



Company Profile of Servify Tech Limited

Overview:

Servify Tech Limited is a growing IT Enabled Service (ITeS) providing company that specializes in providing a wide range of business process outsourcing solutions to businesses across various industries. With a commitment to excellence, innovation, and efficiency, we empower our clients to focus on their core competencies while we manage and optimize their non-core business processes.

Servify Tech Limited is registered as a private limited company in June 2023 by converting to the partnership firm named Servify Tech Solutions BD. Servify Tech Solutions BD was founded in 2021 as an ITeS providing firm. Servify Tech Limited has started its operation by taking over all assets, liabilities and manpower of Servify Tech Solutions BD.

Our main area of business is IT enabled services (ITeS). We also provide software development, web development, app development and digital marketing services. We facilitate business process outsourcing (BPO) and other IT enabled services (ITeS) to the Real Estate, Banking, Education and other industries of the USA, Canada, Europe, Australia, Bangladesh and other leading countries around the world.

Vision

Empowering success through innovative technology solutions.

Mission

Delivering customized technology solutions for success.

Core Values

Innovation- We embrace creativity and constantly strive to develop new and unique solutions for our clients.

Quality- We are committed to delivering the highest standards of quality in everything we do.

Customer Focus- We prioritize the needs and goals of our clients and work tirelessly to ensure their satisfaction.

Integrity & Transparent- We operate with honesty, transparency, and ethical conduct in all our business dealings.

Teamwork- We believe in the power of collaboration and support each other to achieve our common goals.

Courageous & Respectful- We treat everyone with dignity and respect, and value diversity and inclusion in all aspects of our work. We act as a “leader”, not a “boss” by being open to self-criticism and being rational, impartial & compassionate at all times.

Our Services

We offer a comprehensive suite of BPO services tailored to meet the diverse needs of our clients:

- ✓ **Customer Support:** Our multichannel customer support services ensure seamless interactions with customers, enhancing their experience and loyalty.
- ✓ **Data Entry and Management:** Accurate and efficient data entry, processing, and management solutions that help organizations streamline their data-related tasks.
- ✓ **Finance and Accounting:** Expert financial management services including bookkeeping, accounts payable and receivable, payroll processing, and financial analysis.
- ✓ **Human Resources:** HR outsourcing solutions covering recruitment, employee onboarding, payroll administration, benefits management, and more.
- ✓ **IT Support:** Reliable IT helpdesk services and technical support, ensuring smooth operations and minimizing downtime for businesses.
- ✓ **Back Office Operations:** Efficient management of administrative tasks such as document processing, order fulfillment, inventory management, and more.
- ✓ **Research and Analytics:** In-depth market research, data analysis, and business intelligence services to assist companies in making informed decisions.

Technology:

We leverage cutting-edge technology to optimize processes, enhance security, and deliver superior results. Our advanced software systems, data analytics tools, and communication platforms enable seamless collaboration and data-driven insights.

Our clients

We provide Back-Office Support to several USA based companies from the real estate & IT industry.

Our Management:

Chairman:

Mr. Md. Solaiman is the chairman of Servify Tech Limited who is a seasoned executive with over 40 years of experience in different industries. He has held various leadership positions throughout his career, steadily climbing the corporate ladder. He possesses a deep understanding of outsourcing strategies, operational efficiency, and client relationship management.

Managing Director:

Mr. Md Mahmadul Hassan Shaikat is the Managing Director of Servify Tech Limited. He is a dynamic and passionate professional with a strong background in the ITeS and BPO industry. He completed his Bachelor's degree from the University of Dhaka in 2016 and has since demonstrated his commitment to the field. Mr. Shaikat attends different national and international trainings on emotional Intelligence, Stress Management, building team, train the trainer, conflict resolution etc. He also visited India, Japan, Finland to attend different workshops.

Director:

Tamanaara Khusbu has extensive experience in BPO operations management. Her career is marked by a demonstrated ability to lead teams, optimize processes and deliver exceptional client experiences. She completed her bachelor's degree in economics. She also completed a 1-year diploma in Library Automation Management. She attends different national and international training courses on time management skills, interpersonal skill development, branding & digital marketing, graphics design etc. Ms Khusbu is a professional graphics designer.

Organogram:

