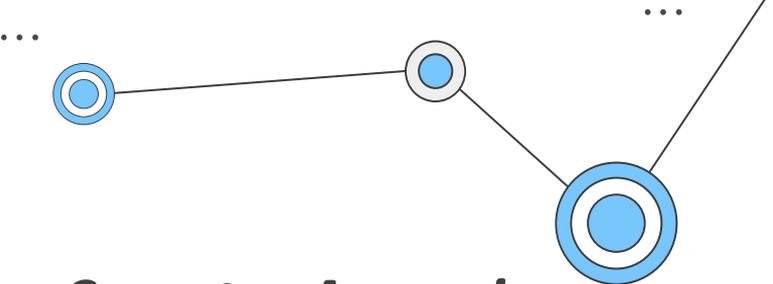




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*We Create Amazing.
Project Over Past
10 Years*

ICC Teleservices Ltd

Your Trusted ICT Partner

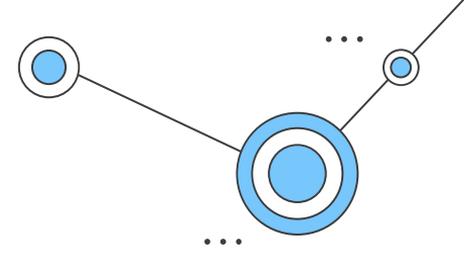
info@iccteleservices.com

www.iccteleservices.com

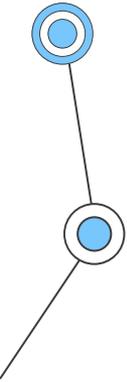
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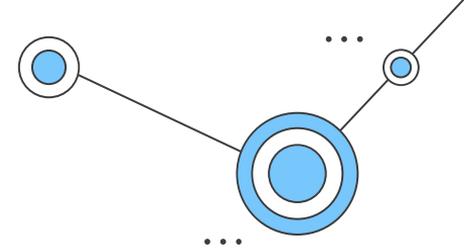


About Us



We are a dependable name in the ICT Corporate sectors. We are creating a name for global vendor certification Training, Internet & Data communication Service, IPTV Service, IP Telephony Service, Real time / live data service, IP-VPN, IP Bandwidth, IT Infrastructure Development & Networking, Cloud Storage, Website Development, Software Development, Domain & hosting, world standard co-location service, BPO and ICT related services, security and solutions. We want to establish complete and quality ICT Training & solutions and global vendor certifications training for all types of clients and to integrate & to incorporate sensible and cost-effective technologies. We want to make dependable and durable relations with corporate & enterprise who are looking for professional and effective ICT solutions, also giving training and certifications.

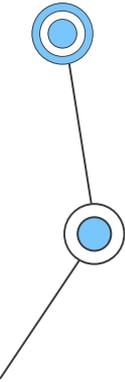


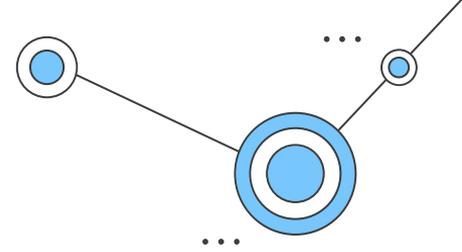


Valuable Partners







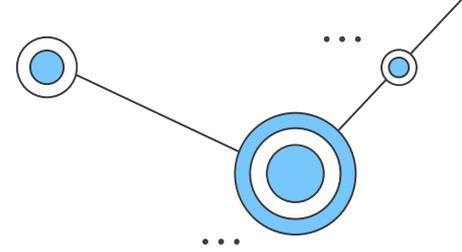
WE ARE ICC Teleservices

ICC Teleservices Ltd is part of ICC Group. We offer Network solution, 3cx phone system, Domain hosting, Broadband internet and private data communication solutions over fiber optic, wireless and satellite technology through out the country. ICC with its state-of-the-art redundant backbone infrastructure assures 100% uptime while providing ultimate clients satisfaction no matter how small a client may be. The Network Operation Center (NOC) is staffed 24/7 basis to respond and fix any issues related to connectivity. MISSION STATEMENT To provide complete, quality ICT solutions to our clients by incorporating sensible and cost-effective technologies. Multiple network platforms are being supported by a team of customer-oriented quality resource people whose overriding priority is to provide professional service to our valued customers resulting in complete customer satisfaction. OUR VISION To connect the mass people of Bangladesh in the ever growing Information Highway by empowering them with digital information. STRENGTH OF ICC Teleservices Ltd. A group of highly talented, well trained & self motivated Technical Support, Marketing & Customer Care People Vast experience in this sector Cover all the major areas of Bangladesh We provide the best services one can expects A large number of POPs Fully Automated billing system Fully Secured





OUR MISSION

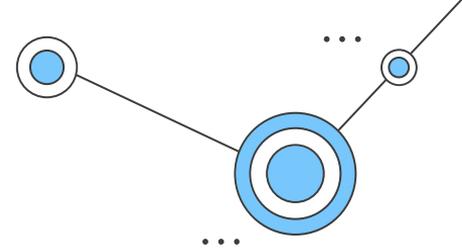


ICC Teleservices Ltd. has a successful track record of delivering innovative and cost-effective technical services to customers in both governments, public sectors, and international markets. The story of ICC Teleservices Ltd. is as dominant as the story of its country of origin- Bangladesh. Established with the mission to maintain the status of pioneer BPO, software development & consultancy firm confirming the value of customers, shareholders and employees, ICC Teleservices Ltd. the company providing quality of solutions to our clients by incorporating sensible and cost-effective technologies. These products will be supported by a team of the customer-oriented quality of workforces whose overriding priority is to provide professional service to our customers resulting in complete customer satisfaction. Our mission is to provide maximum quality & customer satisfaction.

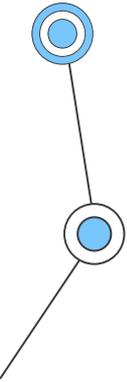


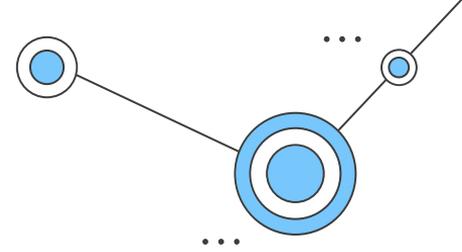


OUR VISION



Vision to deliver quality solutions to build The Digital Delta powered by innovation and guided by integrity. Like the remarkable growth of the economy of Bangladesh, ICC Teleservices Ltd. has also wondered its clients and stakeholders with amazing results, by building world-class capacity to deliver world-wide solutions. Bay Information Technologies and Systems Ltd. has wanted to make as a brand ambassador of Made in Bangladesh around the world and would like to establish as a global ICT solution provider. According to our pioneer service, we wanted to produce a dependency level on a foreign customer by our good effort & results.



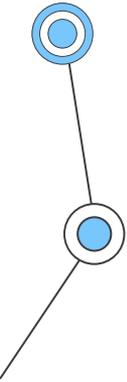


Introduction



EXECUTIVE SUMMARY

ICC Teleservices Ltd. is one of the pioneer Software & Consultancy organization of Bangladesh. It's established since 2011 as a public limited company from the long journey of the company has tried to developing the countries ICT sector for digitalization and did more improvement in governments, nongovernment and multinational agencies and collaboration with foreign countries. Always has wanted to focused the name of Bangladesh around the world. The Bay Information Technologies and Systems Ltd. incorporated under the Companies Act. 1994 of Bangladesh.





Managing Director

Mr. Saiful Islam Siddique is an entrepreneur and ICT specialist with an educational background in Computer Science from Rutgers University, USA. Mr. Siddique established numerous companies in Bangladesh in last 20 years. Following are some key positions he has been holding till today: A) Proprietor & CEO, International Computer Connections (ICC): – An importer & solution partner of DELL, HP, Cisco, Microsoft, Mikrotik, Yealink, Grandstream, Wave Wireless, and Microwave Networks B) Managing Director, ICC Communication Ltd.: A licensed Nationwide ISP (Internet Service Provider) and IPTSP (Internet Protocol Telephony Service Provider) in Bangladesh offering broadband services in Dhaka. C) Managing Director, ICC Teleservices Ltd.: - Providing telecommunication solutions. Developed and deployed multiple billing and revenue assurance software for telco industry. The company is an official 3CX solution partner in Bangladesh. D) Managing Director, Peerex Networks Ltd.: - A licensed IIG (International Internet Gateway) offering multi gigabit bandwidth, Google, Facebook and YouTube services. E) Managing Director, Airposted Ltd.: -A shipping and logistic company. F) Since 2010, as President, Mr. Saiful is associated with QIS (Quamrul Islam Siddique) Memorial Foundation - a non- profit and charitable organization in Bangladesh working towards socio economic development of under privileged people. He has Professional Membership with Bangladesh Association of Software & Information Services (BASIS), Bangladesh Computer Samity (BCS), Internet Service Providers Association of Bangladesh (ISPAB), American Chamber of Commerce (AmCham), Dhaka Chamber of Commerce.

SERVICES & SOLUTIONS

IP PBX

Networking

IPTV

IOT

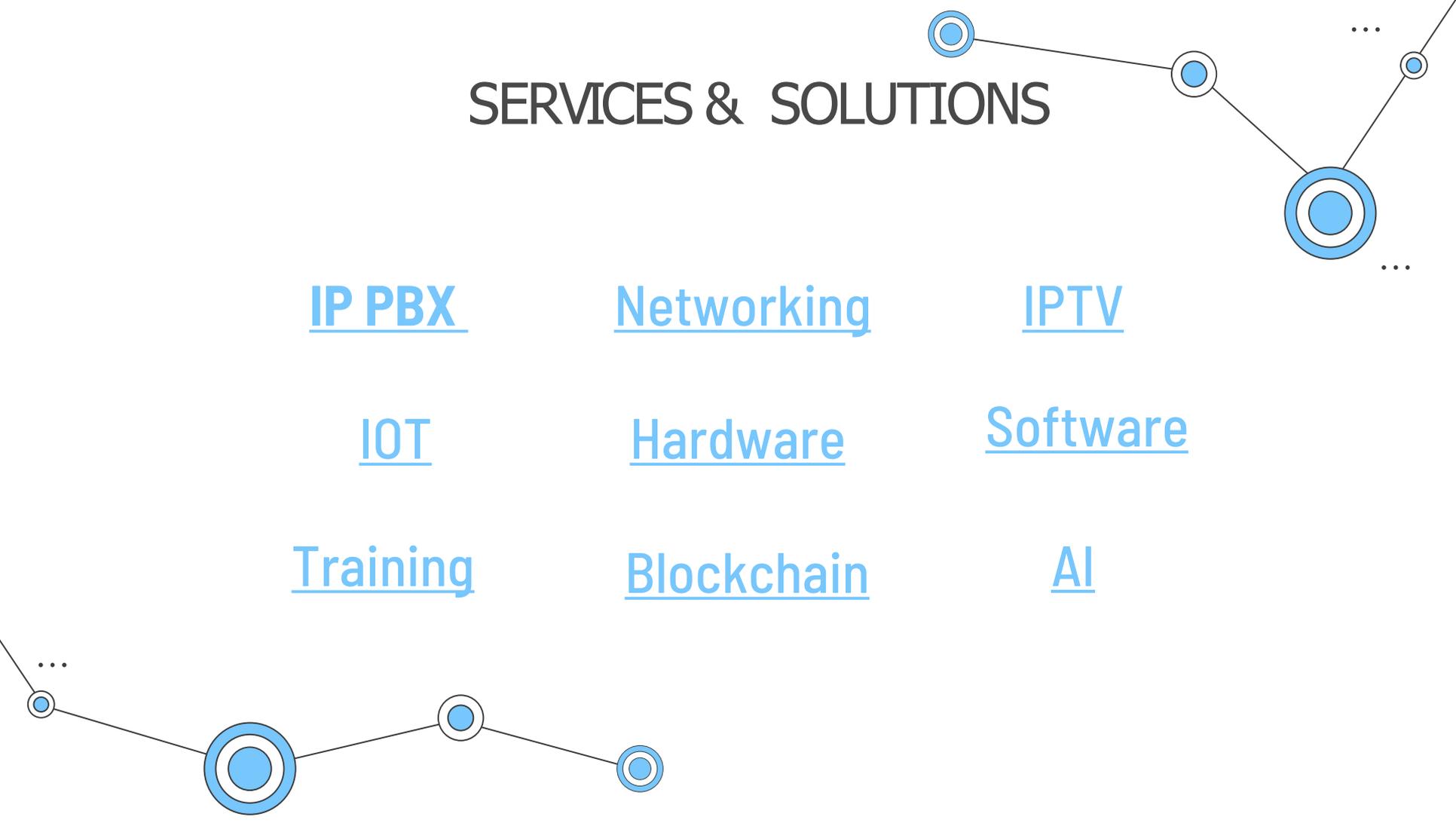
Hardware

Software

Training

Blockchain

AI



Concerns Of ICC Teleservices Ltd





ICC Communication Ltd.

ICC Communication Ltd. Is one of the leading Nationwide Internet Service Provider in Bangladesh having license from Bangladesh Telecommunications Regulatory Commission (BTRC). We offer broadband internet and private data communication solutions over fiber optic cable, wireless and satellite technology throughout the country. ICC Communication Ltd. with its state-of-the-art redundant backbone infrastructure assures 99.99% uptime while providing ultimate clients satisfaction no matter how small a client may be. The Network Operation Center (NOC) is staffed 24/7 basis to respond and fix any issues related to connectivity. Due to better customer services and future business development matter within the country, we have more than 48+ districts network coverage, 23 branches and 100+ Point of Premises (PoP), 200+ employees, 25+ IT expertise, IT Knowledgeable call center agent.



Peerex Networks Ltd.

Peerex Networks is formed to address the growing need for reliable International Internet Gateway (IIG) and provide IP Transit services to the large number of ISPs, BWAs and other ANS operators in Bangladesh. In line with ILDTS Policy 2010 and the government's mission to build Digital Bangladesh by 2021, Peerex networks sees its self as a leading player in the Internet communication sphere. With the advent of more Submarine Cable System and International Terrestrial Cable system Peerex networks will make use of multiple routes as backup and better routes to our end customers. Peerex Networks will run by experienced professionals and skill full technical engineers who are eager to provide customized solutions and dedicated services to the satisfaction of our customer's. Peerex networks staffs good talents and provides training and technical upgrades. Network expansion, new product development and dedicated customer care is our continuous process. Presence in countrywide, 23 branches and IT knowledgeable trained call center agent for customer services.



Digital Bangla Media Ltd.

Digital Bangla Media Ltd. is one of the pioneer Information Communication Technologies online based news portal, online television and online radio channel in Bangladesh, the branding is "DG Bangla 24". We are publishing, telecasting and focusing of the Bangladeshi ICT related program, news, event, innovation, development, country people's involvement, progress and ICT projects around the world of the digitalization Bangladesh through this specialized online platform.

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TRAVOJET

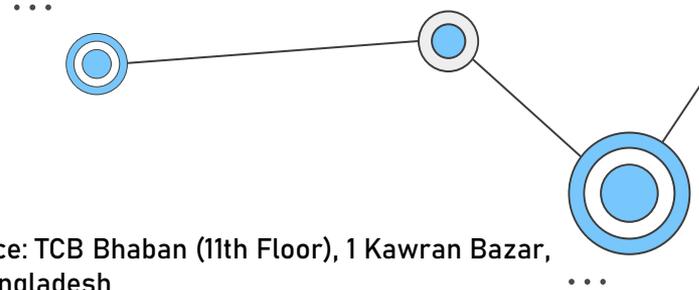
TRAVOJET is a Registered Certified Travel Agency by Ministry of Civil Aviation & Tourism. It's an online based commercial travel agent platform and where we are offering to all customers and agents for trade any sell & purchase of hotel reservation, ticketing, travel packages and other travel related items according to the "TRAVOJET" packages.

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REASON CHOOSING US

- A group of highly talented, well trained & self-motivated Technical Support, Marketing, Professional trainer & Customer Care People
- High performance network & infrastructure development team
- High quality services integration team
- On time delivery of support & services
- Vast experience in this sector
- Pre-production planning
- Fully Automated billing system
- Follow up activities
- Quick response and rational decision making





Corporate Office: TCB Bhaban (11th Floor), 1 Kawran Bazar,
Dhaka 1215, Bangladesh

Sales Office: Road:29 , House:2/E (Gulshan Lake Palace), C-2,
Gulshan-1, Dhaka-1212, Bangladesh

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37-23,72nd Street, 2nd floor, Jackson Heights, NY 11372

ICC Teleservices Ltd

Your Trusted ICT Partner

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www.iccteleservices.com

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