procter and Gamble BD Pvt. Ltd.                            | <br>Kohinoor Chemical Company Ltd        | <br>Arbab Poly Pack Ltd.              | <br>Intercontinental Dhaka                   | <br>BRAC Printing Pack                   |
| <br>Bombay Sweets & Co., Ltd.         | <br>C.P. Bangladesh Ltd.                           | <br>Premier Cement Ltd.              | <br>Maasranga Communication Ltd.                | <br>Nestle (Distributors)                                      | <br>Unilever (Distributors)              | <br>Rupsha Tyres and Tubes            | <br>Nita Company Ltd.                        | <br>Uttara Motors Ltd.                   |
| <br>Nippon Paint Bangladesh Ltd.      | <br>Beximco Communications Ltd.                    | <br>Square Food & Beverage Ltd.      | <br>Delta Brac Housing Finance Corporation Ltd. | <br>AM Beverage Limited is the authorized bottler of Coca-Cola | <br>Peoples Ceramic Industries Ltd.      | <br>Standard Ceramic Industries Ltd.  | <br>Labaid Pharmaceuticals Ltd               | <br>Shamol Bangla Media Ltd.             |
| <br>Link3 Technologies Ltd.         | <br>Younus Fine Paper Mills Ltd.                 | <br>Hotel X                        | <br>Index Agro Industries Ltd.                | <br>Globe Soft Drinks Ltd.                                   | <br>Jotun Bangladesh Ltd.              | <br>X Ceramics Ltd.                 | <br>Monalisa Ceramics BD Ltd.              | <br>Jayson Pharmaceuticals Ltd.        |
| <br>Quazi Enterprises Ltd.          | <br>ShopUP Ltd.                                  | <br>Aegis Services Ltd.            | <br>Novo Nordisk Pharma (Pvt.) Ltd            | <br>Sonali Paper and Board Mills Ltd                         | <br>Kalyar Packaging Ltd.              | <br>Ethical Drugs Ltd               | <br>Mondelēz Bangladesh Private Ltd.       | <br>Sun Pharmaceutical Industries Ltd. |
| <br>Bureau Veritas                  | <br>The Chemical Company<br>BASF Bangladesh Ltd. | <br>Shabnam Vegetable Oil Ind. Ltd | <br>Jubilant FoodWorks Ltd.                   | <br>Abdul Monem Ltd. (Iglloo)                                | <br>Green Delta Insurance Company Ltd. | <br>ACI Godrej Agrovet Private Ltd. | <br>Intertek Bangladesh Ltd.               | <br>Pharmasia Ltd.                     |
| <br>Berger Becker BD Ltd.           | <br>Berger Fosroc Ltd.                           | <br>Jenson & Nicholson BD Ltd.     | <br>Redx Logistics Ltd                        | <br>Square Toiletries Ltd.                                   | <br>Reedisha Food and Beverage Ltd.    | <br>Dekko Group                     | <br>Asian Consumer Care (Pvt.) Ltd         | <br>MAN Energy Solutions               |
| <br>ITL Bangladesh Pvt. Ltd.        | <br>CavinKare Bangladesh (Pvt.) Limited          | <br>Dotlines Bangladesh Ltd        | <br>Square Air Ltd                            | <br>AG Agro Foods Ltd.                                       | <br>Expo Freight Ltd.                  | <br>Puro Foods Ltd                  | <br>Beacon Cephalosporin Ltd               | <br>EON Motors Ltd.                    |
| <br>McDonald Bangladesh (Pvt.) Ltd. | <br>Care Nutrition Ltd.                          | <br>Gram Bangla Tubes Ltd          | <br>Guardian Life Insurance Limited           | <br>DBL Ceramics Ltd.                                        | <br>Wac Logistics Ltd                  | <br>Gazi Television                 | <br>Thakral Information Systems (Pvt.) Ltd | <br>Japfa Comfeed Bangladesh Pte Ltd.  |



## VAT Clients

|                                                                                                           |                                                                                                                       |                                                                                                                        |                                                                                                                 |                                                                                                                              |                                                                                                                            |                                                                                                                     |                                                                                                                               |                                                                                                                     |
|-----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| <br>Eon Foods Ltd        | <br>Ast Beverage Ltd                 | <br>Caricare Technology (BD) Ltd.     | <br>Mediacom Ltd.              | <br>Transsion Bangladesh Ltd.               | <br>Radiant Export Import Ltd.           | <br>Pharmacil Ltd                | <br>Ethical Pulp & Paper Ltd.              | <br>The Palace Luxury Resort     |
| <br>Shun Shing Group     | <br>FU-WANG Ceramic Industry Limited | <br>Siemens Energy Bangladesh Ltd     | <br>Younus Newsprint Mills Ltd | <br>Younus Offset Paper Mills Ltd           | <br>Vitalac Dairy & Food Industries Ltd. | <br>VitaCan Industries Ltd.      | <br>Agrivita Bangladesh Ltd.               | <br>MMJ Business Alliance        |
| <br>BHL Ceramic Co. Ltd. | <br>Shumi's Hot Cake Ltd             | <br>Bolloré Logistics Bangladesh Ltd. | <br>Jakson International Ltd.  | <br>Connell Bros.Co. Bangladesh (Pvt.) Ltd. | <br>BRITISH COUNCIL                      | <br>Golden Harvest Ice Cream Ltd | <br>Medtronic Bangladesh (Pvt.) Ltd        | <br>Deshi Consumer Products Ltd. |
| <br>MGH Group            | <br>BADSHA TEXTILES LTD.             | <br>AG Ceramics Ltd.                  | <br>Ismartu Technology BD Ltd. | <br>Golden Harvest Agro Industries Ltd.     | <br>Roche Bangladesh Limited             | <br>Gulf Oil Bangladesh Limited  | <br>IMCD Bangladesh Private Ltd.           | <br>Bproperty.com                |
| <br>Metal Group          | <br>IIDFC PLC.                       | <br>Colgate-Palmolive.                | <br>Grameen Distribution Ltd.  | <br>r-pac (Bangladesh) Ltd.                 | <br>BYSL Global Technology Group         | <br>MR. DIY                      | <br>Lucerne Cocoa & Chocolate Products Ltd | <br>Reckitt Benckiser (BD) PLC   |

## Sage 300 & Other Clients

|                                                                                                                                          |                                                                                                                                                             |                                                                                                                                   |                                                                                                                                   |                                                                                                                               |                                                                                                                            |                                                                                                                                 |                                                                                                                               |                                                                                                                                          |
|------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| <br>Checkpoint Systems Bangladesh Ltd.                 | <br>Beximco Communication Ltd.                                            | <br>LankaBangla Investments Ltd.                | <br>MJL Bangladesh Limited                      | <br>BRAC EPL Stock Brokerage Limited        | <br>American International School Dhaka | <br>Dhaka Ice Cream Ind. Ltd                | <br>Samah Razor Blades Industries Limited | <br>Duncan Brothers BD Limited                       |
| <br>Systems Solutions & Development Technologies Ltd. | <br>EGCB                                                                 | <br>Delta Brac Housing Finance Corporation Ltd | <br>Omera Fuels Ltd (OFL)                      | <br>Nuvista Pharma Ltd.                    | <br>BRAC EPL Investment Limited        | <br>Crystal Martin Apparels Bangladesh Ltd | <br>Green Delta Insurance Company Ltd.   | <br>G4S Bangladesh                                  |
| <br>Phoenix Securities Ltd.                           | <br>Saudi Bangladesh Investment and Agricultural Investment Company Ltd. | <br>Interstoff Apparels Ltd.                   | <br>Expo Freight Ltd.                          | <br>Bangladesh Services Limited            | <br>Green Delta Capital Ltd.           | <br>Green Delta Securities Ltd.            | <br>Kazal Brothers Limited               | <br>Neuro-Developmental Disability Protection Trust |
| <br>Transparency International Bangladesh             | <br>Manusher Jonno Foundation                                            | <br>ICCO Cooperation, Bangladesh               | <br>Profitable Opportunities for Food Security | <br>Campaign for Popular Education (CAMPE) | <br>RDRS   Bangladesh                  | <br>Wac Logistics Ltd                      | <br>American & Efrd (BD) Ltd.            | <br>Adex Group                                      |



Sage Business Partner

MEMBER

BASIS



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