

# PROFILE

## TechKnowGram Limited

## টেকনোগ্রাম লিমিটেড প্রোফাইল



### **AKM Ahmedul Islam**

Managing Director & CEO

TechKnowGram Limited

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URL: www.TechKnowGram.com



**TechKnowGram**  
Solution Comfort Performance

**Solution Consultancy**  
Business Process Outsourcing (BPO)  
Enterprise Resource Planning (ERP)  
IDT Applications & Big Data Analytics  
Cloud Migration and Management  
Online Education Platform  
Android & iOS Applications  
Custom Solution Provider  
Medical Products  
AR & VR Applications  
HR Consultancy & Skill Migration

**Certifications**  
CERTIFIED ISO 9001:2015 COMPANY  
CERTIFIED ISO 27001

**Member**  
BASIS  
ITC | SheTrades  
CTOforum e-CAB  
BACCO

## About TechKnowGram:

TechKnowGram Limited is a global solution provider that utilizes the talents of Bangladesh with global expertise and experiences at an affordable cost. TechKnowGram's Management has 25 years of experience in Outsourcing & Offshoring at the ICT industry, where 20+ years in Japan, Europe & the US Market. Already has partners & clients including Japan, USA, India, Malaysia, Sweden & Canada. The proven track record for skill migration to Japan and a dedicated team for Japan Market as Solutions Provider.

The company particularly provides web-based customized solutions to organizations through a dedicated team to design, implement, and support end-to-end solutions and services. TechKnowGram providing an Online AGM Platform and also has Fintech and other ERP Solutions for the corporate houses and the Financials Institutes. It has a dedicated team for IoT, BigData, AR & VR solutions, and VR Games.

Our technical specialists and their knowledge in a variety of industries enables us to realise innovative solutions by linking people, technologies and ideas. With our dedicated technical specialists in the relevant domains are capable of building and integrating new and innovative technologies into relevant business solutions for our clients and partners. We always put our best efforts to add values to our customers. With a perfect blend of young and experienced IT professionals TechKnowGram team has a dual framed advantage of being both dynamic and unwavering. Both these advantages assure that the organization will be dynamic enough to adapt itself to the fast changing world of Information Technology & HR and is always in a position to provide cutting edge solutions.

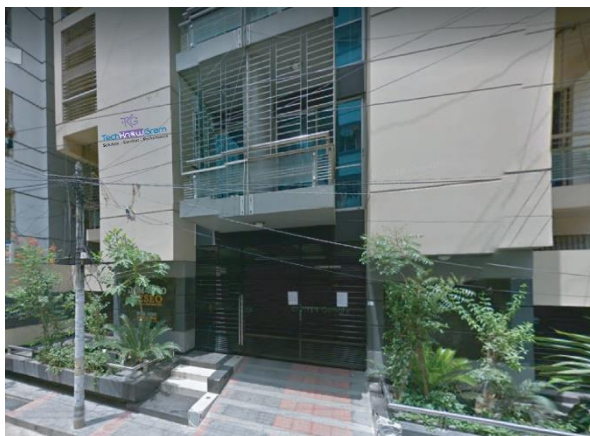
TechKnowGram is an ISO 9001: 2015 and ISO/IEC 27001: 2013 certified company and is a member of BASIS, BCS, BACCO, eCAB, CTO Forum of Bangladesh, and SheTrades Commonwealth Program by International Trade Centre ITC.

**Brand Mantra:** Solution Comfort Performance

**Goal:** To improve performance, maximize investments, and create competitive business advantages for clients.

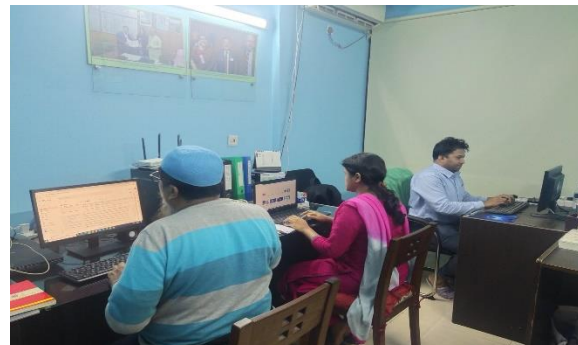
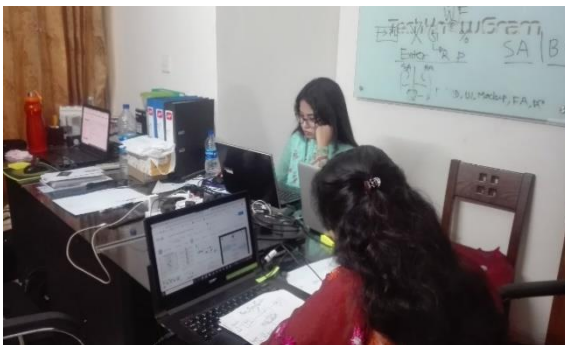
**Mission:** Build the preeminent products that combine both the values that bring clients market success and the values that contribute to a better world by inspiring and implementing solutions to the environmental crisis.

**Vision:** Become the world's most esteemed, most services and most profitable solutions provider.



### TechKnowGram's Specialties

- Cost Effective
- Better Process
- Dedicated Team
- Strategic Partnership
- Client Service Management
- Performance-Driven Culture
- Dedicated and Outstanding Services
- Round the Clock and Round the Year Service
- Dedicated R&D Team to Adopt New Technologies
- Maximize Business Success Through Cost Minimization
- Follow Client Suggested Process Management and Time Zone
- Japanese Language, Technology, Process and Management Support



## Company Details

Name of Company	: TechKnowGram Limited
Abbreviation	: TKGL
Year of Establishment	: 2015 (as Proprietorship Firm) 2018 (as Limited Company)
Business Lines	: ICT, Telecommunication, HR, Training, Supply, Consultancy
Company Registration	: C – 146827/2018
VAT	: BIN 0030762770208
Trade License	: TRAD/DSCC/0005322020
TIN	: 877341841265
Cellular Contact	: +88-01713453337
Phone Number	: +880-255008199
Present & Corporate Address	: 5/9 Block B, Suite B1, Lalmatia Dhaka 1207, Bangladesh.
Registered Address	: 73 Kakrail, Eastern Commercial Complex, Suite 8/13, Dhaka.
e-Mail	: info@techknowgram.com
URL	: www.techknowgram.com
Name of Banker	: Mutual Trust Bank, Prime Bank, Dutch Bangla Bank
Certifications	: ISO 9001: 2015 and ISO/IEC 27001: 2013
Membership	: BASIS, BCS, BACCO, eCAB, CTO Forum of Bangladesh and SheTrades Commonwealth Program ITC.
Directors	: AKM Ahmedul Islam - Managing Director & CEO Dr. Zinat Humaira Khanam - Chairman
Membership	: BASIS, BCS, BACCO, eCAB, CTO Forum of Bangladesh and SheTrades Commonwealth Program ITC.

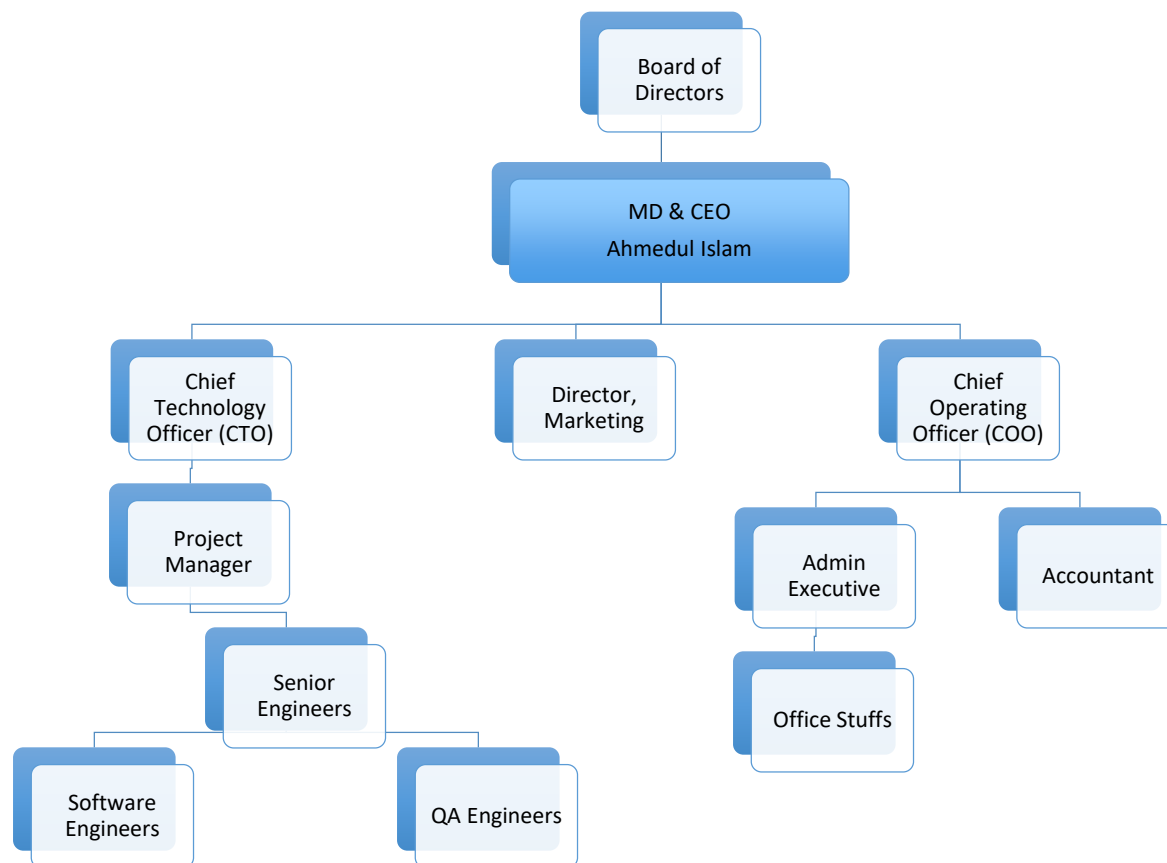
## Founder

AKM Ahmedul Islam is the Founder of TechKnowGram Limited and now serving the company as Managing Director & CEO. His 25+ years of professional experience in Working in Japan market BPO, outsourcing, and software industry have enabled him to be one of the pioneers in the ICT Industry. From the inception of his professional career, Mr. Ahmed served several multinational companies (NIIT, BJIT, ServisEngineBPO, and AtomAP) and successfully secured Key positions. He has been serving as a chair, co-chair, and member of a number of standing committees of BASIS since 2001 and also at Bangladesh Computer Samity BCS, Bangladesh Association of Call Center & Outsourcing BACCO and E-Commerce Association of Bangladesh eCAB. Ahmed leads the participation of a 78 member ICT business team in Japan IT Week (spring) 2016 at Big Sight in Tokyo as the Convener of Japan Focus Group at BASIS. He also represents Bangladesh in many national and international ICT events and forums.



Ahmed was a prominent ICT journalist and technology writer. He served as an executive editor of the Monthly Computer Barta and senior correspondent of the Bangladesh Observer. He is one of the founders and founder president of the Bangladesh ICT Journalist Forum (BIJF). He has both Bachelor and Master Degree in Applied Physics Electronics and Communication Engineering from the University of Dhaka and an MBA degree from the Presidency University of Bangladesh and also ACMP 4.0 from IBA, University of Dhaka.

**Organogram of TechKnowGram Limited**



**Logistics**

Server	: One Physical server at Premises. And also use Cloud Servers.
Internet	: Broadband Internet Connectivity
Work Station Laptop	: 40
Printer	: 7 (3 LaserJet, 2 Color LaserJet, 2 Inkjet)
Mobile	: 30
Office Space	: 1200 SFT (Location 1), 1800 SFT (Location 2)
Office Furniture and Others	: Office Working Desk and Chairs, Conference Table, Fridge, Lockers, Others supporting Furnitures and all other necessary accessories.

**Leadership Team at TechKnowGram**



**Sahera Islam**  
Board Chairman



**AKM Ahmedul Islam (BABU)**  
Founder, Managing Director & CEO



**Dr. Zinat Humaira Khanam**  
Founder Director



**Jean-Marc Pelletier**  
Advisor  
Ex-Mayor, City of Brossard, Quebec  
Special Advisor to the Prime Minister, Canada



**Faruque Hossain**  
Advisor  
Former Executive Chairman (Secretary) NSDA,  
PMO, Bangladesh



**Malliga Subramaniam**  
Advisor  
Women's Icon Malaysia '19 & President  
Malaysia World Chamber of Commerce



**Kenta Kato**  
Advisor



**Ayumu Takahashi**  
Advisor



**Kinya Ishii**  
Advisor



**Dr. Mahmud Zubayer**  
Director & CMO



**Mohit Fahim**  
Director & COO



**Md. Amiruzzaman**  
Advisor, Honorary Consul of the Republic of  
Seychelles in Bangladesh



**Mahmud Hossain**  
CTO



**Abdul Hadi**  
General Manager



**Md. Amir Hasnat**  
Project Manager



**Sawar Ali Opu**  
Finance Manager



**Masudur Rahman**  
SQA Specialist



**Muhammed Imran**  
Sr. Software Engineer



**Md. Abdul Quader**  
Software Engineer



**Shamsuzzaman**  
Coordinator



**Md. Mahbubur Rahman**  
Software Engineer



**Habiba Akter Hiya**  
Software Engineer



**Sumaiya Tarannum Noor**  
Programmer



**Ayman Islam**  
Programmer

**Business Area**

Application	:	Web, Mobile and Smart Device Application Development According to Business Demand. i.e. , Android, iOS Platform.
Enterprise Solution	:	ERP Solution.
S/W Testing	:	Quality Assurance & Testing.
Cloud Services	:	Cloud Enablement for AWS, Azure.
SEO & BPO	:	Digital Marketing & Business Process Outsourcing.
AI	:	Data Analysis/Ad-hoc Analysis, Feature Engineering, Developing ML Models/Deep Learning Models, Robotic Process Automation (RPA), NLP Modeling, Model Deployment, Training & Testing ML inference at edge.
Big Data Analytics	:	Strategy Consulting, Data Pipelines, Data Insights Services, Visualizations & Analytics.
Infrastructure Dev	:	LAN/WAN, DC/DR
Hardware Delivery	:	Desktop, Laptop, Server, Storage, Switch, Router, Firewall, Printer, Scanner, MFP all other Technological devices.
Skill Migration	:	Skill Migration to JAPAN, Malaysia & Canada
AR & VR	:	Solutions & Application
Product	:	<u>ICT Technology</u> : Virtual AGM Platform / Solution, Share Management Solution, Undistributed Dividend Management Solution, IPO Mgt. Solution, Attendance & Payroll Solution, Document Management & Archiving Solution. ERP ( Saas for SME).

HR & Skill Migration : TechKnowGram working for skill migration for  
Japan and has a 1000+ Japanese Known personnels' CV for Japan  
market and the Japanese company in Bangladesh.

Skilled/ Unskilled Workers for Road/Rail and other Construction, Steel,  
Shuttering Carpenter, Welder, Rod Binder, Gypsum Workers, Carpenter,  
Mason, Painter, Plumbing (Pipe Fittings), Aluminum Fabrication,  
Electrician , Security Guard/Cleaners.

Special Category Operator : Backhoe, Excavator, Bulldozers, Graders,  
Wheel Tractor Scraper, Loader, Tower Cranes, Rigger, Compactors,  
Telehandlers, Feller Buncher, Drum Trucks, Pile Boring Machine.

**Major Clients**

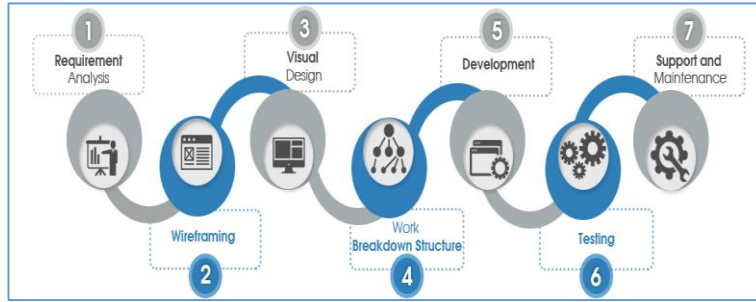




## Development Methodology

**Follow:** Standard Development Process:

- Kick-Off
- Proposal
- Development
- Integration & Verification
- Maintenance



**Scrum (Agile) for Development Process:**

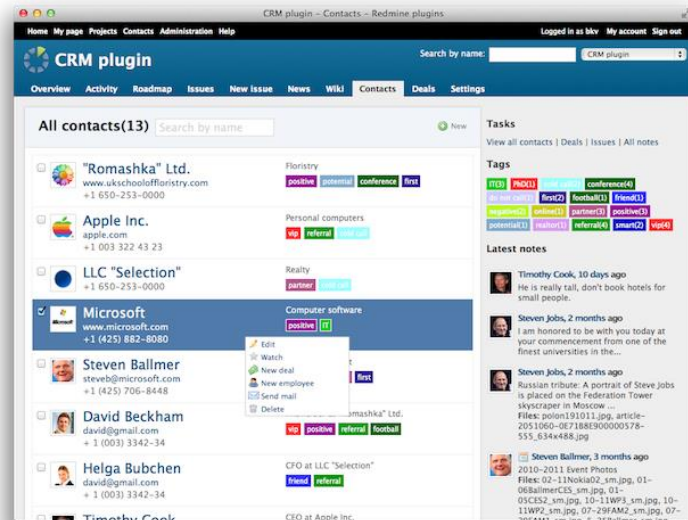
- Sprint based development to give more flexibility and visibility of product development.
- Product is release in each sprint and verified.
- Atom System is also capable to adapt client processes and tools when required.

**Automation:**

- We make repeated task automated as much as possible.

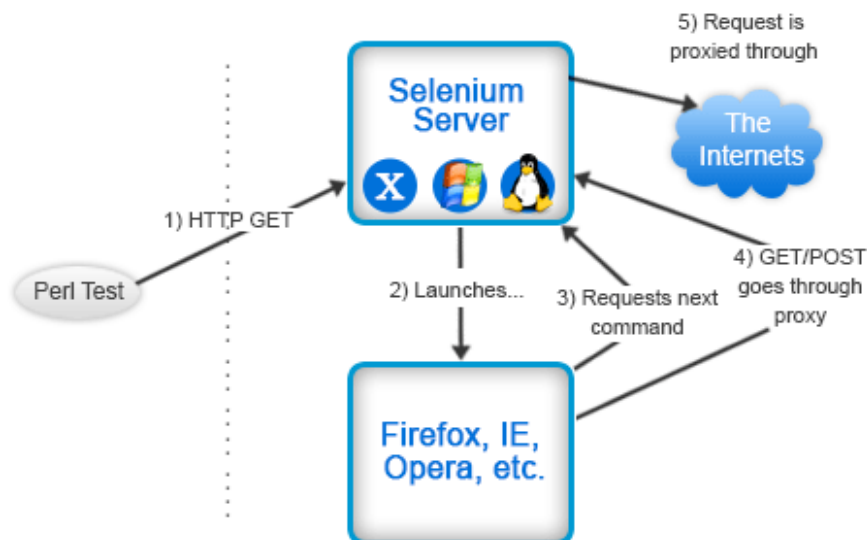
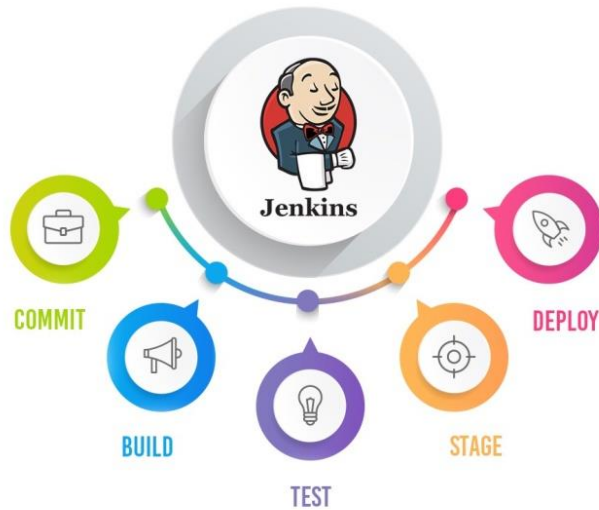
## Project Management Tools

- We likes to used open source tools from open source community.
- All tools are web based and have project/team wise access control.
- Main Tools are:
  - ✓ Redmine is used for Task and Bug management.
  - ✓ SVN is used for version control.
  - ✓ GIT is used for source code management.



## Testing Tools

- We use open source testing tools from open source community.
- Web based and have project/team wise access control.
- Main Tools are:
  - ✓ Jenkins is the leading open-source continuous integration server.
  - ✓ JMeter is a performance testing tools.
  - ✓ Selenium is used for test automation.

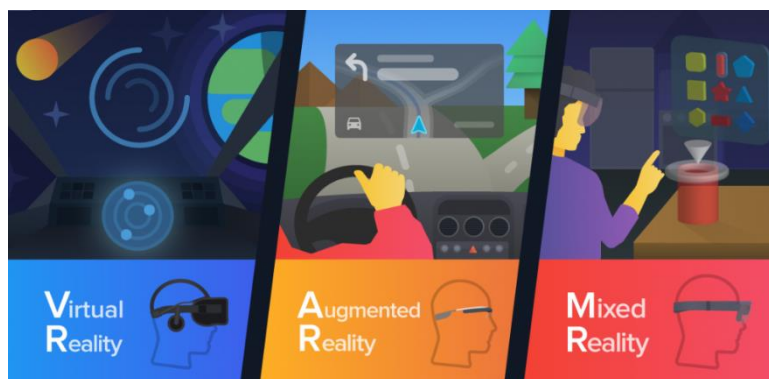


**AR (Augmented Reality):** TechKnowGram is providing different kinds of AR Solutions on different industrial arenas like Architectural, Engineering & Construction/Real-Estate Industry, ART/Painting Gallery, Automobile Industry, Color or Coating, Ceramic Industry and Furniture Industry. AR technology is promising to bring new techniques in digital marketing by establishing common platform for clients and customers to use their services or purchasing products, adapting AI technology into user’s daily lives, integrating digital objects into camera view of real world, application solutions for different kinds of laboratories, AR based Games, Imaginative environment, virtual prototypes and more in future demands.



**VR (Virtual Reality):** TechKnowGram also providing different kinds of VR Solutions. VR will bring you a 3D computer-generated real world environment. VR can attract visitors to their online products and boost sales or booking from audience experiences through interaction rather than plain text. Our available readymade VR solutions are Showcase services to potential customers in advance, Enhancing User Experiences, Boosting Sales from VR Marketing, VR tool for Content Based Marketing, VR Games and so on according to new demands.

**AR / VR Games:** TechKnowGram is also releasing different kinds of AR / VR Games to meet the demands of new generation for improving kid’s IQ, education system, sense of pride and ownership at the end of the play, risk prevention, advanced tech-enabled gadgets & software solutions and socialization from shared gaming experiences.



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Sincerely Yours



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