alo
communications

Nationwide Internet Service Provider

Lighting up community with Internet

COMPANY
PROFILE

www.alobd.com

About Us

We are a Nationwide Internet Service Provider founded in September 2012 with the objective to light up the community to provide good quality internet service. Alo Communication is the dream child of the people who serve ICT industry more than decayed in our county. The company is very aggressive to extend it network coverage with high-speed connection, so to adopted it's internet name a Bengali word "Dour" "দৌড়" that reflected to its overall image. Currently the company is focusing to increase the network coverage mostly in rural & considered the most fast-growing ISP in our country.

The company is very popular of its one stop customer solution.

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Vision, Mission & Goal

Vision

Connecting people with our service in affordable price.

Mission

We value truth & integrity. Above all, we are committed to total customer satisfaction. We believe in building long-term, trusting relationship with customer and team member.

Goal

Extend the network coverage of all Upzilla by 2022.

HIGH SPEED INTERNET

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Available Services

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- ▶ **Home Internet "Dour Broadband"**
- ▶ **Corporate Internet Connectivity**
- ▶ **Data Connectivity**
- ▶ **Network Security Solution**
- ▶ **Domain Registration & Hosting**
- ▶ **Anti Spam & Anti Virus Solution**
- ▶ **LAN Solution**

Home Internet

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দৌড়
B R O A D B A N D
Brand of Alo Communications Ltd

দৌড় ব্রাডবাড

আমাদের হোম ইন্টারনেট পরিসেবাটি "দৌড় ব্রাডবাড" নামে পরিচালিত করে থাকি। বাংলাদেশের প্রত্যন্ত অঞ্চলে দুরন্ত গতির ইন্টারনেটের একমাত্র নাম - দৌড় ব্রডব্যান্ড। গ্রাম ও শহরের ডিজিটাল বৈষম্য দূর করার জন্য আমরা বদ্ধপরিকর।

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Services Features

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Corporate Internet

- **Dedicated Bandwidth**
- **Maximum Uptime**
- **24/7 Monitoring & Contact Center**

Data Connectivity

- **MPSL & VPN Connectivity**
- **Point to Point Dark Core**
- **APN Data Service (GP)**

Network Security Solution

- **Web Application Firewall**
- **Email Security (Burracuda)**
- **Network Segmentation**

Domain Registration & Hosting

- **Registration, Parking & Transfer**
- **.bd Registration & Parking**
- **Web Hosting**

Email Solutions

- **Mail Server Setup & Maintenance**
- **Hosted Email & VPS**
- **Mail Filter Solution**

LAN Solution

- **LAN Setup & Maintenance Team**
- **Structure Cabling (Copper & Fiber)**
- **On Side Dedicated Support**

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Core Infrastructure

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▶ **Core Infrastructure Build on Juniper**

▶ **All POP Connected with redundant NTTN**

▶ **MPLS Ready Access Network**

▶ **POP End FTTX Technology**
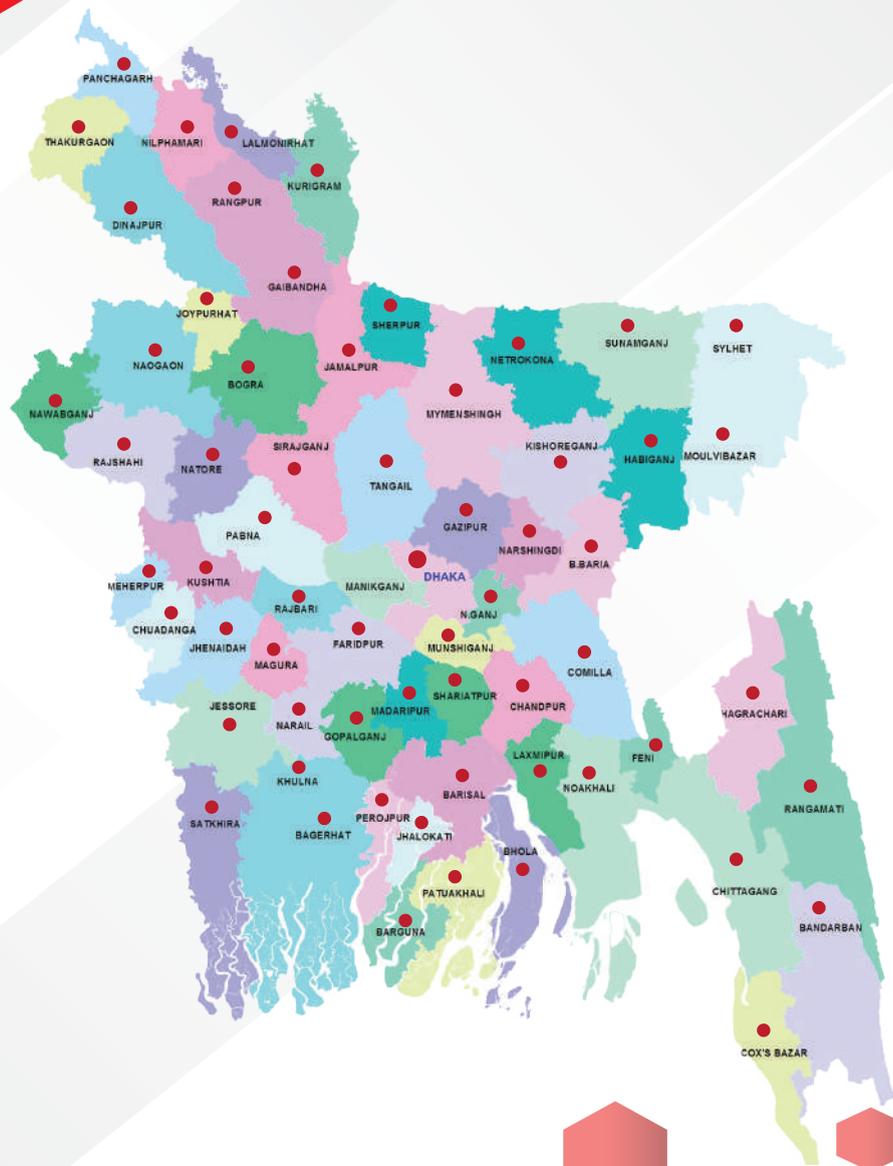
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Network Coverage Area

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Division : All 8 Division

District : All 64 District

Upazilla : 255 out of 492

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Service & Solutions
IP Telephony - 09699

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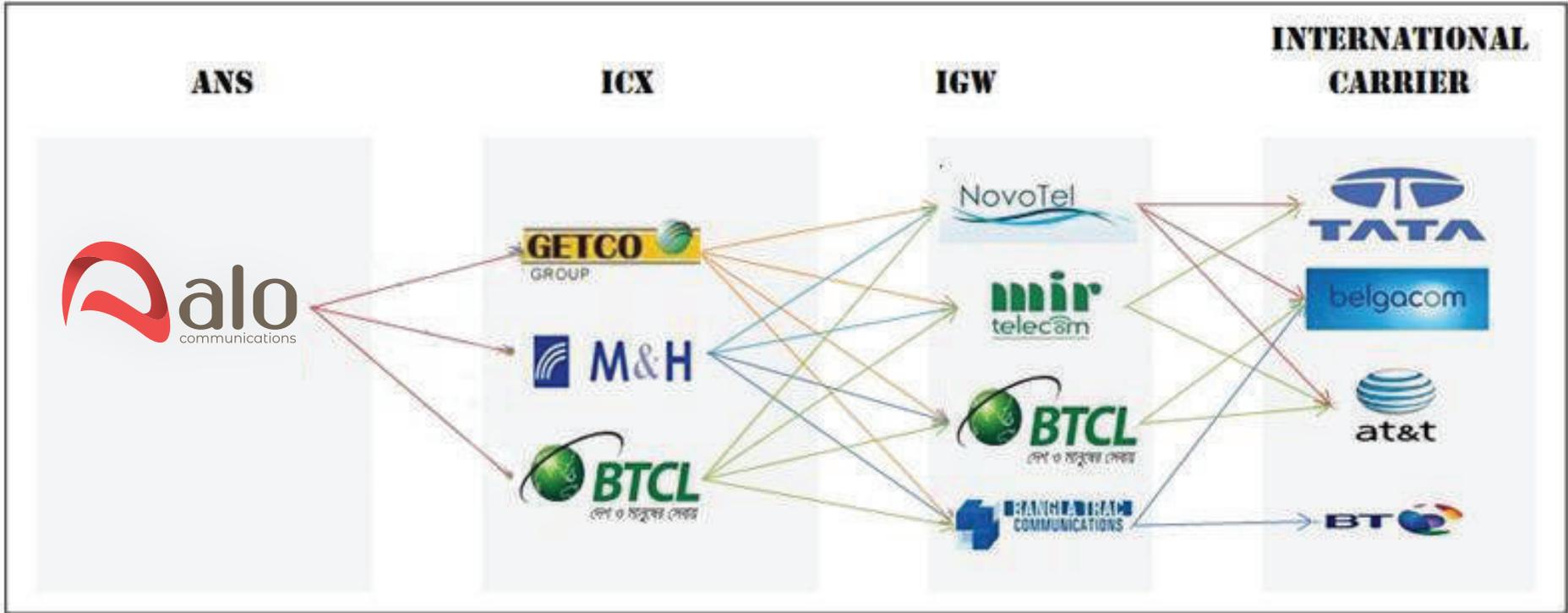## Product & Services

- IP Phones.
- International and Domestic voice calls.
- Hosted IP- PBX.
- Short Code.
- Toll Free.
- Sip Trunk.
- Voice Call Campaign.

Features

- Numbering scheme 09699-XXXXXX.
- Call any International and Domestic voice calls.
- Economy Call Rate.
- Call Conference.
- Video Call.
- Soft Phone.
- DID.
- CDR.
- IVR & OBD.

Solutions

- IP PBX Solution.
- Call Center Solution.
- Business Conferencing.
- IP Video Telephony.
- SoftPhone App.

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IPTSP INTERCONNECTION TOPOLOGY

As per ILDTS Policy, all ANS including IPSTPs should connect
with ICX & IGW as per above topolgy

Service & Solutions

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MOBILE DIALER

▶ **VoIP Mobile Dialer with IM**

▶ **Call from mobile handset (IOS, Android)**

▶ **Call From any network (2G/3G/4G & WiFi)**

▶ **Instant Messaging (IM)**

▶ **Video Call**

▶ **Rich Media File Transfer**

▶ **Vas Intergration**

VIDEO CONFERENCING

▶ **Online meeting with participants from remote places**

▶ **Save travel costs**

▶ **Demonstrate your product remotely**

▶ **Collaboration**

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Service & Solutions

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DOMAIN &WEB HOSTING

▶ Establish your business identity on the world wide web.

▶ Branding .

▶ Improve Search Engine Ranking .

▶ Hosting Opportunity for your website.

▶ Domain-Associated Email Address.

NETWORK SECURITY

▶ Protect your network & applications against fraud or data theft

▶ Prevents Data Leak

EMAIL SECURITY

▶ Barracuda Email Security Gateway Services.

▶ Sheilds against email-born viruses, malware and spam.

▶ Protects your network from viruses malware.

WEB APPLICATION FIREWALL (WAF)

▶ Protect your websites & applications against fraud or data theft

▶ Prevents Data Leak

DDos Mitigation

▶ Protect your digital assets againts DDos attack.

▶ Keep your applications/ websites available round the clock.

▶ Bot protection.

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Service Information

- ▶ **24/7 Customer Care Service**
- ▶ **24/7 Network Monitoring**
- ▶ **Customer Self Care Web Panel**
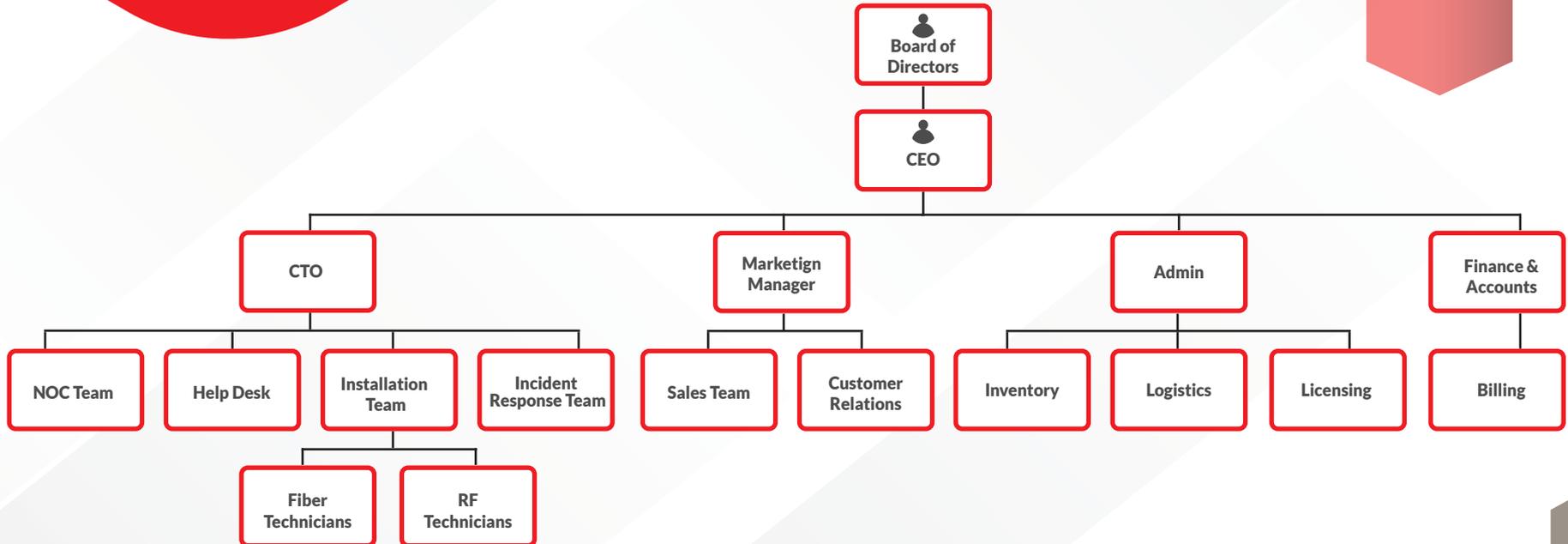- ▶ **Customer Complain Ticketing System**
- ▶ **Online Payment Facilities**

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Membership

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Human Resources

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SL.	Depertment	Number of employees
01	Core Technical Team	15
02	Mid Level System Team	08
03	Mid Level Routing Switching	10
04	Transmission	15
05	Network Engineer	300
06	Admin	10
07	Marketing	35
08	Accounts	05
09	Billing & Credit Realization	05
10	Technician	200
11	Call Center & Customer Support	25

Company Organogram

Board of Directors

CEO

CTO
- **NOC Team**
- **Help Desk**
- **Installation Team**
  - **Fiber Technicians**
  - **RF Technicians**
- **Incident Response Team**

Marketign Manager
- **Sales Team**
- **Customer Relations**

Admin
- **Inventory**
- **Logistics**
- **Licensing**

Finance & Accounts
- **Billing**

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Maniging Director

Md. Aminul Hakim
Maniging Director

M.A. Hakim is the Managing Director at Alo Communication and brings more than 20 years of business leadership experience and a demonstrated track record of guiding organizations to the next level of growth. Prior to become entrepreneur, M A Hakim served as CEO at Amber IT, where he lead the whole organization and create a remarkable success story. As an industry leader, he serves the ISP Association of Bangladesh (ISPAB) as President 2016-2021. His knowledge about technology, socio-economic demand and business ideas molds him a complete leader of the industry. He is actively participating different public forum and sharing his thoughts and helping government in policy making.

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Head of Operation

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Md. Barkatul Alam Biplob
Head of Operation

Barkatul Alam Biplob is responsible for operations at Alo Communication including strategy, business planning and the development of product and services. He has more than 20 years of experience delivering Internet services and solutions in high tech industries. He secured his master degree from Chittagong University on Social Science and later on for his professional demand he did CCNA, MCSE and MCDBA. He is the Secretary General of Bangladesh Network Operator Group. He is very fun loving person and used to inspire employees that made him unique and the most popular in his surroundings.

Current Client Base

- **Dour Broadband Client : 15000+**

- **Dedicated Internet Client : 500+**

- **Data Connectivity Client : 50+**

- **Other Services Client : 70+**

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Some of Our Client

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Company Contact Information:

HOT LINE
24/7
16715
09699 666 999